



**Kernow**

Clinical Commissioning Group

**NHS Kernow - Disclosure Log  
Freedom of Information Requests  
February 2019**

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All appendices for this disclosure log are available upon request by emailing [KCCG.FOI@nhs.net](mailto:KCCG.FOI@nhs.net) with the appropriate FOI reference below.

## Continuing Healthcare

### FOI 73150 Care packages

<b>Date request received:</b>	28/02/19	<b>FOI ref:</b>	73150
<b>Requested information:</b>			
<ol style="list-style-type: none"><li>1. What is the total number of live-in care packages purchased so far this financial year for those over the age of 65?</li><li>2. What is the total number of live-in care packages purchased so far this financial year for those under the age of 65?</li><li>3. What is the total number of 24 hour homecare packages purchased so far this financial year?</li><li>4. What is the total number of 24 hour complex/nursing care packages purchased this financial year?</li><li>5. What is the average weekly charge per live-in care package?</li><li>6. What is the telephone number and email address for the commissioning manager?</li><li>7. What is the telephone number and email address for the brokerage manager?</li></ol>			
<b>Response:</b>			
<ol style="list-style-type: none"><li>1. NHS Kernow does not collect the data in this way and therefore does not hold this information.</li><li>2. NHS Kernow does not collect the data in this way and therefore does not hold this information</li><li>3. NHS Kernow does not collect the data in this way and therefore does not hold this information</li><li>4. NHS Kernow does not collect the data in this way and therefore does not hold this information</li><li>5. NHS Kernow does not collect the data in this way and therefore does not hold this information</li><li>6. NHS Kernow does not release the names of employees below director level. The director with responsibility for continuing health care is John Groom. <a href="mailto:john.groom@nhs.net">john.groom@nhs.net</a> 01726 627800</li><li>7. Not applicable</li></ol>			
<b>Attachment(s):</b>			
None			
<b>Date response sent:</b>			
05/03/2019			

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## Finance

### FOI 73000 Private care

<b>Date request received:</b>	20/02/19	<b>FOI ref:</b>	73000
<b>Requested information:</b>			
Can I please ask for a breakdown of KCG spending, by year, since 2010, commissioning services from the private health sector - particularly in relation to			

spending on Ramsay Healthcare eg	
2010 Spend on Ramsay	Total spend on private health sector in Cornwall
2011 Ramsay	Total private etc
<b>Response:</b>	
NHS Kernow spends for 2013-2018/19 commissioning from the private healthcare sector:	
Year	Spend on Ramsey £'000
2018/19	Future publication
2017/18	15,461
2016/17	18,378
2015/16	18,462
2014/15	18,003
2013/14	16,948
<p>Figures from Non HNS healthcare is published in Operational Expenses Note in Annual Accounts: <a href="https://www.kernowccg.nhs.uk/about-us/annual-report/">https://www.kernowccg.nhs.uk/about-us/annual-report/</a> NHS Kernow was formed on 1 April 2013 and cannot provide information relating to the former primary care trust. Please contact the Department of Health's legacy team to request this information: <a href="mailto:review&amp;informationteam@dh.gsi.go.uk">review&amp;informationteam@dh.gsi.go.uk</a></p>	
<b>Attachment(s):</b>	
None	
<b>Date response sent:</b>	
12/03/19	

## Individual Funding Requests

### FOI 72970 Process

<b>Date request received:</b>	19/02/2019	<b>FOI ref:</b>	72970
<b>Requested information:</b>			
<ul style="list-style-type: none"> <li>In the last financial year, what was the total cost of implementing your CCG's Individual Funding Request (IFR) process?</li> <li>In the last financial year, what was the total cost of implementing your CCG's Prior Approval process?</li> </ul>			
<b>Response:</b>			
<p>Information relating to last financial years individual funding (IFR) was previously released in October 2018 and the response published on our website: <a href="https://doclibrary-kccg.cornwall.nhs.uk/DocumentsLibrary/KernowCCG/ManagingInformation/FOIRequests/201819/NHSKernowFOIsOctober2018.pdf">https://doclibrary-kccg.cornwall.nhs.uk/DocumentsLibrary/KernowCCG/ManagingInformation/FOIRequests/201819/NHSKernowFOIsOctober2018.pdf</a></p>			
<b>Attachment(s):</b>			
None			
<b>Date response sent:</b>			
20/02/2019			

