



Kernow

Clinical Commissioning Group

**NHS Kernow - Disclosure Log
Freedom of Information Requests
December 2018**

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All appendices for this disclosure log are available upon request by emailing KCCG.FOI@nhs.net with the appropriate FOI reference below.

Continuing healthcare

FOI 71660 Better Care Fund

Date request received:	03/12/2018	FOI ref:	71660
Requested information:			

As your CCG will be aware, clause 36 of the Better Care Fund guidance for 2017-19 states the following:

“Former Carers’ Break Funding - The CCG minimum allocation to the BCF also includes, as in 2016-17, £130m of funds previously earmarked for NHS replacement care so that carers can have a break. Local plans should set out the level of resource that will be dedicated to carer-specific support, including carers’ breaks, and identify how the chosen methods for supporting carers will help to meet key outcomes. In doing so, local areas may wish to make use of An Integrated Approach to Identifying and Assessing Carer Health & Wellbeing, an NHS England resource that promotes and supports joint working between Adult Social Care services, NHS commissioners and providers, and third sector organisations.”

Paragraph 6 of the Better Care Fund Operating Guidance includes a diagram which states that once the BCF budget is pooled under a section 75 agreement, the host body (LA/CCG) is responsible for:

- Preparing audited accounts for the funds
- Appointing an officer to manage the pool

Ensuring the fund is used in accordance with the approved BCF plan

Considering these aspects of the planning and operating guidance:

1. Is the CCG the ‘host body’ under local section 75 agreements relating to the BCF?
2. What was the total pooled Better Care Fund budget for 2016-17 and 2017-18, including the CCG minimum allocation, grants and additional funding from the CCG or Local Authority?
3. How much from the total pooled Better Care Fund budget was spent on carers’ breaks in 2016-17 and 2017-18?
4. Did the CCG provide any funding for carers’ breaks outside of the Better Care Fund in 2016-17 and 2017-18?
 - a. Either directly funded by the CCG? If yes, how much in each year?
 - b. Or through the Local Authority? If yes, how much in each year?
5. Please send your local Better Care Fund plan for 2017-19
6. What provision is made through health services for carers breaks?

Please note that Local authorities have also been sent a freedom of information request about spending from the Better Care Fund on carers breaks so, if appropriate, you may wish to submit a joint response.

Response:

Please note this is a joint response between NHS Kernow and Cornwall Council.

1. No, NHS Kernow CCG is the lead commissioner for Cornwall’s Better Care Fund (BCF), within which Support for Carers Service is a theme. However, the scheduled work is overseen/managed by a Carers commissioner that is employed by Cornwall Council.
2. Please see below table;

Better Care Fund (BCF) Funding (budgeted):	2017/18 £	2016/17 £
Care Act Implementation - CCG	1,527,000	1,500,000
Disabled Facilitated Grant - LA	6,622,000	5,243,000
Joint Complex Clients - LA	2,046,000	2,046,000
Joint Complex Clients - CCG	2,050,000	2,100,000
Intermediate Care & Reablement - CCG	11,136,000	11,082,000
Adults Community Equipment - CCG	3,500,000	3,500,000
Adults Community Equipment - LA	1,290,000	1,268,000
Carers Pooled Fund - CCG	1,425,000	1,409,000
Carers Pooled Fund - LA	637,000	617,000
Supported Living Settings - CCG	10,511,000	10,858,000
Supported Living Settings - LA	5,800,000	6,000,000
Trusted Assessors: Care Homes - LA	150,000	-
	46,694,000	45,623,000
CCG - total	30,149,000	30,449,000
LA - total	16,545,000	15,174,000
	46,694,000	45,623,000

3. Please see below table;

	2017/18	2016/17	
Expenditure (actuals)	£	£	
Carers' Personal Budgets	796,530	731,653	from June 2016
Short Breaks	170,000	149,750	
Grants to Groups	83,183	87,043	to support Short Breaks
Grants to Individuals	-	41,250	until June 2016
	1,049,713	1,009,696	

