



**Kernow**

Clinical Commissioning Group

**NHS Kernow - Disclosure Log  
Freedom of Information Requests  
January 2019**

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All appendices for this disclosure log are available upon request by emailing KCCG.FOI@nhs.net with the appropriate FOI reference below.

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## Children's health

### FOI 72420 Continuing care package

<b>Date request received:</b>	25/01/2019	<b>FOI ref:</b>	72420
<b>Requested information:</b>			
<p>I am writing to request information under the Freedom of Information Act about your Clinical Commissioning Group's plans for expenditure on services for disabled children and their families from 2019-2020.</p> <ol style="list-style-type: none"> <li>1. Could you please let me know whether the CCG plans to:             <ol style="list-style-type: none"> <li>a. Increase expenditure in real terms</li> <li>b. Maintain current levels of expenditure in real terms</li> <li>c. Maintain current levels of expenditure in cash terms</li> <li>d. Make cash reductions to current levels of expenditure</li> </ol> </li> <li>2. Could you also please let me know whether these plans have been finalised; or are currently still proposals (and if the latter, whether they are subject to public consultation)?</li> <li>3. Finally, could you please send me copies of (or links to) to any Board or Committee papers with respect to plans for social care for disabled children and their families; and details of any public consultations on such plans.</li> </ol> <p>If you are responsible for FOI enquiries for multiple CCGs, please respond on behalf of each CCG individually.</p>			
<b>Response:</b>			
<ol style="list-style-type: none"> <li>1. This expenditure for services for disabled children and their families for 2019/20 has not been confirmed, however NHS Kernow plans to maintain current levels of expenditure in real terms.</li> <li>2. These plans have not been finalised as yet.</li> <li>3. NHS Kernow does not hold this information, please contact Cornwall Council, <a href="https://www.cornwall.gov.uk/council-and-democracy/data-protection-and-freedom-of-information/freedom-of-information-advice/freedom-of-information-">https://www.cornwall.gov.uk/council-and-democracy/data-protection-and-freedom-of-information/freedom-of-information-advice/freedom-of-information-</a></li> </ol>			

<a href="#">foi-online-request-form/</a> .
<b>Attachment(s):</b>
None
<b>Date response sent:</b>
13/02/19

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## Continuing health

### FOI 72110 Continuing healthcare assessments

<b>Date request received:</b>	09/01/2019	<b>FOI ref:</b>	72110
<b>Requested information:</b>			
<ol style="list-style-type: none"> <li>1. If Continuing Healthcare assessments are carried out by CCG employees or outsourced? If they are outsourced please can you tell me which company carries them out</li> <li>2. What criteria the CCG, or outsourced company, uses to determine whether a person is eligible for CHC funding. Please provide any checklist or similar documents that are used to make the assessment</li> <li>3. How many retrospective CHC claims have been received by the CCG over the past 5 years and how many were successful in their application for funding</li> <li>4. What criteria is used to make a decision on CHC claims that are retrospective. Please provide any checklist or similar documents used</li> </ol>			
<b>Response:</b>			
<ol style="list-style-type: none"> <li>1. NHS Kernow does not outsource continuing healthcare assessments.</li> <li>2. NHS Kernow uses the National Framework for NHS Continuing Healthcare &amp; Funded Nursing Care to determine eligibility for continuing healthcare funding. All documentation can be found by following the link: <a href="https://www.gov.uk/government/publications/national-framework-for-nhs-continuing-healthcare-and-nhs-funded-nursing-care">https://www.gov.uk/government/publications/national-framework-for-nhs-continuing-healthcare-and-nhs-funded-nursing-care</a>.</li> <li>3. Since 2013/14 there have been 85 retrospective review claims, of these 23 were successful in their application for funding, 14 were found to be eligible for part of the period.</li> <li>4. NHS Kernow uses the National Framework for NHS Continuing Healthcare &amp; Funded Nursing Care to determine eligibility for continuing healthcare funding. All documentation can be found by following the link: <a href="https://www.gov.uk/government/publications/national-framework-for-nhs-continuing-healthcare-and-nhs-funded-nursing-care">https://www.gov.uk/government/publications/national-framework-for-nhs-continuing-healthcare-and-nhs-funded-nursing-care</a>.</li> </ol>			
<b>Attachment(s):</b>			
None			
<b>Date response sent:</b>			
17/01/2019			

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## Contracts

### FOI 71970 Audiology services

Date request received:	03/01/2019	FOI ref:	71970
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**Requested information:**

Please respond by selecting the relevant answer option at each question by placing an 'X' in the box where possible. Or by providing the information requested in the question.

1. Please can you provide a summary of the types of audiology services in your area including what your service age threshold is, what type of contractual arrangements are in place ( AQP/block/ cost per case contract/included in local secondary care Trust contract etc.) and your CCG registered population size?
2. Please provide the names of the Adult non-complex Audiology Providers in your area and how long the contract with these providers has been in place?
3. If you have not already renewed or testing the market for adult audiology services, does your CCG have intentions of procuring the service, how and when? If not, why not?
4. What is your tariff (or price) for the following non-complex adult audiology services for NHS and independent sector (please complete table). If it defers with between providers please can you provide all financial information.

Description	Planned tariff 2019/20	Current tariff 2018/19	Tariff 2017/18	Tariff 2016/17	Tariff 2015/16
Audiology hearing aid assessment only					
Pathway for hearing aid assessment, fitting of one hearing aid device, cost of one device and first follow up					
Pathway for hearing aid assessment, fitting of two hearing aid devices, cost of two devices and first follow up					
Hearing aid aftercare (repairs)					

Cost to replace the hearing aid and who pays for this (i.e. patient or CCG)					
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If you have commissioned other services or have other contractual arrangements in place for adult audiology services with different tariff or price categories to those set out above, or in different ways, please could you specify:

5. Please can you provide any information on benchmarking, comparison or financial modelling activity or methodology utilised by your CCG relating to your current tariff?
6. Can you confirm if the above referenced tariffs for your area are inclusive of VAT? Yes/No
7. Please can you provide a copy of your service specification, tender questions, evaluation model and Schedule 4 Quality report template for the current audiology contract?
8. Do the service/s you commission offer a one stop assess and fit service (completed in one appointment) for people with hearing loss? This is a service where hearing aid assessment and fitting takes place on the same day. Yes (If you wish, please provide further details of how this works) /No
9. What follow-up/annual after care arrangements are offered to patients who have received a hearing aid fitting from the services you commission? (i.e. follow up appointments are not offered, or only to some patients, face to face/telephone etc).

