



Kernow

Clinical Commissioning Group

**NHS Kernow - Disclosure Log
Freedom of Information Requests
March 2019**

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All appendices for this disclosure log are available upon request by emailing KCCG.FOI@nhs.net with the appropriate FOI reference below.

Clinical management

FOI 73670 HIV prevalence

Date request received:	26/03/2019	FOI ref:	73670
Requested information:			
Would you be able to provide HIV prevalence rates between 2013 and 2017 within the CCG?			
Response:			
NHS Kernow does not hold this information, please contact NHS England.			
Attachment(s):			
none			
Date response sent:			
27/03/2019			

FOI 73480 Brain injury out of county care

Date request received:	20/03/19	FOI ref:	73480
Requested information:			
The number of patients within the CCG who are currently cared for or accommodated out of county following acquired brain injury. The total amount spent in last 3 years on specialist out of county care for patients with acquired brain injury.			
Response:			
The number of patients within the NHS Kernow who are currently cared for or accommodated out of county following acquired brain injury is less than five. The total amount spent in last 3 years on specialist out of county care for patients with acquired brain injury. £2,190,349			
Attachment(s):			
None			

Date response sent:
03/04/19

FOI 73220 Cardiac GP services

Date request received:	04/03/19	FOI ref:	73220
Requested information:			
<p>If you cover more than one CCG, please provide the following information for each of the CCGs covered under your trust broken down individually</p> <p>Please supply details of:</p> <p>Any care pathways for the investigation and management of patients with symptomatic palpitations and/or syncope referred to cardiac services in your trust by GPs. Of particular interest is the role and positioning of diagnostic investigations such as cardiac rhythm monitoring, cardiac imaging and cardiovascular performance assessment.</p> <p>Details of both national and locally negotiated tariff arrangements applied to this service</p> <p>Does the GP have direct access to the cardiac monitoring service?</p> <p>Is the patient seen by a cardiologist before having the monitor attached?</p> <p>If not, who undertakes the process (e.g. technician, nurse etc)</p> <p>What is the first pass monitoring technology (e.g. 24hr, 48hr, 7-day event triggered etc)</p> <p>What happens after the first pass monitoring – are all seen by a cardiologist or is there a pre-appointment triage process?</p> <p>What other tests are ordered (e.g. 12-lead ECG, Echo etc), at which stage in the pathway and for which patients?</p> <p>What determines who is selected for 2nd pass monitoring and what technology is used for this?</p> <p>What determines who is discharged back to the GP?</p> <p>What is the current tariff for 24 hr, 48 hr, 7-day Holter Monitoring</p> <p>What is the tariff for referral to community cardiology investigation clinics</p> <p>What is the tariff for direct referrals for GPs for 24hr, 48 hr and 7-day Holter Monitoring</p>			
Response:			
<p>NHS Kernow does not hold the information requested, for more information please contact: rcht-tr.foi@nhs.net</p> <p>NHS Kernow does not hold the information requested, for more information please contact: rcht-tr.foi@nhs.net</p> <p>NHS Kernow does not hold the information requested, for more information please contact: rcht-tr.foi@nhs.net</p> <p>NHS Kernow does not hold the information requested, for more information please contact: rcht-tr.foi@nhs.net</p> <p>NHS Kernow does not hold the information requested, for more information please contact: rcht-tr.foi@nhs.net</p> <p>NHS Kernow does not hold the information requested, for more information please contact: rcht-tr.foi@nhs.net</p> <p>NHS Kernow does not hold the information requested, for more information please contact: rcht-tr.foi@nhs.net</p> <p>NHS Kernow does not hold the information requested, for more information please contact: rcht-tr.foi@nhs.net</p>			

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 NHS Kernow does not hold the information requested, for more information please contact: rcht-tr.foi@nhs.net
 The current tariff for 24 hr, holter monitoring is £81.00 a 48hr & 7 day holter monitor is not offered.
 NHS Kernow does not hold the information requested, for more information please contact: rcht-tr.foi@nhs.net
 As Q 11.