4. Additional funding to the BCF allocations:

2016/17: £40,000

2017/18: £40,000

5. The Better Care Fund Narrative Plan is publicly available on the Cornwall Council website and can be viewed via the following link;

<https://democracy.cornwall.gov.uk/ieListDocuments.aspx?CId=829&MId=7578&Ver=4>

6. A carers service – Kernow Carers Service

(www.supportingcornwall.org.uk/carers) delivers support to carers of all ages. The service can assess carers needs, provide support to carers to obtain or receive a short break or can help in providing a short break.

Kernow Carers Service is jointly commissioned with NHS Kernow to support all carers. Cornwall Council has also been keen to support the development of a new service which carers can access directly at no cost (save initial registration fee) www.Carefreebreaks.com.

Attachment(s):

None

Date response sent:

24/12/2018

FOI 71670 Continuing healthcare spend

Date request received:	03/12/2018	FOI ref:	71670
Requested information:			
<p>Under the Freedom of Information Act, please could you answer the following questions with regard to your services for Continuing Health Care for clients with Complex Needs.</p> <ol style="list-style-type: none"> 1. Do you currently have a contract or Framework in place to commission CHC funded packages for both Adults and Children? 2. If Yes: When does this expire? What is the name of the Contract ? 3. If No: How do you commission your CHC packages for both Adults and Children with complex needs 4. How many packages of care for Adults and Children with complex needs eligible for CHC funding have you commissioned over the last 12-month period 1st October 2017 - 1st October 2018 5. Do you have a set rate for commissioned packages for both adults and children and if Yes what is the current rate? 6. What was your annual uplift on CHC commissioned packages for last year 2017 – 2018 7. What is the correct phone number or email address for the team who commission packages of care for CHC funded Adults and Children with complex care needs. 8. Who is responsible for Commissioning please advise of their name, email address and telephone number 			
Response:			
NHS Kernow does not record cases as 'complex' and are therefore unable to source the data as requested.			
Attachment(s):			
None			
Date response sent:			
20/12/2018			

FOI 71730 Personal health budgets

Date request received:	11/12/2018	FOI ref:	71730
Requested information:			
<ol style="list-style-type: none"> 1. What is the total number of individuals in receipt of a Personal Health Budget? <ol style="list-style-type: none"> a. Of this total, how many individuals are categorised as adults? b. Of this total, how many individuals are categorised as children? 2. Of the total number of adults in receipt of a Personal Health Budget, how many receive their PHB as: <ol style="list-style-type: none"> a. a Direct Payment? b. a Notional PHB? c. a 3rd party PHB? 3. Of the total number of children in receipt of a Personal Health Budget, how many receive their PHB as 			

<ul style="list-style-type: none"> a. a Direct Payment? b. a Notional PHB? c. a 3rd party PHB?
Response:
<ol style="list-style-type: none"> 1. There are currently 49 individuals in receipt of Personal Health Budgets (PHB). <ul style="list-style-type: none"> a. As the number of children in receipt of a PHB is less than five, NHS Kernow exempts the release of this information under section 40 of the Freedom of Information Act 2000 – personal information, as it could identify individuals involved. b. As the number of children in receipt of a PHB is less than five, NHS Kernow exempts the release of this information under section 40 of the Freedom of Information Act 2000 – personal information, as it could identify individuals involved. 2. Please note that some individuals have more than one open PHB package of care delivered by either direct payment and/or notional hence the numbers below are higher than the number of individuals. <ul style="list-style-type: none"> a. 43 packages are for direct payments. b. 28 are for notional packages. c. There are no third party PHBs. 3. All children’s packages are for direct payments.
Attachment(s):
None
Date response sent:
20/12/2018