# Long term conditions

## FOI 72710 MSK

<b>Date request received:</b>	7/02/2019	<b>FOI ref:</b>	72710
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### Requested information:

Please complete the tables below to provide the details of all current providers of the CCG's Musculoskeletal (MSK) service, including:

- a. Tier 1 Physiotherapy
- b. MSK Clinical Assessment and Treatment Service (MSK CATS)
- c. Rheumatology
- d. Pain Management Service
- e. Other sub specialities such as Chronic Fatigue Syndrome

If one provider delivers the entire MSK service (including the sub specialities a-e above) please complete.

#### Table A only.

If there are multiple providers for the MSK sub specialities, please complete Tables 2-6 for the corresponding speciality.

**Table A**

One provider of the entire MSK service					
Provider	Contract Start Date	Contract Duration ( <b>excluding</b> any potential extension)	If there is any extension period available, please specify the duration	Annual Contract value (£)	Expected commencement (month / year) of re-procurement, if known

**Table 2**

Tier 1 Physiotherapy					
Provider ( <i>if multiple Any Qualified Provider Contracts please just state AQP in the box below</i> )	Contract Start Date	Contract Duration ( <b>excluding</b> any potential extension)	If there is any extension period available, please specify the duration	Annual Contract value (£) ( <i>if multiple Any Qualified Provider Contracts, please provide one combined total</i> )	Expected commencement (month / year) of re-procurement if known

				<i>contract value for AQP contracts)</i>	

Table 3

<b>MSK Clinical Assessment and Treatment Service (MSK CATS)</b>					
<i>Provider (if multiple Any Qualified Provider Contracts please just state AQP in the box below)</i>	<b>Contract Start Date</b>	<b>Contract Duration (<i>excluding</i> any potential extension)</b>	<b>If there is any extension period available, please specify the duration</b>	<b>Annual Contract value (£) (<i>if multiple Any Qualified Provider Contracts, please provide one combined total contract value for AQP contracts)</i>)</b>	<b>Expected commencement (month / year) of re-procurement if known</b>

Table 4

<b>Rheumatology</b>					
<i>Provider (if multiple Any Qualified Provider Contracts please just state AQP in the box below)</i>	<b>Contract Start Date</b>	<b>Contract Duration (<i>excluding</i> any potential extension)</b>	<b>If there is any extension period available, please specify the duration</b>	<b>Annual Contract value (£) (<i>if multiple Any Qualified Provider Contracts, please provide one combined total contract value for AQP contracts)</i>)</b>	<b>Expected commencement (month / year) of re-procurement if known</b>

Table 5

<b>Pain Management Service</b>					
Provider <i>(if multiple Any Qualified Provider Contracts please just state AQP in the box below)</i>	Contract Start Date	Contract Duration <b>(excluding any potential extension)</b>	If there is any extension period available, please specify the duration	Annual Contract value (£) <i>(if multiple Any Qualified Provider Contracts, please provide one combined total contract value for AQP contracts)</i>	Expected commencement (month / year) of re-procurement if known

Table 6

<b>Other MSK sub specialities such as Chronic Fatigue Syndrome, (please name the sub specialities)</b>					
Provider <i>(if multiple Any Qualified Provider Contracts please just state AQP in the box below)</i>	Contract Start Date	Contract Duration <b>(excluding any potential extension)</b>	If there is any extension period available, please specify the duration	Annual Contract value (£) <i>(if multiple Any Qualified Provider Contracts, please provide one combined total contract value for AQP contracts)</i>	Expected commencement (month / year) of re-procurement if known

**Response:**

Please see below for NHS Kernow's Musculoskeletal (MSK) service, including:

- Tier 1 Physiotherapy
  - Please refer to NHS Kernow's website for a list of all contracts awarded, which includes AQP and Non AQP MSK Physiotherapy

providers.