Annual after care appointment	
Annual follow up appointment	
Criteria in place for some patients	
No annual follow up/after care available to patients	
If annual after care or follow up appointments are available are they (insert a cross against each relevant option below):	
Face to face	
Telephone	
Online/electronic (i.e. facetime)	
Other	

10. Are adult hearing loss services in your CCG area commissioned on the basis of activity (e.g. number of procedures performed) or on the basis of outcome (e.g. patient outcome data)? Please select the relevant option and provide further details:

	Service commissioned by: (select	Please specify details of what activity / what outcomes
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	option)	
Activity		
Outcome		
Combination / other (please specify)		

11. Please provide details of the last time that you tested the market for your adult audiology service include dates, number of providers who expressed an interest in the notice.
12. Please provide details of the outcome of the last audiology procurement or market testing exercise, including:
  - a. Were you able to award the contract, if not why not?
  - b. Was there any changes to the service specification, contract or price during or after the procurement/market testing exercise?
  - c. Were there any substantial or legal challenge from current or perspective providers on the procurement process and why?
  - d. Please explain how any challenges to the procurement of the contract were managed by your CCG.

**Response:**

1. We serve a population of approximately 534,000 people living mainly in Cornwall and Isles of Scilly, although we are responsible for people living in Devon who are registered with one of our Cornwall GP practices.

NHS Kernow holds contracts for both AQP and non AQP audiology services

AQP Audiology –is a service for routine hearing loss for people aged over 55 years and older and delivered via seven audiology providers (please see question two for the detail of who these providers are). This service is delivered on a tariff per case basis for which the current tariff can be found in question four.

Non-AQP audiology includes paediatrics, those individuals under 55 years of age and those who are part of an ENT pathway. This service is primarily delivered via the following providers:

- Royal Cornwall Hospital Trust (Financial Framework as part of secondary care contract)
  - Northern Devon Healthcare Trust (Variable rate contract)
  - University Hospital Plymouth (Financial Framework as part of secondary care contract)
  - Express Diagnostic (Payment by results as an associate commissioner to the contract they hold with New Devon CCG)
  - CHIME (Non-contracted activity)
2. The adult non-complex audiology providers in our area are as follows;
    - Scrivens Ltd
    - Specsavers Hearcare

- The Outside Clinic
- Alistair Kinsey Ltd
- Northern Devon Healthcare Trust
- University Hospital Plymouth
- Royal Cornwall Hospital Trust

These contracts have been in place since October 2017

3. NHS Kernow ran procurement for their AQP audiology services in May 2017 with contracts let from 1<sup>st</sup> October 2017. A decision is being made by NHS Kernow about the future re-procurement of audiology services but the outcome of this decision has not been reached at the time of your request.
4. The tariff for the non-complex (AQP audiology) is the same for all seven providers and is outlined below.

<b>Description</b>	<b>Planned tariff 2019/20</b>	<b>Current tariff 2018/19</b>	<b>Tariff 2017/18</b>	<b>Tariff 2016/17</b>	<b>Tariff 2015/16</b>
Audiology hearing aid assessment only	£49	£49	£53 New contracts issued in Oct 17 after going out to tender, tariff was set at £49	£53	£52.82
Pathway for hearing aid assessment, fitting of one hearing aid device, cost of one device and first follow up	£241	£241	£268 New contracts issued in Oct 17 after going out to tender, tariff was set at £241	£268	£269.19
Pathway for hearing aid assessment, fitting of two hearing aid devices, cost of two devices and first follow up	£333	£333	£370 New contracts issued in Oct 17 after going out to tender, tariff was set at £333	£370	£371.79
Hearing aid	£25	£25	£25	£25	£25



aftercare (repairs)					
Cost to replace the hearing aid and who pays for this (i.e. patient or CCG)	£68	£68	£68	£68	£68

As highlighted above, NHS Kernow has a contract in place with a number of providers to deliver non-AQP audiology services. These are primarily delivered within an agreed financial framework.

The following locally agreed tariff applies for non-AQP audiology delivered by Express Diagnostics:

Non AQP Initial Assessment	£	45.81
Non AQP 1 aid fitting	£	164.90
Non AQP 2 aid fitting	£	291.16
Non AQP repair	£	20.33
Non AQP 3 year review	£	38.11

5. NHS Kernow engaged with local providers about the proposed pricing prior to going out to tender and explained the governance process for developing and implementing the AQP Audiology procurement and price setting, which included appropriate clinical expertise. The local pricing structure and tariff were set out clearly too all bidders in the procurement documentation and in the draft NHS short form standard contract.
6. The above referenced tariffs are exclusive of VAT.
7. Please see attached requested copies of audiology tender questions and tender guidance.
8. One stop assess and fit services are offered as follows;

Yes (If you wish, please provide further details of how this works)	X Where this is clinically appropriate – i.e. if ear moulds are necessary it will not be appropriate to fit in a one stop service.
No	

9. Follow up is routinely offered to all patients within 10 weeks of hearing aid fitting. The patients can access aftercare at any time via post or face to face.

Annual after care appointment	This can be accessed more frequently than annually.
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Annual follow up appointment	There is no annual follow-up appointment offered
Criteria in place for some patients	Not applicable
No annual follow up/after care available to patients	Not applicable
If annual after care or follow up appointments are available are they (insert a cross against each relevant option below):  Face to face Telephone Online/electronic (i.e. facetime) Other	Post/telephone/face to face

10. Adult audiology services are commissioned as below;

	Service commissioned by: (select option)	Please specify details of what activity / what outcomes
Activity		
Outcome		
Combination / other (please specify)	X	The service is expected to deliver outcomes identified within the NHS England Commissioning Framework for Adult Hearing Loss 2016. NHS Kernow also makes commissioning decision based on activity levels to ensure that demand does not outweigh capacity in our area.

11. The Contract Notice was published on 5<sup>th</sup> May 2017 and had seven expressions of interest.

12.

- a. We awarded contracts to all seven bidders
- b. Yes
- c. NHS Kernow received challenge from two providers relating to pricing during the procurement process. This was investigated by NHS Improvement and the challenge not upheld.
- d. These were managed internally through the commercial department and involved legal representation.