Contracts

FOI 71840 AQP

Date request received:	18/12/2019	FOI ref:	71840
Requested information:			
Please respond by selecting the relevant answer option at each question by placing an 'X' in the box, or by providing the information requested in the question. Please find attached a word version of these questions.			
<ol style="list-style-type: none"> 1. Name of CCG: 2. Are any of the adult hearing services provided through Any Qualified Provider (AQP) in your area? If 'yes' please state how many providers. 3. Do you have a policy on the implementation of the NICE guidelines 'Hearing loss in adults: assessment and management' when providing adult audiology services'? Please specify any comments you have on the implementation of this guideline. 4. Do you hold information on the following for your CCG area; 			
	Spend on adult audiology	Spend on child (paediatric	Total audiology spend
			Comments

		audiology)		
Audiology spend in 2015/16				
Audiology spend in 2016/17				
Audiology spend in 2017/18				
Planned spend in 2018/19				
Planned spend in 2019/20				

NOTE 1: Please fill in as much as you can. If, for example, you cannot provide a breakdown between adult and child services, please just fill in the TOTAL fields.

NOTE 2: Please present all these figures in nominal terms.

5.

a. How many hearing aid fittings took place in the services you commission in each of the following years for adults.

NOTE 1: we are not asking for patient identifiable data, we just want the number of fittings.

NOTE 2: Please fill in as much as you can. However if, for example, you cannot provide a breakdown between adult and child services, or bilateral vs unilateral, please just fill in the total fields – or even just the total field or the total table in part c.

	Number of unilateral fittings (just one hearing aid fitted)	Number of bilateral fittings (hearing aids fitted to both ears)	Total	Comments (Please clarify if this is complete data for the CCG, or just from a sub set of providers)
2015/16				
2016/17				
2017/18				

b. How many hearing aid fittings took place in each of the following years for children:

	Number of unilateral fittings (just one hearing aid fitted)	Number of bilateral fittings (hearing aids fitted to both ears)	Total	Comments (Please clarify if this is complete data for the CCG, or just from a sub set of providers)

	aid fitted)	fitted to both ears)		for the CCG, or just from a sub set of providers)
2015/16				
2016/17				
2017/18				

c. How many hearing aid fittings took place in total (adults + children):

	Number of unilateral fittings (just one hearing aid fitted)	Number of bilateral fittings (hearing aids fitted to both ears)	Total	Comments (Please clarify if this is complete data for the CCG, or just from a sub set of providers)
2015/16				
2016/17				
2017/18				

6. Do you have a hearing loss threshold dBHL, below which adults will not be prescribed hearing aids? If 'yes' please state the threshold.

7. When adults have an aidable hearing loss in both ears, what is your CCG policy? (Please select the relevant response)

Two hearing aids are always offered	
One hearing aid is offered in the first instance unless someone specifically requests two hearing aids	
Only one hearing aid is offered	

8. Do you commission any hearing screening programmed in your CCG area? Please provide details.

9. For the services you commission please tell us how many Whole Time Equivalent (WTE) audiologists provide (or provided) services to adults? Please include all audiologists, including locums.

Currently	Number
in 2017/18	
in 2016/17	
In 2015/16	

10. What is your tariff (or cost) for the following for non-complex adults (please complete table):

Description	Planned tariff 2019/20	Current tariff 2018/19	Tariff 2017/18	Tariff 2016/17	Tariff 2015/16
Audiology					

hearing aid assessment only					
Pathway for hearing aid assessment, fitting of one hearing aid device, cost of one device and first follow up					
Pathway for hearing aid assessment, fitting of two hearing aid devices, cost of two devices and first follow up					
Hearing aid aftercare (repairs)					

NOTE 1) Please specify these figures in nominal terms.

NOTE 2) If you pay for services in different categories to those set out above, or in different ways, please could you specify.

11. Do the services you commission offer a one stop assess and fit service for people with hearing loss? This is a service where hearing aid assessment and fitting takes place on the same day. If 'yes' please provide further details.