Attachment(s):
None
Date response sent:
21/03/19

FOI 73330 Remote patient data monitoring

Date request received:	11/3/19	FOI ref:	73330
Requested information:			
Please you please answer the following:			
<p>Does your organization presently use and/or endorse a (RPM) remote patient monitoring system to capture vital signs or other health related measurements whilst a patient is <u>residing in their own home</u> or being cared for in a <u>non-acute environment</u> such as community hospital/hospice/residential or care home - <i>(Measurement examples being blood pressure/weight/temperature/Oxygen Saturation/EWS/ pulse/glucose etc.)?</i></p> <p>If the answer is NO –</p> <p>1.1.2 Is telemedicine/ RPM, something that the CCG would consider (within the next 2 years) as a way of either reducing hospital re-admissions, saving district nursing time & cost, for patient convenience and/or recognizing and acting upon patient deterioration sooner?</p> <p>1.1.3 If the CCG is not considering RPM for suitable patients <i>(able to take their own readings or have a relative who can do this for them)</i> – is there a reason why this is not being considered?</p> <p>1.2 If the answer is YES – RPM is presently used in the community - could you please detail –</p> <p>1.2.1 the system type/name/supplier</p> <p>1.2.2 Where do you send this data/measurements to – for instance...GP system</p> <p>1.2.3 When this system came into use and when contract expires</p> <p>1.2.4 How much does this costs the CCG (approximately) per patient or per year for multiple patients</p> <p>1.2.5 What patient data is captured & is there measurements you would like to capture but cannot achieve at the moment?</p> <p>1.2.6 Has there been any analysis of this data to demonstrate that remote</p>			

patient monitoring from home, (or community residence) has reduced patient admissions into hospital and/or improved patient care/medication needs etc?

Who is the main person(s)/ decision maker (s) or team – who would probably be responsible (or is responsible) for the decision to use remote patient monitoring in the community? Name/title...

I would like the above information to be provided to me as an email response.

Response:

NHS Kernow does not hold the information requested, for more information please contact: Cornwall Partnership NHS Foundation Trust (CFT), cpn-tr.freedomofinformation@nhs.net.

Attachment(s):

None

Date response sent:

18/03/2019

Continuing healthcare

FOI 73730 Funding

Date request received:	29/03/2019	FOI ref:	73730
Requested information:			
<p>Under the Freedom of Information Act, I request you to find out and email to me the answers to these questions, please. I do not require anything which is personal information covered by the Data Protection Act. This information request follows from care package details broadcast on BBC Spotlight South West television news on Friday 22nd March 2019.</p> <p>The BBC Spotlight television news report rightly praised Cornwall for the tremendous efforts made in putting together a Complex Care package to enable patient (patient name provided) to be cared for at home. The reason for my questions is that I need to help formulate a similar round-the-clock care package for a similar patient in a different County.</p> <p>Question 1. In the television news report, funding had been arranged for the care package. Is the type of care funding <i>fully funded NHS Continuing Healthcare</i>? Or is it some other type of care funding, and if so, what?</p> <p>Question 2. To help formulate a similar care package for a similar patient, what is the sum of money per week that Cornwall has allocated to fund the care package featured in the Spotlight news item?</p> <p>Question 3. At NHS Kernow CCG, what is the highest weekly sum of <i>NHS Continuing Healthcare</i> funding that they have ever assessed a patient to need?</p>			
Response:			
<p>Question 1. Funding – Continuing Healthcare Question 2. £7650.30 Question 3. Top 5 package costs spanning 2016 – 2019 range between £6564.36 - £7650.30</p>			

Attachment(s):
None
Date response sent:
12/04/2019

FOI 73740 Funding costs

Date request received:	29/03/2019	FOI ref:	73740
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Requested information:

1. Please provide the highest, lowest, average (mean) and median actual weekly fees paid to older person's care providers under a Continuing Healthcare (CHC) package in **2018/19** and **2019/20**

- Older person's residential
- Older person's residential EMI
- Older person's nursing
- Older person's nursing EMI

2. Please provide the number of people aged 65 and over funded by the CCG under a Continuing Healthcare (CHC) package in an older person's care home for **2016/17**, through to **2019/20**

For clarification, EMI stands for Elderly Mentally Infirm
If figures for **2019/20** are not available please provide budgeted or predicted figures
The years given refer to their relevant financial years