<http://policies.kernowccg.nhs.uk/DocumentsLibrary/KernowCCG/OurFinances/StrategicReportsAndPlans/ContractList.pdf>

- NHS Kernow contracts held with Royal Cornwall Hospitals NHS Trust (RCHT) and Cornwall Partnership Foundation Trust (CFT) include service provision for AQP and Non AQP MSK physiotherapy. The information you have requested is not available via the NHS Kernow list of contracts at this level for these services, therefore see table below for details.
- NHS Kernow contract with University Hospitals Plymouth NHS Trust includes service provision for Non AQP MSK physiotherapy. The information you have requested is not available via the NHS Kernow list of contracts at this level for these services, therefore see table below for details.

<b>Tier 1 Physiotherapy</b>					
Provider (if multiple Any Qualified Provider Contracts please just state AQP in the box below)	Contract Start Date	Contract Duration ( <b>excluding</b> any potential extension)	If there is any extension period available, please specify the duration	Annual Contract value (£) (if multiple Any Qualified Provider Contracts, please provide one combined total contract value for AQP contracts)	Expected commencement (month / year) of re-procurement if known
See NHS Kernow's website for independent provider information.					Not known
Integrated Royal Cornwall	01/04/2018	36 months		£619,000	Not known



Hospitals Trust/Cornwall Partnership Foundation Trust <b>AQP &amp; Non AQP</b>					
University Hospitals Plymouth NHS Trust <b>Non AQP</b>	01/04/2018	36 months		£48,000	Not known

- MSK Clinical Assessment and Treatment Service (MSK CATS)
  - Please refer to NHS Kernow's website for a list of all contracts awarded for MSK Interface services.
  - N.B. NHS Kernow's contract held with Cornwall Partnership Foundation Trust (CFT) includes service provision for MSK Interface services. The information you have requested is not available via the NHS Kernow list of contracts at this level for these services, therefore see table below for details.

<b>MSK Clinical Assessment and Treatment Service (MSK CATS)</b>					
Provider (if multiple Any Qualified Provider Contracts please just state AQP in the box below)	Contract Start Date	Contract Duration ( <b>excluding</b> any potential extension)	If there is any extension period available, please specify the duration	Annual Contract value (£) (if multiple Any Qualified Provider Contracts, please provide one combined total contract value for AQP contracts)	Expected commencement (month / year) of re-procurement if known
See NHSK					Not known

website for independent provider information.						
Cornwall Partnership Foundation Trust MSK Interface/Spinal Interface	01/04/2018	36 months			£840k	Not known

- Rheumatology
  - Please refer to NHS Kernow's website for a list of all contracts awarded for rheumatology services.
  - NHS Kernow contracts held for elective services with NHS Trusts as named in the contracts list on the NHS Kernow website include rheumatology services, but costs are not available at service level.
- Pain Management Service
  - Please refer to NHS Kernow's website for a list of all contracts awarded for pain management services.
  - NHS Kernow's contracts held for elective services with NHS Trusts as named in the contracts list on the NHS Kernow website include pain management services, but costs are not available at service level.
- Other sub specialities such as Chronic Fatigue Syndrome
  - The NHS Kernow contract held for elective services with Royal Cornwall NHS Trust includes Chronic Fatigue Services, but costs are not available at service level.

Please also note you can search for all of NHS Kernow's contracts that are currently being tendered on the [Contracts Finder](#) website.

**Attachment(s):**

None

**Date response sent:**

27/02/19

## FOI 72700 Respiratory Services

<b>Date request received:</b>	05/02/2019	<b>FOI ref:</b>	72700
<b>Requested information:</b>			
Under the Freedom of Information Act I wish to request the following information:			
<ol style="list-style-type: none"> <li>1. Does your CCG employ a respiratory or asthma lead? If yes, please provide their name and relevant qualifications.</li> <li>2. Does the CCG commission any specific respiratory or asthma services? (Please include specialist care tertiary clinics) If yes, please detail them – and</li> </ol>			