**Attachment(s):**



Copy of Audiology Tender Guidance  
Tender Questions - A Document Audiology ,

**Date response sent:**

31/01/2019

**FOI 72580 Clinical services**

<b>Date request received:</b>	31/01/19	<b>FOI ref:</b>	72580
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**Requested information:**

To whom it may concern,

I am writing to you on behalf of NHS Providers Network to under the Freedom of Information Act 2000 to request the following information from your CCG:

1. For contracts let by your CCG for NHS clinical services, please indicate for each of the last three years (2015/16, 2016/17, 2017/18):
  - i. The total number of contracts let
  - ii. The number of contracts let by competitive tender
  
2. For those contracts let by competitive tender in each year, please also indicate:
  - i. The number of contracts awarded to a) NHS and b) non-NHS providers
  - ii. a) The total value of these contracts b) the value of contracts awarded to NHS and c) the value of contracts awarded to non-NHS providers both annually and for the total contract
  
3. Of the services awarded by competitive tender, what was their percentage financial value in relation to total CCG spend on NHS clinical services in each of these three years.

**Response:**

1. The contracts let by NHS Kernow for clinical services, last three years (2015/16, 2016/17, 2017/18):
  - i. The total number of contracts let.
    - 2015/16 = 317
    - 2016/17 = 255
    - 2017/18 = 258
  - ii. The number of contracts let by competitive tender
    - 2015/16 = zero
    - 2016/17 = 1
    - 2017/18 = 13
  
2. The contracts let by competitive tender in each year (2015/16, 2016/17, 2017/18):
  - i. a) NHS and b) non-NHS providers
    - 2015/16 = a) zero b) zero

	<p>2016/17 = a) 1 awarded to an NHS Provider, b) zero  2017/18 = a) 4 awarded to an NHS Provider, b) 9 awarded to non-NHS Providers</p>
ii.	<p>a) The total value of these contracts:</p> <p>2015/16 a) zero b) zero  2016/17 a) £450k b) £450k c) zero  2017/18 a) Annual total 12.685m Total  £42.18m b) £5.6m NHS annual  Total c) £7.085m non NHS annually c) £21.408m non NHS total.</p>
3.	<p>The competitive tender, percentage financial value in relation to total NHS Kernow spend on NHS clinical services in each of these three years.</p> <p>2015/16 – zero  2016/17 – 0.01%  2017/18 – 1%</p>
<b>Attachment(s):</b>	
None	
<b>Date response sent:</b>	
26/02/19	

## FOI 72340 Contracts

<b>Date request received:</b>	21/01/19	<b>FOI ref:</b>	72340
<b>Requested information:</b>			
<p>I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contract below.</p> <p>ID: MH/IAPT/497.</p> <p>The details we require are:</p> <ol style="list-style-type: none"> <li>1. Suppliers who applied for inclusion on each framework/contract and were successful &amp; not successful at the PQQ &amp; ITT stages</li> <li>2. Contract values of each framework/contract (&amp; any sub lots), year to date</li> <li>3. Start date &amp; duration of framework</li> <li>4. Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?</li> <li>5. Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?</li> <li>6. Who is the senior officer (outside of procurement) responsible for this contract?</li> </ol>			
<b>Response:</b>			
<ol style="list-style-type: none"> <li>1. We received two expressions of interest and tender responses. The successful bidder name is published on our website: <a href="http://policies.kernowccg.nhs.uk/DocumentsLibrary/KernowCCG/OurFinances">http://policies.kernowccg.nhs.uk/DocumentsLibrary/KernowCCG/OurFinances</a></li> </ol>			

</StrategicReportsAndPlans/ContractList.pdf>

We can confirm that NHS Kernow holds the information in relation to unsuccessful bidders however in this case we apply section 41 of the Freedom of Information Act information provided in confidence, the unsuccessful suppliers provide confidential information and, a degree of assurance that their confidences will continue to be respected. This in line with The Public Contract Regulations 2015.

2. The value of the contract was £4.3m for the 3 year period.
3. The contract will be for a term of three years with the option to extend.
4. An extension clause for a further 12 months plus 12 months.
5. No decision has been made yet whether to extend or renew the contract.
6. The director with responsibility for this is Clare Bryan, Chief Finance Officer.

[clare.bryan4@nhs.net](mailto:clare.bryan4@nhs.net).

**Attachment(s):**

None

**Date response sent:**

12/02/2019

## FOI 72140 IT spend

<b>Date request received:</b>	11/01/2019	<b>FOI ref:</b>	72140
<b>Requested information:</b>			
Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:			
<ul style="list-style-type: none"><li>• Support and Maintenance- e.g. switches, router, software etc</li><li>• Managed- If this includes services than just LAN.</li></ul>			
<ol style="list-style-type: none"><li>1. Contract Type: Managed or Maintenance</li><li>2. Existing Supplier: Who is the current supplier?</li><li>3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.</li><li>4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.</li><li>5. Number of Sites: The number of sites, where equipment is supported by each contract.</li><li>6. Hardware Brand: What is the hardware brand of the LAN equipment?</li><li>7. Contract Description: Please provide me with a brief description of the overall contract.</li><li>8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.</li><li>9. Contract Expiry Date: When does the contract expire?</li><li>10. Contract Review Date: When will the organisation is planning to review the contract?</li><li>11. Responsible Officer: Contact details including name, job title, contact number and email address?</li></ol>			

If the LAN maintenance is included in-house please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

If the contract is managed by a 3rd party e.g. Can you please provide me with

1. Existing Supplier: Who is the current supplier?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Contract Type: Managed, Maintenance, Installation, Software
5. Hardware Brand: What is the hardware brand of the LAN equipment?
6. Contract Description: Please provide me with a brief description of the overall contract.
7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
8. Contract Expiry Date: When does the contract expire?
9. Contract Review Date: When will the organisation is planning to review the contract?
10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

**Response:**

1. NHS Kernow's LAN contract is a maintenance contract.
2. The current supplier is BT.
3. The annual spend is £20,043.05.
4. There are 250 users.
5. There are 41 sites.
6. NHS Kernow uses Cisco.
7. The contract covers software and hardware support for Cisco switches and wireless controllers.
8. This is a five year contract.
9. The contract will expire on 31 October 2022.
10. The organisation will review the contract in June 2022.
11. The director with responsibility for contracts is Clare Bryan, Chief Finance Officer, [clare.bryan4@nhs.net](mailto:clare.bryan4@nhs.net) 01726 627800.