Response:

1(a) Older persons residential

CONTRACT TYPE	FIN YEAR	Average	Min	Max	Median
		£	£	£	£
Residential	2018/19	696.92	50.00	2,004.60	700.00
		£	£	£	£
	2019/20	768.67	476.00	1,702.00	736.00

1(b) Older persons residential EMI

CONTRACT TYPE	FIN YEAR	Average	Min	Max	Median
		£	£	£	£
Residential	2018/19	592.78	50.00	1,000.00	667.00
		£	£	£	£
	2019/20	698.47	476.00	1,000.00	650.00

1(c) Older persons nursing

CONTRACT TYPE	FIN YEAR	Average	Min	Max	Median
		£	£	£	£
Nursing	2018/19	907.15	62.00	5,000.00	841.63
		£	£	£	£
	2019/20				

		923.11	134.62	2,800.00	868.00
1(d) Older persons nursing EMI					
CONTRACT TYPE	FIN YEAR	Average	Min	Max	Median
		£	£	£	£
Nursing	2018/19	895.83	82.00	5,000.00	780.00
	2019/20	899.05	134.62	2,800.00	826.00
Q2					
FIN YEAR	People				
2016/17	650				
2017/18	523				
2018/19	419				
2019/20	210				
Attachment(s):					
None					
Date response sent:					
18/04/2019					

FOI 73340 Funding

Date request received:	11/3/19	FOI ref:	73340
Requested information:			
I am writing to you under the Freedom of Information Act 2000 to request the following information regarding NHS continuing healthcare (CHC) from the CCG:			
Please state:			
1. The total number of people receiving NHS continuing healthcare in your CCG area, during each of these separate financial years: a) 2015/16, b) 2016/17, c) 2017/18.			
2. The total number of NHS continuing healthcare reviews (including 3-month and annual reviews) conducted by your CCG on people with existing eligibility, during each of these separate financial years: a) 2015/16, b) 2016/17, c) 2017/18.			
3. The total number of cases where NHS continuing healthcare eligibility was withdrawn following a review by your CCG, during each of these separate financial years: a) 2015/16, b) 2016/17, c) 2017/18.			
Response:			
The total number of people receiving continuing healthcare commissioned by NHS Kernow during each of these financial years: 2015/16 - 1089 2016/17 - 951			

2017/18 - 829

The total number of NHS Kernow's continuing healthcare reviews (including 3-month and annual reviews) of people with existing eligibility, during each of these financial years:

2015/16 – 485

2016/17 - 437

2017/18 - 344

The total number of cases where NHS Kernow continuing healthcare eligibility was withdrawn following a review, during each of these financial years:

2015/16

If the number is very low (fewer than 5) the information cannot be disclosed as it could potentially identify the individuals involved, especially if combined with other data. This would constitute a breach of the Data Protection Act 2018. Therefore, this information is exempt from disclosure under section 40(2) of the Freedom of Information Act 2000 on the grounds that it is personal information.

2016/17 - 6

2017/18 - 13

Attachment(s):

None

Date response sent:

26/03/19

FOI 73360 Learning disabilities

Date request received:	11/03/2019	FOI ref:	73360
Requested information:			
I would be grateful if you could share the following information: The total number of individuals who are fully CHC Funded; The number of individuals that are fully CHC Funded and have been diagnosed with a Learning Disability; The number of individuals who have a jointly funded package of care, who do not have a primary need for health; The number of individuals that are jointly funded and have been diagnosed with a Learning Disability;			
Response:			
558 fully funded NHS Continuing Healthcare. 73 fully funded NHS Continuing Healthcare have been identified with a learning disability. 70 have a jointly funded package of care, and do not have a primary need for health. 40 were jointly funded and have been identified with a Learning Disability;			
Attachment(s):			
none			
Date response sent:			