<p>please include the annual cost/budget associated with the services.</p> <p>3. Does the CCG commission a paediatric allergy service? If yes please provide a description of the service, its availability, number of staff and associated cost/budget.</p>
<b>Response:</b>
<p>1. NHS Kernow does not employ a respiratory or asthma lead</p> <p>2. Respiratory Services are commissioned as part of our acute contracts. Annual cost of respiratory services across our acute services is £5,830,150</p> <p>3. Paediatric allergy services are part of our acute contracts. Annual cost of paediatrics allergy services is £21,298</p>
<b>Attachment(s):</b>
None
<b>Date response sent:</b>
20/02/2019

## Mental health & Learning Disabilities

### FOI 73020 Parent-infant services

<b>Date request received:</b>	20/02/19	<b>FOI ref:</b>	73020	
<b>Requested information:</b>				
<p><b>1. Do you fund a specialist parent infant service?</b></p> <p>Please note that Specialist parent-infant services (also known as parent-infant relationship or infant mental health services) work with families with babies and toddlers, where parents or caregivers are experiencing the most severe, complex and/or persistent difficulties in their early relationships with their babies. They offer intensive, specialised work for families whose needs cannot be met by universal services alone. These services are typically multidisciplinary teams of highly skilled professionals with specialist expertise. They might include individual or group work, at home or in community settings. <b>Specialist parent-infant services are different from specialist perinatal mental health services.</b> Parent-infant services focus on the relationship between parent(s) and their babies, primarily to support parents to interact with their babies in a way that protects and promotes the emotional wellbeing and development of the baby. In contrast, perinatal mental health services are specifically for mothers with severe perinatal mental illness and focus on treating the mothers' mental health, although they should also support her relationship with her baby.</p>				
<p><b>2. If the answer to question 1 was yes, please tell us the name of this service?</b></p>				
<p><b>3. Please fill in the table to tell us about the referral policy, referral numbers and service user numbers within your CAMHS service.</b></p>				
	Birth – 12 months	1 year	2 years	All children 0-18
A. Does your camhs service accept				N/A

referrals for children of this age? (yes/no)				
B. How many referrals have been received for children of this age over a 12 month period?				
C. How many children of this age have accessed the service over a 12 month period?				

**Response:**

1. Child Adolescent Mental Health services are already commissioned to accept referrals from children aged 5 years old.  
From March 2019 an additional pilot Infant mental health service is being added to the existing commissioned activity for a period ending autumn 2020. This is being delivered in conjunction with the local maternity System (LMS) Transformation Plan in order to link with perinatal and maternity services. Learning from the pilot will inform the delivery of services to this age group from 2021.  
Alongside the pilot infant mental health service, additional parent and child play therapy sessions are being piloted on the same timescale and will inform the delivery of services to this age group from 2021.
2. Child Adolescent Mental Health service – Infant mental health pilot play therapy sessions do not have a separate service name as it is linked to but not supplied by infant mental health pilot.
3. The Infant Mental Health pilot aim is to provide the assessment and short-term treatment for up to 12 parent/infant dyads aged between 0 and 3yrs (this will use the five-session model designed by the Tavistock and Portman clinic). The Parent and Child Play Therapy component will target parents and children circa 4years to 10 years old.

	Birth – 12 months	1 year	2 years	All children 0-18
A. Does your camhs service accept referrals for children of this age? (yes/no)	No	No	No	N/A
B. How many referrals have been received for children of this age over a 12 month period?				
C. How many children of				

<p>this age have accessed the service over a 12 month period?</p>				
<b>Attachment(s):</b>				
None				
<b>Date response sent:</b>				
01/03/19				