12. Is any of the following data collected in relation to outcomes from adults using hearing loss services in your area? (Please select all that apply)

Continuation with use of hearing intervention provided	
Reported benefits from hearing intervention	
Service user satisfaction with their choice of intervention	
Reduced communication difficulties	
Improved quality of life	
Other (please specify)	

13. Do you publish any of this data?

14. Do you use outcomes data as part of your commission and monitoring arrangements?

15. Are adult hearing loss services in your CCG area commissioned on the basis of activity (e.g. number of procedures performed) or on the basis of outcome

(e.g. patient outcome data)? Please select the relevant option and provide further details:

	Service commissioned by: (select option)	Please specify details of what activity / what outcomes
Activity		
Outcome		
Combination/other (please specify)		

16. What follow-up arrangements are offered to patients who have received a hearing aid fitting from the services you commission?

Follow-up appointments are not offered	
Follow-up appointments are offered to patients who request them	
Follow-up appointments are automatically offered to all patients	
Follow-up appointments are automatically offered, but only to some patients (please specify)	

17. If services automatically offer follow-up appointments, do you have any policies or targets in place for the length of time between hearing aid fittings, and follow up appointments? If 'yes' please specify the length of time.

18. Do you hold any data on the actual length of time between hearing aid fitting and first follow up appointment? If 'yes' please specify the median time in week and days)

19. How do the services you commission offer follow-up appointments to patients? (Please tick all that apply)

Face-to-face	
Via telephone	
Via post/email	
Other (please specify)	

20. Do the services you commission provide audiology clinics out of hours i.e. after 6pm/ before 9am/ at weekends? If 'yes' please provide further details.

21. We would like to know more about the services you commission and any charges patients may experience.

	We commission services that provide this, and the patient receives it for free	We commission services that provide this, but there is a charge. If so please specify the charge and what the patient receives for	We do not commission services that provide this.
--	--------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------

		the charge (e.g. 5 batteries for £5).	
Hearing aid batteries			
Hearing aid battery postage			
Replacement for lost hearing aid			
Ear moulds			
Tubing replacement			
Ear wax removal			
Hearing aid repair/maintenance			

a. If the services you commission do not provide this service, please specify how people obtain their hearing aid batteries:

22. If you have any comments on the above, or if there are any other charges related to hearing aids or audiology service provision in your CCG area, please specify here:

23. For patients fitted with hearing aids, in what ways do the services you commission offer re-assessments of their hearing needs after a period of time (please indicate all that apply)

Automatically after a certain period of time	
On patient request or new GP referral	
Other (please specify)	

24. If services offer an automatic re-assessment, after how many months/years does this take place for non-complex patients?

25. If services offer re-assessment on patient request or GP referral, is there a minimum number of months/years they have to wait before requesting this? Please specify:

Response:

1. NHS Kernow.
2. There are seven audiology providers that deliver our AQP audiology service.
3. NHS does not have a policy to implement the NICE Guidelines 'Hearing loss adults: assessment and management', but these guidelines have been reviewed by our Clinical and Commissioning Leads and any necessary changes will be considered as part of any forthcoming reviews of the audiology service.
4. Please see below table:

	Spend on adult audiology	Spend on child (paediatric audiology)	Total audiology spend	Comments
Audiology spend in 2015/16			£4,586,680	Complete data set

Audiology spend in 2016/17			£5,075,881	Complete data set
Audiology spend in 2017/18			£4,525,200	Complete data set
Planned spend in 2018/19			£4,792,354	Complete data set
Planned spend in 2019/20				Not yet available

5. Please see below table

a.