**Attachment(s):**

None

**Date response sent:**

06/02/2019

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## Individual funding requests

### FOI 71940 Procedures subject to IFR

<b>Date request received:</b>	02/01/2019	<b>FOI ref:</b>	71940
<b>Requested information:</b>			
<ol style="list-style-type: none"> <li>1. Which procedures in 2013/14 were always subject to individual funding requests?</li> <li>2. Which procedures as of 1 April 2018 are always subject to individual funding requests?</li> <li>3. How many individual funding requests has the CCG received in each financial year going back to 2013? How many of these has it denied? Please detail what the procedures were.</li> </ol>			
<b>Response:</b>			
<p>NHS Kernow has answered this FOI request previously, the response is published on our website; <a href="https://doclibrary-kccg.cornwall.nhs.uk/DocumentsLibrary/KernowCCG/ManagingInformation/FOIRequests/201819/NHSKernowFOIsJuly2018.pdf">https://doclibrary-kccg.cornwall.nhs.uk/DocumentsLibrary/KernowCCG/ManagingInformation/FOIRequests/201819/NHSKernowFOIsJuly2018.pdf</a>.</p>			
<b>Attachment(s):</b>			
None			
<b>Date response sent:</b>			
04/01/2019			

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## Information governance

### FOI 72020 Data security

<b>Date request received:</b>	07/01/2019	<b>FOI ref:</b>	72020
<b>Requested information:</b>			
<ol style="list-style-type: none"> <li>1. Does the organisation have training that covers: <ol style="list-style-type: none"> <li>a. Recognising and reporting Phishing emails</li> <li>b. Recognising Tailgating and how to respond (challenging strangers, checking for ID etc)</li> <li>c. Disposal of confidential information</li> <li>d. Dangers of using USB sticks being given away or finding one that looks like it has been dropped</li> </ol> </li> <li>2. Does the organisation allow the use of USB sticks?</li> <li>3. Does the organisation deliver specialised training to key staff (those staff that could be targeted as part of a phishing email campaign, ie finance, execs etc)?</li> <li>4. Does the organisation perform confidentiality audits as per the Data Security &amp; Protection Toolkit? <p>Can you also answer relating to the audits:</p> <ol style="list-style-type: none"> <li>a. Where the audits are undertaken would these be organised with the local team manager or the head of department ie the director etc?</li> <li>b. Would an audit ever be carried out unannounced?</li> <li>c. Do you have a policy / procedure of how to conduct the audit? – if so can you supply a copy.</li> <li>d. Do you record the results on a checklist / report and return the key</li> </ol> </li> </ol>			

- contact? – if so can you supply a blank copy.
5. Does the organisation have confidential waste receptacles placed through the entire organisation and are they regularly emptied?
  6. Does the organisations Exec board receive board level training relating to Cyber Awareness?
  7. How does the organisation provide Data Security & Protection Training to staff, does the organisation use (please select all the options that are applicable):
    - a. Third party application package
    - b. Third party Trainer / class room
    - c. eLearning for Health Data Security Awareness
    - d. In house developed package
    - e. Combination of any of the above

**Response:**

1. NHS Kernow has training that includes recognising and reporting phishing emails, recognising tailgating and how to respond, disposal of confidential information and the dangers of using USB sticks.
2. NHS Kernow allows the use of encrypted USB sticks.
3. NHS Kernow frequently reminds all staff of the dangers of phishing emails.
4. Confidentiality audits will be introduced as part of the Data Security and Protection Toolkit. These audits will be carried out by the Corporate Governance team with the potential to be unannounced. A policy/procedure is currently under development. Results from these audits will be formally reported to the Information Governance Sub-Committee.
5. NHS Kernow has confidential waste receptacles placed through the entire organisation, these are regularly emptied.
6. The executive board receives board level training relating to cyber awareness.
7. NHS Kernow uses to the eLearning for Health Data Security Awareness.

**FOI 72130 Risk management systems**

<b>Date request received:</b>	10/01/2019	<b>FOI ref:</b>	72130
<b>Requested information:</b>			
Please could I enquire as to what incident/risk management system you use. Specifically, I would like to know the following:			
<ol style="list-style-type: none"> <li>1. Does NHS Kernow CCG use an electronic incident/risk management system?</li> <li>2. If yes to question 1, what is the name of the system you use?</li> <li>3. In relation to the system named in question 2, do you use the system for any other functions other than the reporting and management of incidents?</li> <li>4. If yes to question 3, could you please detail what additional functions the system is used for (i.e complaints management and risk management)?</li> <li>5. Could you please provide the cost of the system named in question 2 for the last financial year (2017/18)?</li> <li>6. If possible, could you please provide the cost of the system named in question 2 for the last 5 financial years?</li> </ol>			
<b>Response:</b>			



<ol style="list-style-type: none"> <li>1. NHS Kernow uses an electronic incident/risk management system.</li> <li>2. Incidents are recorded on an Excel database. Risk management is carried out using an in-house developed system called IRIS – this is a combination website/intranet/database/content management system ('SharePoint 2013 Foundation on-premises').</li> <li>3. We do use this system for other functions.</li> <li>4. Iris is used across the organisation for guidance and information: HR advice and access to forms/templates; recording/reporting of serious incidents, safeguarding, prescribing; contract monitoring; recording performance and activity.</li> <li>5. Nil, as it's an in-house developed and supported system (prior to using IRIS – since 2017 – risk management was managed via Excel).</li> <li>6. Nil, as it's an in-house developed and supported system (prior to using IRIS – since 2017 – risk management was managed via Excel).</li> </ol>
<b>Attachment(s):</b>
None
<b>Date response sent:</b>
04/02/2019

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## Long term conditions

### FOI 72560 Wheelchair services

<b>Date request received:</b>	30/01/19	<b>FOI ref:</b>	72560
<b>Requested information:</b>			
<ol style="list-style-type: none"> <li>1. Wheelchair service provider within the CCG <ol style="list-style-type: none"> <li>a. Is the provider an NHS organisation or a non-NHS organisation?</li> <li>b. If it's a non-NHS organisation what is its name?</li> <li>c. What is the name of the Wheelchair Service Manager?</li> <li>d. Please list all the wheelchair services covered in your CCG area.</li> </ol> </li> <li>2. About Wheelchair service <ol style="list-style-type: none"> <li>a. How many registered wheelchair users are there in your CCG area as of January 2019?</li> <li>b. Of the current registered users, how many users currently have a powered wheelchair in your CCG area?</li> <li>c. How many registered users received powered wheelchairs in the 2017/2018 financial year? <ol style="list-style-type: none"> <li>i. How many registered users were assessed for powered wheelchairs in the 2017/2018 financial year?</li> </ol> </li> <li>d. Of the current registered users, how many powered wheelchairs received maintenance or repairs in the 2017/2018 financial year?</li> </ol> </li> <li>3. About the Wheelchair services in your CCG <ol style="list-style-type: none"> <li>a. What was the total budget for wheelchair services in your CCG area for the 2017/2018 financial year?</li> <li>b. What was the budget for <b>powered</b> wheelchairs in your CCG for the</li> </ol> </li> </ol>			