## FOI 72730 Rehabilitation

<b>Date request received:</b>	08/02/2019	<b>FOI ref:</b>	72730
<b>Requested information:</b>			
<ol style="list-style-type: none"> <li>1. A list of the providers and their postcodes (NHS, private and third sector) which you commissioned to provide mental health rehabilitation inpatient services in 2018-19 (financial year)</li> <li>2. The number of mental health rehabilitation inpatient beds of each of the following type for which you have paid in 2018-19: Complex care; Community; Long-stay; High Dependency; 'Locked rehab'</li> <li>3. The total cost of mental health rehabilitation inpatient beds of each of the following type for which you have paid in 2018-19: Complex care; Community; Long-stay; High Dependency; 'Locked rehab'</li> <li>4. A list of the providers and their postcodes which you have paid for mental health rehabilitation inpatient services for patients in your area in each of the following years: a) 2016-17; b) 2017-18; c) 2018-19</li> <li>5. Your total expenditure on mental health rehabilitation inpatient services in each of the following years: a) 2016-17; b) 2017-18; c) 2018-19</li> <li>6. Your total expenditure on NHS mental health rehabilitation inpatient services in each of the following years: a) 2016-17; b) 2017-18; c) 2018-19</li> <li>7. Your total expenditure on non-NHS mental health rehabilitation inpatient services in each of the following years: a) 2016-17; b) 2017-18; c) 2018-19</li> <li>8. The number of beds in NHS mental health rehabilitation inpatient services you paid for in each of the following years: a) 2016-17; b) 2017-18; c) 2018-19</li> <li>9. The number of beds in non-NHS mental health rehabilitation inpatient services you paid for in each of the following years: a) 2016-17; b) 2017-18; c) 2018-19</li> </ol>			
<b>Response:</b>			
<ol style="list-style-type: none"> <li>1. NHS Kernow commissions Cornwall Partnership NHS Foundation Trust, PL31 2QT to provide mental health rehabilitation inpatient services.</li> <li>2. So far in the year 2018/19 NHS Kernow has paid for eight PICU beds and 30 rehab beds.</li> <li>3. The total cost of mental health rehabilitation is health within a block contract; therefore NHS Kernow does not hold this level of detail.</li> <li>4. NHS Kernow commissions Cornwall Partnership NHS Foundation Trust, PL31 2QT to provide mental health rehabilitation inpatient services.</li> <li>5. NHS Kernow does not categorise spend in this way and therefore does not hold this information.</li> <li>6. NHS Kernow does not categorise spend in this way and therefore does not hold this information.</li> </ol>			

7. NHS Kernow does not categorise spend in this way and therefore does not hold this information.
8. NHS Kernow does not categorise spend in this way and therefore does not hold this information.
9. NHS Kernow does not categorise spend in this way and therefore does not hold this information.
<b>Attachment(s):</b>
None
<b>Date response sent:</b>
28/02/2019

## FOI 72740 Psychologists

<b>Date request received:</b>	08/02/2019	<b>FOI ref:</b>	72740
<b>Requested information:</b>			
<ol style="list-style-type: none"> <li>1. The number of qualified Psychologists (FTEs) included in the service specification used during the procurement of NHS weight management services</li> <li>2. The type of qualified Psychologist included (as above) and a brief explanation of their job responsibilities</li> <li>3. The number of qualified Psychologists (FTEs) employed in multidisciplinary teams delivering weight management services at a) tier 1 b) tier 2 and c) tier 3</li> <li>4. The type of qualified Psychologist employed in multidisciplinary teams at a) tier 1 b) tier 2 and c) tier 3 and a brief explanation of their job responsibilities.</li> </ol>			
<b>Response:</b>			
<ol style="list-style-type: none"> <li>1. NHS Kernow has not procured a tier 3 services since it was was formed on 1 April 2013 and cannot provide information relating to the former primary care trust (2012 to 2013). Please contact the Department of Health's legacy team to request this information: <a href="mailto:reviews&amp;informationteam@dh.gsi.gov.uk">reviews&amp;informationteam@dh.gsi.gov.uk</a>.</li> <li>2. NHS Kernow does not hold the information requested, for more information please contact Royal Cornwall Hospitals Trust, <a href="mailto:rch-tr.FOI@nhs.net">rch-tr.FOI@nhs.net</a>.</li> <li>3. NHS Kernow does not hold the information requested, for more information please contact Royal Cornwall Hospitals Trust, <a href="mailto:rch-tr.FOI@nhs.net">rch-tr.FOI@nhs.net</a>.</li> <li>4. NHS Kernow does not hold the information requested, for more information please contact Royal Cornwall Hospitals Trust, <a href="mailto:rch-tr.FOI@nhs.net">rch-tr.FOI@nhs.net</a>.</li> </ol>			
<b>Attachment(s):</b>			
None			
<b>Date response sent:</b>			
13/02/2019			