	Number of unilateral fittings (just one hearing aid fitted)	Number of bilateral fittings (hearing aids fitted to both ears)	Total	Comments (Please clarify if this is complete data for the CCG, or just from a sub set of providers)
2015/16				Not available for this financial year
2016/17	319	5354	5673	AQP dataset only
2017/18	271	4876	5147	AQP dataset only

b. how many hearing aid fittings took place in each of the following years for children:

	Number of unilateral fittings (just one hearing aid fitted)	Number of bilateral fittings (hearing aids fitted to both ears)	Total	Comments (Please clarify if this is complete data for the CCG, or just from a sub set of providers)
2015/16				
2016/17				
2017/18				

NHS Kernow does not hold the information on the number of children fitted with hearing aids for these years. This information will need to be requested from our audiology providers who see children which are – Royal Cornwall Hospital Trust (rch-tr.FOI@nhs.net), University Hospital Plymouth NHS Trust (plh-tr.foi-requests@nhs.net), Northern Devon Healthcare Trust (<https://www.northdevonhealth.nhs.uk/about/foi/form/>), Express Diagnostic Ltd and

CHIME Social Enterprise

c. how many hearing aid fittings took place in total (adults + children):

	Number of unilateral fittings (just one hearing aid fitted)	Number of bilateral fittings (hearing aids fitted to both ears)	Total	Comments (Please clarify if this is complete data for the CCG, or just from a sub set of providers)
2015/16				
2016/17				
2017/18				

Due to not holding the full datasets (as highlighted above) it is not possible to determine the total number of hearing aid fittings for these years.

6. The hearing loss threshold dBHL is below 20 db hearing loss unless there is clinical justification for fitting below this threshold (for example CROS devices).
7. Two hearing aids are always offered to adults with aidable hearing loss in both ears.
8. Hearing screening programmes are commissioned by NHS England (england.contactus@nhs.net).
9. Information relating to numbers of audiology was previously released in August 2018 and the response published on our website: [https://www.kernowccg.nhs.uk/get-info/information-governance/freedom-of-information-\(foi\)-requests/foi-disclosure-log/](https://www.kernowccg.nhs.uk/get-info/information-governance/freedom-of-information-(foi)-requests/foi-disclosure-log/).

10. Please see below table:

Description	Planned tariff 2019/20	Current tariff 2018/19	Tariff 2017/18	Tariff 2016/17	Tariff 2015/16
Audiology hearing aid assessment only	£49	£49	£53 New contracts issued in Oct 17 after going out to tender, tariff was set at £49	£53	£52.82
Pathway for hearing aid assessment, fitting of one hearing aid device, cost of one device and first follow up	£241	£241	£268 New contracts issued in Oct 17 after going out to tender, tariff was set at £241	£268	£269.19

Pathway for hearing aid assessment, fitting of two hearing aid devices, cost of two devices and first follow up	£333	£333	£370 New contracts issued in Oct 17 after going out to tender, tariff was set at £333	£370	£371.79
Hearing aid aftercare (repairs)	£25	£25	£25	£25	£25

11. A one stop assess and fit service is available where clinically appropriate, if moulded fitting is needed a two stop assess and fit service is in place with all providers.

12. Please see below table detailing data collected:

Continuation with use of hearing intervention provided	X
Reported benefits from hearing intervention	X
Service user satisfaction with their choice of intervention	X
Reduced communication difficulties	X
Improved quality of life	X
Other (please specify)	

13. NHS Kernow does not publish this data.

14. NHS Kernow does use outcomes of this data as part of commissioning and monitoring arrangements.

15. Please see below table showing on what basis adult hearing loss services are commissioned:

	Service commissioned by: (select option)	Please specify details of what activity / what outcomes
Activity		
Outcome		
Combination/other (please specify)	X	The service is expected to deliver outcomes as identified in question 12 of this request and the quality standards outlined within the National Commissioning Framework for People with Hearing Loss 2016. NHS Kernow also makes commissioning decision

		based on activity levels to ensure that demand does not outweigh capacity in our area.
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16. Please see below table detailing follow up arrangements:

Follow-up appointments are not offered	
Follow-up appointments are offered to patients who request them	
Follow-up appointments are automatically offered to all patients	X
Follow-up appointments are automatically offered, but only to some patients (please specify)	

17. There are no policies or targets in place for the length of time between hearing aid fittings and follow up appointments.