- 2017/2018 financial year, excluding maintenance?
- c. How much money was spent on **powered** wheelchairs in your CCG in the 2017/2018 financial year, excluding maintenance? In 2016/2017?
  - d. What was your CCG's budget for maintenance and repairs on **powered** wheelchairs for the 2017/2018 financial year?
  - e. How much money was spent on maintenance and repairs of **powered** wheelchairs in your CCG in 2017/2018 financial year? In 2016/2017?
  - f. What kind of discount do your contracted suppliers give you on **powered** wheelchairs? On maintenance and repairs?
4. About the Equipment Provided by your wheelchair service
    - a. What is the average cost of the **powered** wheelchairs your CCG area provided in the 2017/2018 financial year?
    - b. What is the average cost of the maintaining the **powered** wheelchairs you provide per chair per year in the 2017/2018 financial year?
    - c. Do your wheelchair services provide **powered** wheelchair vouchers?
      - i. If so, what percentage of **powered** wheelchair users opted for a wheelchair voucher or took a personal wheelchair budget rather than an NHS wheelchair in 2017/2018?
      - ii. What is the average voucher amount your wheelchair services gave towards **powered** wheelchairs in the 2017/2018 financial year?
    - d. What is the average amount your wheelchair services allocated to maintenance and repairs on **powered** wheelchair vouchers in the 2017/2018 financial year?
      - i. How was this amount formulated?
  5. About the Introduction of Personal Wheelchair Budgets
    - a. Does your wheelchair service now provide personal wheelchair budgets (PWB)?
    - b. How will your service calculate the PWB amount for powered wheelchair users in the 2018/2019 financial year?
      - i. What will the average amount allocated to maintenance and repairs be for powered wheelchairs?

**Response:**

1. NHS Kernow has previously answered this question and the answers are available on our Disclosure Log on our website: <https://doclibrary-kccg.cornwall.nhs.uk/DocumentsLibrary/KernowCCG/ManagingInformation/FOIRequests/201819/NHSKernowFOIsJuly2018.pdf>.
2. About Wheelchair service
  - a. There were 3283 registered wheelchair users within the CCG area as of January 2019.
  - b. NHS Kernow does not provide wheelchair services, we commission them. Wheelchairs are provided by Millbrook Industries, by Cornwall Partnership NHS Foundation Trust (CFT), [cpn-tr.freedomofinformation@nhs.net](mailto:cpn-tr.freedomofinformation@nhs.net).
  - c. NHS Kernow does not hold the information on registered users of powered wheelchairs in the 2017/2018; information regarding wheelchair services is available from NHS England: <https://www.england.nhs.uk/publication/?filter-category=wheelchair->

[services](#) please note it does not differentiate between manual and powered wheelchairs.

- i. Information regarding wheelchair services is available at NHS England: <https://www.england.nhs.uk/publication/?filter-category=wheelchair-services>.
  - d. Information regarding wheelchair services is available from NHS England: <https://www.england.nhs.uk/publication/?filter-category=wheelchair-services>.
3. NHS Kernow's wheelchair services;
  - a. NHS Kernow's total actual spend for 2017/18 £1,874k, not including anything within the block contract. Please contact Cornwall Partnership NHS Foundation Trust (CFT) [cpn-tr.freedomofinformation@nhs.net](mailto:cpn-tr.freedomofinformation@nhs.net).
  - b. Information regarding wheelchair services is available from NHS England: <https://www.england.nhs.uk/publication/?filter-category=wheelchair-services>.
  - c. Information regarding wheelchair services is available from NHS England: <https://www.england.nhs.uk/publication/?filter-category=wheelchair-services>.
  - d. Information regarding wheelchair services is available from NHS England: <https://www.england.nhs.uk/publication/?filter-category=wheelchair-services>.
  - e. Information regarding wheelchair services is available from NHS England: <https://www.england.nhs.uk/publication/?filter-category=wheelchair-services>.
  - f. What kind of discount do your contracted suppliers give you on Information regarding wheelchair services is available from NHS England: <https://www.england.nhs.uk/publication/?filter-category=wheelchair-services>.
4. About the Equipment provided by your wheelchair service.
  - a. Information regarding wheelchair services is available from NHS England: <https://www.england.nhs.uk/publication/?filter-category=wheelchair-services>.
  - b. Information regarding wheelchair services is available from NHS England: <https://www.england.nhs.uk/publication/?filter-category=wheelchair-services>.
  - c. Do your wheelchair services provide powered wheelchair vouchers?
    - i. Information regarding wheelchair services is available from NHS England: <https://www.england.nhs.uk/publication/?filter-category=wheelchair-services>.
    - ii. Information regarding wheelchair services is available from NHS England: <https://www.england.nhs.uk/publication/?filter-category=wheelchair-services>.
  - d. Information regarding wheelchair services is available from NHS England: <https://www.england.nhs.uk/publication/?filter-category=wheelchair-services>.
5. About the Introduction of Personal Wheelchair Budgets;
  - a. NHS Kernow does not provide a personal wheelchair budget (PWB).
  - b. The budget for powered wheelchair (PWB) users 2018/2019 has not

been confirmed yet.

- i. This information has not been confirmed yet for allocated amount to maintenance and repair wheelchairs.

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## Mental health & learning disabilities