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## Organisation

### FOI73030 Sexual misconduct

<b>Date request received:</b>	21/02/19	<b>FOI ref:</b>	73030
<b>Requested information:</b>			
1. For each of the last five calendar years, 2014, 2015, 2016, 2017 and 2018, please			

state the number of allegations received of:

Sexual misconduct  
Sexual harassment  
Sexual assault  
Rape

2. For each of the above allegations received, please state:

- a) Whether the alleged victim was a member of the public, patient or health worker
- b) Whether the alleged perpetrator was a member of the public, patient or health worker
- c) Brief details of allegations
- d) Outcome of case ie for instance if the alleged perpetrator was a member of staff were they cautioned, disciplined or sacked
- e) Whether allegation was referred to police

3. For each of the last five calendar years, 2014, 2015, 2016, 2017 and 2018, please state the number of allegations received where the alleged victim was under the age of 18 of:

- a) Sexual misconduct
- b) Sexual harassment
- c) Sexual assault
- d) Rape

4. For each of the above allegations received re alleged victims under 18, please state:

- a) Whether the alleged victim was a member of the public, patient or health worker
- b) Whether the alleged perpetrator was a member of the public, patient or health worker
- c) Brief synopsis of allegations
- d) Outcome of case ie for instance if the alleged perpetrator was a member of staff were they cautioned, disciplined or sacked
- e) Whether allegation was referred to police

5. Please state the number of non-disclosure agreements your organisation holds with current or former staff which involve or relate to sexual misconduct, sexual harassment, sexual assault, rape or other sexual offences. For each of these, please state the number and financial value of the settlements.

**Response:**

1. The following answers apply only to staff employed by NHS Kernow. For each of the last five years: 2014, 2015, 2016, 2017 and 2018. Allegations of:  
Sexual misconduct  
Sexual harassment  
Sexual assault  
Rape  
Fewer than five allegations were made. If the number is very low (fewer than 5) the information cannot be disclosed as it could potentially identify the individuals involved, especially if combined with other data, this would constitute a breach of the Data Protection Act 2018. Therefore, this information is exempt from disclosure under section 40(2) of the Freedom of

Information Act 2000 on the grounds that it is personal information.

2. The following answers apply only to staff employed by NHS Kernow. For each of the last five years: 2014, 2015, 2016, 2017 and 2018. Fewer than five allegations were made. If the number is very low (fewer than 5) the information cannot be disclosed as it could potentially identify the individuals involved, especially if combined with other data, this would constitute a breach of the Data Protection Act 2018. Therefore, this information is exempt from disclosure under section 40(2) of the Freedom of Information Act 2000 on the grounds that it is personal information.
3. The number of allegations received where the alleged victim was under the age of 18 of:
  - a) Sexual misconduct: 0
  - b) Sexual harassment: 0
  - c) Sexual assault
  - d) Rape: 0
4. Not applicable
5. The number of non-disclosure agreements within NHS Kernow for current or former staff which involve or relate to sexual misconduct, sexual harassment, sexual assault, rape or other sexual offences was: 0

**Attachment(s):**

None

**Date response sent:**

13/03/19

## FOI 72720 IT usage

<b>Date request received:</b>	08/02/2019	<b>FOI ref:</b>	72720
<b>Requested information:</b>			
<ol style="list-style-type: none"><li>1. What is the current number of staff who use a PC or a laptop within your organisation?</li><li>2. Which Microsoft products (server and desktop) are you currently licensed to use?</li><li>3. What is your annual IT spend on Microsoft licences?</li><li>4. Has your organisation moved, or is it planning to move, to the Cloud in the next 12 months?</li><li>5. Are you due to undertake a review of your Microsoft software licensing estate in the next 12 months?</li><li>6. What is the name and contact details of the decision maker for IT spend in your organisation?</li><li>7. What is the name and contact details for the person responsible for the renewal of Microsoft licences?</li><li>8. What is your current process for the procurement of Microsoft software licences?</li><li>9. What is the end date of your current Microsoft Enterprise Agreement or Enterprise Subscription Agreement?</li></ol>			