18. NHS Kernow does not hold any of the data on the actual length of time between hearing aid fitting and first follow up assessments.

19. Please see below table detailing follow up appointment services we commission:

Face-to-face	X
Via telephone	X
Via post/email	X
Other (please specify)	

20. NHS Kernow has seven audiology providers and their service times vary including opening between 8.30am to 6pm Monday to Friday and on weekends.

21. Please see below table detailing charges patients may experience;

	We commission services that provide this, and the patient receives it for free	We commission services that provide this, but there is a charge. If so please specify the charge and what the patient receives for the charge (e.g. 5 batteries for £5).	We do not commission services that provide this.
Hearing aid batteries	X		
Hearing aid battery postage	X		Please see Q21a
Replacement for lost hearing aid		x there is a charge to the patient if	

		they lose more than one hearing aid in the three year pathway	
Ear moulds	X		
Tubing replacement	X		
Ear wax removal	X although this is not delivered via our AQP audiology providers but via services such as Aural Care		
Hearing aid repair/maintenance	X		

22. Whilst NHS Kernow does provide ear wax removal, this is not delivered via the AQP audiology providers but via services such as Aural Care and ENT and only if attempts in primary care (GPs) has been unsuccessful.

23. Please see below table showing how we commission re-assessments offers:

Automatically after a certain period of time	X
On patient request or new GP referral	X
Other (please specify)	

24. Services offer an automatic re-assessment after three years for non-complex patients.

25. If the individual feels they need to be seen for reassessment, they can contact the provider at any time and they will be offered support with their hearing needs. However this may not necessary result in reassessment if the provider deems this not to be clinically necessary.

Attachment(s):

None

Date response sent:

16/01/2019

Finance and budgets

FOI 71710 Finances

Date request received:	10/12/2018	FOI ref:	71710
Requested information:			
I am writing to you under the Freedom of Information Act 2000 to request the following information from your Clinical Commissioning Group/s			

	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20* (Planned)
What is the name of CCG?							
Is the CCG integrated into a sustainability and transformation plan (STP)?							
What STP is the CCG a part of?							
Does the CCG share executive officers and governance with other CCGs (Yes/No)?							
If the CCG shares executive officers and governance with other CCGs, who are the other CCGs?							
What was/is the CCG Annual Budget?							
What was / is Annual Deficit / Surplus of the CCG?							
Is the CCG Under Special Measures / NHSE Legal Directives							
What were / are the costs paid for consultancy services by the CCG?							
What was/is the number of registered patients in GP Practices in the CCG?							
How many patients in the GP practices in the CCG were/are considered with long-term conditions?							
How many patients in the GP practices in the CCG were/are under 18 years old?							
How many patients in the GP practices in the CCG were/are between 18 -65 years old?							
How many patients in the GP practices in the CCG were/are over 65 years old?							
What is/was the number of GP Practices in the CCG?							
What was/is the number of GPs in the CCG?							

Are GP Practices part of localities/federations in the CCG? (Yes/No)							
How many localities/federations were/are in the CCG?							
Under which directorate does Medicine Management (GP Prescriptions) come at your CCG?							
What was/is the Medicine (Prescribing cost) Budget (£)?							
What was Medicine (Prescribing cost) Actual Spent (£)?							
What was Medicine (Prescribing cost) Planned Savings / Medicine QIPP (£)?							
Was the Medicine (Prescribing cost) Planned Savings / QIPP realised for the year? (yes /no)							
What was/is the number of pharmacists working for the CCG?							
What was/is the spend on Pharmaceutical Services							
What was/is the spend professional fees related to prescribing costs (other than CCG pharmacists)?							
What is the number of pharmacies in the CCG catchment area?							
What is the CCG's IT System interface GPs use (e.g SystemOne, EMIS and so on)?							
What is/was the platform used for the GP IT System interface?							
What was / is the budget for the CCG's GP IT System interface and maintenance?							
What is / was the actual spend for GP IT System interface and maintenance?							
What was GP IT System downtime during working GP Practice hours							
Does the GP IT System third party applications (Yes/No)							
Is the GP IT System connected to other ICT systems (Yes/No)?							