### FOI 72010 Mental health services

<b>Date request received:</b>	06/01/2019	<b>FOI ref:</b>	72010
<b>Requested information:</b>			
<ol style="list-style-type: none"><li>1. What psychological and mental health support services does the CCG currently offer to adult patients, including the names of all psychological and wellbeing support clinics that patients may be referred to in the CCG?</li><li>2. What are the opening times of each of these services, i.e. which days and between which hours may patients be offered NHS funded appointments with specialist mental health support professionals?</li></ol>			
<b>Response:</b>			
<ol style="list-style-type: none"><li>1. NHS Kernow commissions the following therapies through Outlook Southwest;<ul style="list-style-type: none"><li>• Low intensity cognitive behavioural therapy/guided self help</li><li>• High intensity cognitive therapy</li><li>• Psychological therapy (Problem-solving counselling) focussed on the impact of recent life events</li><li>• Mindfulness based cognitive therapy</li><li>• Telephone therapy options for low intensity CBT / high intensity CBT</li><li>• SilverCloud – online therapy (low intensity CBT)</li><li>• Eye Movement Desensitisation and Reprocessing (EMDR)</li><li>• SilverCloud for long term conditions</li></ul></li><li>2. The times of these groups are as follows;<ul style="list-style-type: none"><li>• Stress Buster – 5 sessions of 90 minutes (CBT based)</li><li>• Managing Low Mood And Worry – 6 sessions of 120 minutes (CBT based)</li><li>• Introduction To Mindfulness – 4 sessions of 90 minutes</li><li>• Mindfulness (MBCT) – 9 sessions of 135 minutes</li><li>• Live Well – 6 sessions of 120 minutes (based on Acceptance and Commitment Therapy)</li><li>• Finding Yourself Again (for mums with post-natal low mood) – 5 sessions of 120 minutes</li></ul></li></ol> <p>Please note usual opening hours to include any evening/weekend working Standard clinic hours - Monday – Friday 9am – 5pm. Evening clinics offered between 5pm – 8pm: Monday – Truro / St Austell Tuesday – Truro Wednesday – Hayle / Redruth / Truro / Bodmin / St Austell Thursday – Redruth / Bodmin / St Austell</p> <p>For services operation through Cornwall Partnership NHS Foundation Trust, please</p>			

contact them for more information, <a href="mailto:cpn-tr.freedomofinformation@nhs.net">cpn-tr.freedomofinformation@nhs.net</a> .
<b>Attachment(s):</b>
None
<b>Date response sent:</b>
15/01/2019

## FOI 72460 Homeless services

<b>Date request received:</b>	28/01/19	<b>FOI ref:</b>	72460
<b>Requested information:</b>			
<ol style="list-style-type: none"> <li>1. Please provide details of any services the CCG currently commissions or previously commissioned specifically targeted at the homeless population (for example, homelessness outreach, homeless clinics, homeless health teams) – please provide the name of the service and the cost/budget associated with/to the service. Please provide this information for each of the following financial years – 2014/15, 2015/16, 2016/17, 2017/18, 2018/19 (projected spend/budget allocated for 2018/19 is fine).</li> <li>2. Please provide the number of staff employed/contracted by the CCG whose job role is primarily focused on homeless health.</li> <li>3. Does your CCG have a clinical lead for homelessness? Please provide their name, job title, and place of regular work.</li> <li>4. Please confirm whether your CCG has a hospital discharge protocol between providers of acute mental health services and local homelessness services including multi-agency support planning in place.</li> </ol>			
<b>Response:</b>			
<ol style="list-style-type: none"> <li>1. NHS Kernow does not hold this information, please contact Cornwall Partnership NHS Foundation Trust who provides the service: <a href="mailto:cpn-tr.freedomofinformation@nhs.net">cpn-tr.freedomofinformation@nhs.net</a> and Cornwall Council who commission this: <a href="https://www.cornwall.gov.uk/council-and-democracy/data-protection-and-freedom-of-information/freedom-of-information-advice/freedom-of-information-foi-online-request-form/">https://www.cornwall.gov.uk/council-and-democracy/data-protection-and-freedom-of-information/freedom-of-information-advice/freedom-of-information-foi-online-request-form/</a>.</li> <li>2. NHS Kernow does not hold this information please contact Cornwall Partnership NHS Foundation Trust who provides the service: <a href="mailto:cpn-tr.freedomofinformation@nhs.net">cpn-tr.freedomofinformation@nhs.net</a>. And Cornwall Council who commission this: <a href="https://www.cornwall.gov.uk/council-and-democracy/data-protection-and-freedom-of-information/freedom-of-information-advice/freedom-of-information-foi-online-request-form/">https://www.cornwall.gov.uk/council-and-democracy/data-protection-and-freedom-of-information/freedom-of-information-advice/freedom-of-information-foi-online-request-form/</a>.</li> <li>3. NHS Kernow does not have a clinical lead for homeless.</li> <li>4. NHS Kernow does not hold this information; please contact Cornwall Partnership NHS Foundation Trust who provides the service: <a href="mailto:cpn-tr.freedomofinformation@nhs.net">cpn-tr.freedomofinformation@nhs.net</a>.</li> </ol>			
<b>Attachment(s):</b>			
None			

## FOI 72510 Community mental health teams

<b>Date request received:</b>	29/01/2019	<b>FOI ref:</b>	72510
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**Requested information:**

I am writing to you under the Freedom of Information Act 2000 to request the following information:

1. Do you have a community mental health team in your CCG (or, if applicable, all the CCGs you represent)?
2. Do you have specialist community mental health teams in your CCG (or, if applicable, all the CCGs you represent)?
3. If so, what are they called?
4. How many people have worked in the community mental health team in your CCG (or, if applicable, all the CCGs you represent) in each calendar year since 2015?
5. Do you have a mental health crisis or home treatment team in your CCG (or, if applicable, all the CCGs you represent)?
6. How many staff have worked in the mental health crisis team in each calendar year since 2015?
7. How many staff has worked in the community mental health team in each calendar year since 2015?
8. How many people have been assessed by the crisis team in each calendar year since 2015?
9. What is the average time that has elapsed between assessment of a patient by the crisis team and the community mental health team in each calendar year since 2015?
10. What is the longest time that has elapsed between assessment of a patient by the crisis team and the community mental health team in each calendar year since 2015?
11. What is the shortest time that has elapsed between assessment of a patient by the crisis team and the community mental health team in each calendar year since 2015?

**Response:**

1. NHS Kernow commissions a community health care team from Cornwall Partnership Foundation Trust.
2. NHS Kernow commissions a specialist community health care team from Cornwall Partnership Foundation Trust.
3. Please contact Cornwall Partnership NHS Foundation Trust for a full list: [cpn-tr.freedomofinformation@nhs.net](mailto:cpn-tr.freedomofinformation@nhs.net).
4. NHS Kernow does not hold this information, please contact: Cornwall Partnership NHS Foundation Trust: [cpn-tr.freedomofinformation@nhs.net](mailto:cpn-tr.freedomofinformation@nhs.net).
5. NHS Kernow Commissions a mental health crisis/home treatment team from Cornwall Partnership Foundation Trust.
6. NHS Kernow does not hold this information; please contact Cornwall Partnership Foundation trust: [cpn-tr.freedomofinformation@nhs.net](mailto:cpn-tr.freedomofinformation@nhs.net).
7. NHS Kernow does not hold this information; please contact Cornwall Partnership Foundation trust: [cpn-tr.freedomofinformation@nhs.net](mailto:cpn-tr.freedomofinformation@nhs.net).
8. NHS Kernow does not hold this information; please contact Cornwall Partnership Foundation trust: [cpn-tr.freedomofinformation@nhs.net](mailto:cpn-tr.freedomofinformation@nhs.net).
9. NHS Kernow does not hold this information; please contact Cornwall Partnership Foundation trust: [cpn-tr.freedomofinformation@nhs.net](mailto:cpn-tr.freedomofinformation@nhs.net).
10. NHS Kernow does not hold this information; please contact Cornwall Partnership Foundation trust: [cpn-tr.freedomofinformation@nhs.net](mailto:cpn-tr.freedomofinformation@nhs.net).