**Response:**

1. NHS Kernow currently has 265 members of staff using a PC or laptop.
2. NHS Kernow has licenses for the following Microsoft products; Windows 7-10, SQL Server, Microsoft Office and Server 2002.
3. Windows and Microsoft Office are centrally funded so by NHS England. The costs for SQL Server and Server 2002 are zero
4. We have not moved to (hosted) cloud at this time and have no plans to do so within the next 12 months.
5. We are due to undertake a review of our Microsoft software licensing estate in the next 12 months.
6. The director with responsibility for IM&T is Andrew Abbott, [andrew.abbott1@nhs.net](mailto:andrew.abbott1@nhs.net).
7. The director with responsibility for IM&T is Andrew Abbott, [andrew.abbott1@nhs.net](mailto:andrew.abbott1@nhs.net).
8. The procurement of software licenses is an in house review with other health organisations in Cornwall to maintain a standardised offering across health in Cornwall.
9. The end date is February 2021.

**Attachment(s):**

None

**Date response sent:**

27/02/19

**FOI 72920 Decision makers**

<b>Date request received:</b>	19/02/2019	<b>FOI ref:</b>	72920
<b>Requested information:</b>			
Ref: NHS Kernow CCG			
I am writing to make an open government request for information to which I am entitled under the Freedom of Information Act 2000.			
Accordingly, please could you send me, the names and contact details, including email address of any/all person(s) who are involved in the decision making-process for the Procurement of Telecoms and IT Hardware and Services for your organisation. (Eg Procurement, IT, Sustainability roles)			
I would like the above information to be provided to me as electronic copies – ie via email.			
<b>Response:</b>			
NHS Kernow does not release the names of employees below director level. The director responsible for, the procurement of telecoms and IT hardware and services is Andrew Abbott: <a href="mailto:andrew.abbott1@nhs.net">andrew.abbott1@nhs.net</a>			
<b>Attachment(s):</b>			
None			
<b>Date response sent:</b>			
27/02/19			

## Urgent care

### FOI 72790 Out of hours services

<b>Date request received:</b>	11/02/19	<b>FOI ref:</b>	72790
<b>Requested information:</b>			
Could you please provide me with the following information:			
1. The number of times in each of the last five years (2018, 2017, 2016, 2015, 2014) that NHS Kernow CCG has been unable to staff out-of-hours GP services.			
As part of this, could you also provide:			
a) The amount of time (in minutes) where out-of-hours GP services have not been staffed as mentioned above.			
b) Which hospital or NHS service the out-of-hours GP service covered.			
<b>Response:</b>			
1. No occasions have NHS Kernow been unable to staff out of hours GP Services.			
a) Not applicable.			
b) The NHS trusts covered by the out of hours services are; Royal Cornwall Hospitals NHS Trust, University Hospitals Plymouth NHS Trust.			
<b>Attachment(s):</b>			
None			
<b>Date response sent:</b>			
20/02/2019			

### FOI 72630 Helston community hospital

<b>Date request received:</b>	01/02/2019	<b>FOI ref:</b>	72630
<b>Requested information:</b>			
1. Can you please give me details regarding current and future doctor cover at Helston Community Hospital. Has a long term doctor contract with all 24 beds been agreed. I was informed on my last F of I request that this would be in place by November 2018.			
2. Can you please let me know how many times Helston MIU has been closed since September 1st 2018 and the reasons for closure.			
<b>Response:</b>			
1. The 24 beds at Helston Community Hospital have been fully reopened since October 2018. Cornwall Foundation Trust is developing a new model of Medical Cover for Helston Community Hospital which consists of a GP providing cover for three days a week supported by an Advanced Nurse Practitioner.			
The current arrangements are as follows:			
The Trust has permanently recruited a GP to provide cover for three days a week and a sessional GP provides cover for two days a week.			
The long term plan is that the two days of sessional GP cover is replaced by			

an Advanced Nurse Practitioner up to five days a week. The Trust is currently recruiting to this role. If this proves unsuccessful, the Trust will continue to employ a sessional GP.