If the GP IT System is connected to other ICT system, what are they? (Please list all)							
What was/is the CCG budget allocated to IT services?							
What were / are the costs paid for IT consultancy services by the CCG?							
Response:							
Please see attached. Please note that a lot of this information is available on our website; https://www.kernowccg.nhs.uk/ . Also a lot of this information is not held by NHS Kernow, but by NHS England where indicated; England.contactus@nhs.net .							
Attachment(s):							
 CCG FOI Questions 71710 (2).xlsx							
Date response sent:							
09/01/2019							

Mental health and learning disabilities

FOI 71680 Eating disorder services

Date request received:	06/12/2018	FOI ref:	71680
Requested information:			
<ol style="list-style-type: none"> Does your CCG fund specialist eating disorder services for people aged 18 and over (a) in the community and (b) as in-patient services? Does your CCG fund specialist eating disorder services for children up to the age of 18 (a) in the community and (b) as in-patient services? If no to 1a, 1b, 2a and/or 2b is 'yes', please supply details of which providers are commissioned to deliver those services (including those providers commissioned by NHS England, where the CCG funds specialist in-patient services). If the answer to 1a, 1b, 2a and/or 2b is 'yes', please supply details of the specific age-range which each of those services covers (for instance, if a young persons' service goes beyond the age of 18, or if adult services have an upper age limit). If the answer to 1a, 1b, 2a or 2b is 'yes', please provide details of the funding provided for each of those services. What is the total population cover by your CCG and within that total what are the estimated numbers of people (a) under the age of 18 and (b) over the age of 18? 			
Response:			
<ol style="list-style-type: none"> NHS Kernow funds specialist eating disorder service for people aged 18 and over in the community and as in-patients. 			

2. NHS Kernow funds specialist eating disorder services for children up to the age of 18 in the community but not as in-patients.
3. NHS England commission in-patient eating disorder services for people up to 18 years of age; please contact them for more information, england.contactus@nhs.net.
4. The children's eating disorder service is up until an individual's 18th birthday, there is no upper limit on the adult service.
5. There services are commissioned as part of a block contract with Cornwall Partnership NHS Foundation Trust (CFT), cpn-tr.freedomofinformation@nhs.net and therefore NHS Kernow does not have the individual service costs; please contact them for more information
6. The population of Cornwall and Isles of Scilly is approximately 570,000, data from the Cornwall Council Briefing, 2011 census states there are approximately 115,300 people aged 0-19.

Attachment(s):

None

Date response sent:

10/12/2018

FOI 71830 Mental health out of county placements

Date request received:	17/12/2018	FOI ref:	71830
Requested information:			
<ol style="list-style-type: none"> 1. How many people with learning disabilities and/or autism have you placed out of area under Deprivation of Liberty Safeguards or the Mental Health Act in each of the last 5 financial years? Please provide the total number for each year. 2. What is the cost to the CCG for these places, in each of the last 5 financial years? Please provide full expenditure for each year. 3. What has the CCG spent on supporting families to visit relatives in out of area placements, in each of the last 5 financial years. Please provide full expenditure for each year. 			
Response:			
<p>Please see below table detailing the information requested.</p> <p>Please note that NHS Kernow does not have a statutory duty to support families to visit relatives placed out of county. However each case is reviewed individually and if a consultant psychiatrist or the mental health tribunal determine maintaining contact with the family will increase the patient's wellbeing then NHS will support this.</p> <p>*Please note that numbers less than five have been redacted under section 40 of the Freedom of Information Act – personal information – as this could identify individuals involved.</p>			
Financial year	Total number placed out of county and funded	Total cost for the year	Total spent on supporting families to visit relatives in

	by specialised commissioning and NHS Kernow		out of area placements
2014/15	0	£0	£0
2015/16	6	£212,448.00	£0
2016/17	*	£535,815.00	£0
2017/18	*	£1,172,217.00	£0
2018/19	6	£1,745,065.74	£593.80
Attachment(s):			
None			
Date response sent:			
10/01/2019			