11. NHS Kernow does not hold this information; please contact Cornwall Partnership Foundation trust: <a href="mailto:cpn-tr.freedomofinformation@nhs.net">cpn-tr.freedomofinformation@nhs.net</a> .
<b>Attachment(s):</b>
None
<b>Date response sent:</b>
15/2/19

## Organisation

### FOI 72520 Car leasing

<b>Date request received:</b>	29/01/2019	<b>FOI ref:</b>	72520
<b>Requested information:</b>			
<ol style="list-style-type: none"> <li>1. Please confirm how many members of CCG staff currently have lease cars or cars funded or part-funded by the CCG?</li> <li>2. If possible, please provide the make and model of each of these cars.</li> <li>3. If possible, please provide the grade of each staff member next to the make and model of the relevant car.</li> <li>4. Please state the total cost to the CCG of lease cars in 2018.</li> <li>5. If applicable, please also state the cost to the CCG of payments to staff who opted not to have lease cars and instead have claimed reimbursements or allowances on top of their salaries, for 2018.</li> </ol>			
<b>Response:</b>			
NHS Kernow does not have a car lease scheme; we have a salary sacrifice scheme so there is no cost to the organisation as all costs are covered by employees.			
<b>Attachment(s):</b>			
None			
<b>Date response sent:</b>			
01/02/2019			

### FOI 72570 Agency spend

<b>Date request received:</b>	31/01/2019	<b>FOI ref:</b>	72570
<b>Requested information:</b>			
<u>CCG Agency Spend FOI Request</u>			
1. Please provide the following information on agency (non-contract) staff spending and the number of agency workers (FTE) for 16/17 and 17/18, split by clinical and non-clinical.			
	<b>Agency (non-contract) Staff - Spend (£)</b>		
	Total	Non-clinical staff	Clinical staff
2016/17			

2017/18			
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<b>Agency (non-contract) Staff – No. of Staff (FTE)</b>			
	Total	Non-clinical staff	Clinical staff
2016/17			
2017/18			

2. Based on the **clinical** agency spend and staffing numbers provided above, please provide a further breakdown by the following clinical staffing categories.

<b>Clinical Staff Only - Agency (non-contract) Staff - Spend (£)</b>					
	Locum Doctors (including Locum GPs)	Nurses	AHPs & Health Science	Social Care	Other
2016/17					
2017/18					

<b>Clinical Staff Only - Agency (non-contract) Staff – No. of Staff (FTE)</b>					
	Locum Doctors (including Locum GPs)	Nurses	AHPs & Health Science	Social Care	Other
2016/17					
2017/18					

3. Please state the number of temporary staffing agencies the CCG engaged with in 17/18?



4. Please list the name of the top five agencies for spend on agency staff across all staffing groups in 17/18. Please provide the total spend in 17/18 towards each named agency.

Name of agency	Total Spend 17/18

5. Does the CCG use or have access to a bank for the supply of temporary workers? (A staff bank is the utilisation of internal staff, often seen as an alternative to agency staff. These workers can be substantive workers, working additional shifts or purely contracted on the CCG staff bank).

6. If answered yes to Q5, is this the CCGs own bank or a shared resource across other organisations?

7. If answered yes to Q5, please provide details of the number of bank staff (FTE) and the total spend on bank workers in 17/18.

	Total	Non-clinical staff	Clinical staff
Bank Staff Spend 17/18 (£)			
Number of Bank staff (FTE) 17/18			

8. Does the CCG use Direct Engagement to employ temporary staff? (This is where the CCG books a worker through an approved agency, but the CCG contracts directly with the worker and processes their payroll either via PAYE or as a limited company).

9. If answered yes to Q8, please provide details of the number of staff (FTE) contracted through a Direct Engagement model.

	Total	Non-clinical staff	Clinical staff
Directly Engaged Temporary Staff Spend 17/18 (£)			
Number of Directly Engaged staff (FTE) 17/18			

**Response:**

1. NHS Kernow's staff spending and the number of agency workers (FTE) for 16/17 and 17/18, clinical and non-clinical.

<b>Agency (non-contract) Staff - Spend (£)</b>			
	Total	Non-clinical staff	Clinical staff
2016/17	505,257	505,257	0
2017/18	255,104	130,836	124,268

<b>Agency (non-contract) Staff – No. of Staff (FTE)</b>			
	Total	Non-clinical staff	Clinical staff
2016/17	2.94	2.94	0
2017/18	3.07	1.93	1.14

2. Please see below table.

<b>Clinical Staff Only - Agency (non-contract) Staff - Spend (£)</b>					
	Locum Doctors (including Locum GPs)	Nurses	AHPs & Health Science	Social Care	Other
2016/17	0	0	0	0	0
2017/18	0	124,268	0	0	0

<b>Clinical Staff Only - Agency (non-contract) Staff – No. of Staff (FTE)</b>					
	Locum Doctors (including Locum GPs)	Nurses	AHPs & Health Science	Social Care	Other
2016/17	0	0	0	0	0
2017/18	0	1.14	0	0	0

2016/17	0	0	0	0	0	
2017/18	0	1.14	0	0	0	

3. The number of staffing agencies NHS Kernow engaged with in 17/18:  
Five

4. Please see table below.

Name of agency	Total Spend 17/18
Real Staffing Group Ltd	174,084
Hays Specialist Recruitment Ltd	37,562
Foxwell Associates Ltd	18,873
Practicus	15,876
Hunter Healthcare*	0

\* Although the CCG engaged with this agency all the costs were recharged to another organisation.