2. Helston MIU has been closed 22 times between September 1st 2018 and 4th February 2019. Demand is too low to warrant an independently staffed Minor Injury Unit at Helston. The unit is staffed by ward staff who attend the MIU as required.

On occasion, if there are insufficient ward staffs because of short notice sickness, the MIU is closed in order that staff can provide safe staffing levels on the wards. The MIU teams also support one another with a policy that supports keeping the busier units open. At times Helston MIU will close to provide staff to keep Falmouth MIU open.

When this occurs, NHS 111 is advised immediately in order that they can redirect callers to other alternative services.

**Attachment(s):**

None

**Date response sent:**

12/02/2019

## Women's health

### FOI 72650 Endometriosis

<b>Date request received:</b>	04/02/2019	<b>FOI ref:</b>	72650
<b>Requested information:</b>			
<b>Part A</b>			
<b><i>Part A of the request refers to the National Institute for Health and Care Excellence (NICE) Guidelines called "Endometriosis: Diagnosis and Management" – NICE Guideline NG73. A link to which can be found here: <a href="https://www.nice.org.uk/guidance/NG73">https://www.nice.org.uk/guidance/NG73</a></i></b>			
<ol style="list-style-type: none"> <li>1. Since the "Endometriosis: Diagnosis and Management Guidelines" [NICE Guideline NG73] was published, has the CCG discussed in one or more meeting how to comply with them? Yes/No</li> <li>2. If yes, please provide the minutes of the meetings where they were discussed.</li> <li>3. Has a gap analysis been undertaken by the CCG to identify where the "Endometriosis: Diagnosis and Management Guidelines" [NICE Guideline NG73] is not being met? Yes/No</li> <li>4. If yes, please provide a copy</li> <li>5. Please supply any other information in relation to how your CCG is complying with the "Endometriosis: Diagnosis and Management Guidelines" [NICE Guideline NG73] that may be relevant.</li> </ol>			
<b>Part B</b>			
<b><i>Part B of the request refers to the 'Quality Standards on Endometriosis' [Quality Standard QS172] published in August 2018. A link to which can be</i></b>			

**found here:** <https://www.nice.org.uk/guidance/QS172>

1. Since the “Quality Standards on Endometriosis” [Quality Standard QS172] was published in August 2018, has the CCG discussed in one or more meetings how to comply with them? Yes/No
2. If yes, please provide the minutes of the meeting where they were discussed.
3. Has the CCG undertaken an initial assessment of service compared with the quality statements in the “Quality Standards on Endometriosis [Quality Standard QS172]”? Yes/No
4. If yes, please provide a copy.

**Response:**

**Part A**

1. Not Applicable.
2. Not Applicable.
3. Not Applicable.
4. Not Applicable.
5. Not Applicable.

NHS Kernow has not undertaken a formal assessment against NICE Guideline NG73. We are assured that we are fully compliant with the recommendations. Royal Cornwall Hospitals NHS Trust provides the Cornwall endometriosis centre which is a nationally accredited BSGE endometriosis centre.

Full details of this centre can be viewed on the BSGE website under the endocentres tab ([www.bsge.org.uk](http://www.bsge.org.uk).) The lead of the Cornwall Endometriosis Centre was one of the two Consultant Gynaecologist (Tertiary care) committee members and authors of the NICE guideline NG73. He provides a multidisciplinary team approach with his specialist colleagues and is confident our patients have access to care for all grades of endometriosis. The pathways of care accord with the NICE guidelines and with the specialised commissioning specification e10a (<https://www.england.nhs.uk/wp-content/uploads/2018/08/Complex-gynaecology-severe-endometriosis.pdf>)

**Part B**

1. Not Applicable
2. Not Applicable
3. Not Applicable
4. Not Applicable

**Attachment(s):**

None

**Date response sent:**

27/02/19