Referral management

FOI 71700 GP practices

Date request received:	10/12/2018	FOI ref:	71700
Requested information:			
What incentive schemes your CCG/health board currently runs for general practices to reduce referrals with details about what they must achieve including any targets.			
Response:			
NHS Kernow is not running any incentive schemes for general practice to reduce referrals.			
Attachment(s):			
None			
Date response sent:			
10/12/2018			

FOI 71880 Weight management

Date request received:	20/12/2018	FOI ref:	71880
Requested information:			
<ol style="list-style-type: none"> Do you have a list of procedures of limited clinical value? If yes, does this currently include either a) a multidisciplinary Tier 3 or b) a Tier 4 weight management service? When were each of these added to the list of procedures of limited clinical value? How many a) multidisciplinary Tier 3 and b) Tier 4 weight management services have you decommissioned in each of the past 5 calendar years? Please provide details of these. Please list all the a) multidisciplinary Tier 3 and b) Tier 4 obesity services that you have commissioned in the past calendar 5 years. 			

4. How many patients have received either a) a multidisciplinary Tier 3 or b) a Tier 4 weight management service in each of the past 5 calendar years in your CCG area?
Response:
<ol style="list-style-type: none"> 1. NHS Kernow publishes all treatment policies on our website; https://www.kernowccg.nhs.uk/get-info/individual-funding-requests/treatment-policies/. 2. NHS Kernow has not decommissioned any Tier 3 or Tier 4 weight management services in the past five calendar years. 3. NHS Kernow has not commissioned any Tier 3 or Tier 4 weight management services in the past five calendar years. 4. NHS Kernow does not hold the information requested, for more information please contact Royal Cornwall Hospitals Trust, rch-tr.FOI@nhs.net.
Attachment(s):
None
Date response sent:
17/01/2019

Urgent care

FOI 71720 Out of hours services

Date request received:	10/12/2018	FOI ref:	71720
Requested information:			
<ol style="list-style-type: none"> 1. What is the geographical patch the CCG commissions GP out of hours services for and how many patients does this cover? 2. What is the name of the current provider of GP out of hours services for this patch? 3. How many errors and serious incidents (or equivalent) were reported to the CCG relating to GP out of hours services, in the following: <ol style="list-style-type: none"> a. 2017 b. 2018 (please provide the most up-to-date information possible and state up to which month this covers) 4. How many occasions has there been no GP cover in the OOH service provided because of a lack of available GPs, in: <ol style="list-style-type: none"> a. 2016 b. 2017 c. 2018 (please provide the most up-to-date information possible and state up to which month this covers) 5. Please provide copies of any reports on the service's safety that have been produced in this period. 6. If the CCG does not collect this information, please set out how it records and evaluates the safety of the service, and provide any information collected that supports this. 			
Response:			

1. NHS Kernow commissions GP out of hours services for Cornwall, covering a registered population of around 575,000.
2. The current provider of the GP out of hours service for Cornwall is Royal Cornwall Hospital NHS Trust, provider as part of an integrated 111/OOH service, and delivered by Kernow Health CIC under the name Cornwall 111.
3. The number of serious incidents and errors reported across the three years was less than five, therefore NHS Kernow exempts this information under section 40 of the Freedom of Information Act as it could identify individuals involved.
4. There have been no occasions since 2016 when there has been no GP cover in the out of hours service.
5. Please see attached quality report which related to both NHS 111 and out of hours services. Please note redaction for numbers less than five (Under the section 40 of the Freedom of Information – personal information – as it could potentially identify individuals involved).
6. Not applicable.

Attachment(s):



Yearly Quality
Report Nov 17- Nov1

Date response sent:

08/01/2019