5. NHS Kernow has access to a bank for the supply of temporary workers.

6. This is a shared resource.

7. Please see table below.

	Total	Non-clinical staff	Clinical staff
Bank Staff Spend 17/18 (£)	7,565	1	0

	Total	Non-clinical staff	Clinical staff
Number of Bank staff (FTE) 17/18	0.21	0.21	0

8. NHS Kernow does not use Direct Engagement to employ temporary staff.

9. N/A.

	Total	Non-clinical staff	Clinical staff
Directly Engaged Temporary Staff Spend 17/18 (£)			
Number of Directly			

Engaged staff (FTE) 17/18				
<b>Attachment(s):</b>				
None				
<b>Date response sent:</b>				
27/02/19				

### FOI 72600 Spending on interpreters

<b>Date request received:</b>	31/01/2019	<b>FOI ref:</b>	72600
<b>Requested information:</b>			
I would be very interested to know how much the CCG spent in the year 2017-2018 interpreters.			
<b>Response:</b>			
There would be no cost to NHS Kernow, as the costs for interpreters are met by NHS England. <a href="mailto:england.contactus@nhs.net">england.contactus@nhs.net</a> . Please contact them for more information.			
<b>Attachment(s):</b>			
None			
<b>Date response sent:</b>			
22/02/19			

### FOI 72330 GP services

<b>Date request received:</b>	21/01/2019	<b>FOI ref:</b>	72330
<b>Requested information:</b>			
Following recent BBC news items, would you be able to tell how many patients there are per GP in Cornwall?			
<b>Response:</b>			
This information is publically available online via the following link; <a href="https://digital.nhs.uk/data-and-information/data-tools-and-services/data-services/general-practice-data-hub/patients-registered-at-a-gp-practice">https://digital.nhs.uk/data-and-information/data-tools-and-services/data-services/general-practice-data-hub/patients-registered-at-a-gp-practice</a> .			
<b>Attachment(s):</b>			
None			
<b>Date response sent:</b>			
04/02/2019			

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## Prescribing & pharmacies

### FOI 72070 Immune thrombocytopenic purpura (ITP) treatments

<b>Date request received:</b>	72070	<b>FOI ref:</b>	08/01/2019
<b>Requested information:</b>			

Treatment of Immune Thrombocytopenic Purpura (ITP)

Please can you provide the following information for your CCG with regards to treatment commissioned for ITP.

1. Does an ITP treatment pathway exist and if so, please can you provide a copy?
2. Which of the following medicines are commissioned for the treatment of ITP: eltrombopag; romiplostim; rituximad?
3. Do these drugs have 'red' drug classification and as such is prior approval required before prescribing? If yes, what is the process for receiving CCG approval?
4. Which products are approved for use within the CCG at each of the following positions:
  - a. 1st line treatment
  - b. 2nd line treatment
  - c. 3rd treatment
  - d. 4th line treatment

**Response:**

1. There is no formal treatment pathway for ITP.
2. Eltrombopag, romiplostim and rituximab are all commissioned for the treatment of ITP.
3. These drugs do not need prior approval.
4. There is no set positioning of products.

**Attachment(s):**

None

**Date response sent:**

10/01/2019

**FOI 72360 Domiciliary care providers**

<b>Date request received:</b>	29/01/2019	<b>FOI ref:</b>	72360
<b>Requested information:</b>			
<ol style="list-style-type: none"> <li>1. Information regarding the tariffs or fee structure paid to independent providers of domiciliary care, to include the specific rates paid currently, and previously back as far as 2014.</li> <li>2. The processes or protocols for identifying and commissioning suitable independent domiciliary care providers.</li> </ol>			
<b>Response:</b>			
<ol style="list-style-type: none"> <li>1. There was no domiciliary fee structure in place before June 2018 and there were variable hourly rates. From June 2018 a Joint Home Care Dynamic Purchasing System Contract (DPS) has been in place. The tariff is as follows; Domiciliary Care – ceiling rate @ £19.30 per hour Supported Lifestyles: - £16.98 per hour for 1:1 £15.31 per hour shared support £11.32 per hour night rate (waking or sleeping)</li> <li>2. A DPS advert was published in February 2018 through TED/OJEU and Contracts Finder to the market. A DPS remains open for the lifetime of the</li> </ol>			

contract and therefore suitable providers are able to express an interest at any time during that period. The process forms part of the advertisement and therefore is already in the public domain.
<b>Attachment(s):</b>
None
<b>Date response sent:</b>
01/02/2019

## FOI 72360 Independent providers

<b>Date request received:</b>	29/01/2019	<b>FOI ref:</b>	72360
<b>Requested information:</b>			
<ol style="list-style-type: none"> <li>3. Information regarding the tariffs or fee structure paid to independent providers of domiciliary care, to include the specific rates paid currently, and previously back as far as 2014.</li> <li>4. The processes or protocols for identifying and commissioning suitable independent domiciliary care providers.</li> </ol>			
<b>Response:</b>			
<ol style="list-style-type: none"> <li>3. There was no domiciliary fee structure in place before June 2018 and there were variable hourly rates. From June 2018 a Joint Home Care Dynamic Purchasing System Contract (DPS) has been in place. The tariff is as follows; Domiciliary Care – ceiling rate @ £19.30 per hour Supported Lifestyles: - £16.98 per hour for 1:1 £15.31 per hour shared support £11.32 per hour night rate (waking or sleeping)</li> <li>4. A DPS advert was published in February 2018 through TED/OJEU and Contracts Finder to the market. A DPS remains open for the lifetime of the contract and therefore suitable providers are able to express an interest at any time during that period. The process forms part of the advertisement and therefore is already in the public domain.</li> </ol>			
<b>Attachment(s):</b>			
None			
<b>Date response sent:</b>			
01/02/2019			

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## Properties & estates

### FOI 72350 NHS England estates strategy

<b>Date request received:</b>	19/01/2019	<b>FOI ref:</b>	72350
<b>Requested information:</b>			
<ol style="list-style-type: none"> <li>1. Please supply me with a copy of NHS England's letter of response to the SoF Estate Strategy; letter received 23rd November 2018.</li> <li>2. Please supply me with a copy of the SoF Estate Strategy document submitted to NHS England in July 2018.</li> </ol>			
<b>Response:</b>			

1. Please see attached NHS England's letter of response to the SoF Estate Strategy, please note redactions have been made in line with section 43 (2) of the Freedom of Information Act 2000 (FOIA) – commercial interests.
2. NHS Kernow will release the SoF Estate Strategy document that was submitted to NHS England in July 2018 in autumn 2019, we therefore exempt the release of this information under section 22 of the FOIA 2000 – information intended for future publication.

**Attachment(s):**



FOI 72350 STP36. FOI 72350 STP36.  
Estate Strategy Feed Cornwall and the Isle

**Date response sent:**

08/02/2019