26/03/19

Contracts

FOI 73710 Dialysis

Date request received:	28/03/2019	FOI ref:	73710
Requested information:			
<p>I would like to make the following Freedom of Information (FOI) request. Please enter the name of the location Is the location a hub or satellite? If the location is a satellite, what is the associated hub?</p> <p>How many haemodialysis patients does the location cover? How many peritoneal dialysis patients does the location cover? How many home dialysis patients are served from this location? Who provides the service - internal (NHS) or external (private provider e.g. Freseneus)? If internal: Do you plan to publicly tender this service? If yes, when do you plan to do this by? Please provide the year If external: What is the name of the provider who delivers the service? When was the contract start date? When is the contract expiry date? If there is an extension period to this contract? How long is the extension period in years? What is the total value of the contract, in pounds?</p> <p>How many dialysis stations does the centre have? How many days per week is the centre open? How many sessions per day can the centre do? How many sessions per week does the centre do on average?</p>			
Response:			
NHS Kernow does not hold the information requested, for more information please contact NHS England.			
Attachment(s):			
None			
Date response sent:			
03/04/19			

FOI 73640 Wheelchairs

Date request	21/03/2019	FOI ref:	73640
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received:

Requested information:

- Please supply the following information about your Wheelchair service:
1. Is your Wheelchair service procured as a separate service, or is it combined with other services such as Community Equipment, Prosthetics etc. If so, which services is it combined with?
 2. Is your wheelchair service procured as an integrated wheelchair service (i.e. Assessments and approved repair in one contract) or separately as different contracts?
 3. Is your provider / providers an NHS organisation or a contracted out non NHS organisation?
 4. What is the name of your current Wheelchair Services provider – or if Approved Repair and Assessments are provided separately, what are the names of the providers for each service?
 5. Is your wheelchair service exclusive to your CCG?
 6. If your service is combined with another CCG please provide a list of the CCGs that share this wheelchair service and confirm who is the lead CCG?
 7. When was each part of your wheelchair service (Assessment, Approved Repair, or integrated) last tendered?
 8. When does the current contract expire? Please provide details of any potential contract extensions?
 9. Please provide the date this Wheelchair service will be next tendered?
- About your Wheelchair service
10. What is the size of the population covered by your wheelchair service?
 11. How many registered users are served by the Wheelchair Service?
 12. What is the contract spend in the last financial year for the integrated Wheelchair service?

Response:

NHS Kernow has previously answered this question and the answers are available on our Disclosure Log on our website: <https://doclibrary-kccg.cornwall.nhs.uk/DocumentsLibrary/KernowCCG/ManagingInformation/FOIRequests/201819/NHSKernowFOIsJuly2018.pdf>.

NHS Kernow has previously answered this question and the answers are available on our Disclosure Log on our website: <https://doclibrary-kccg.cornwall.nhs.uk/DocumentsLibrary/KernowCCG/ManagingInformation/FOIRequests/201819/NHSKernowFOIsJuly2018.pdf>.

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NHS Kernow has previously answered this question and the answers are available on our Disclosure Log on our website: <http://doclibrarykccg.cornwall.nhs.uk/DocumentsLibrary/KernowCCG/ManagingInformation/FOIRequests/201819/NHSKernowFOIsJanuary2019.pdf>

NHS Kernow has previously answered this question and the answers are available on our Disclosure Log on our website: <http://doclibrary-kccg.cornwall.nhs.uk/DocumentsLibrary/KernowCCG/ManagingInformation/FOIRequests/201819/NHSKernowFOIsJanuary2019.pdf>

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NHS Kernow has previously answered this question and the answers are available on our Disclosure Log on our website: <http://doclibrary-kccg.cornwall.nhs.uk/DocumentsLibrary/KernowCCG/ManagingInformation/FOIRequests/201819/NHSKernowFOIsJanuary2019.pdf>

Attachment(s):

None

Date response sent:

22/03/2019

FOI 73380 Acquired brain injury

Date request received:	15/03/2019	FOI ref:	73380
Requested information:			
I am writing to you under the Freedom of Information Act 2000 to request the following information from your Clinical Commissioning Group:			
What services do you commission, either solely or in conjunction with neighbouring CCGs, for people living with acquired brain injury whom have:			
(a) Been discharged from an acute setting			
(b) Been identified by primary care practitioners as requiring referral for rehabilitation and/ or other services			
Have the services you commission changed in the last 12 months? If yes, in what way?			
Are there any plans to change the services you commission during the next 12 months? If yes, what are the changes?			

Do you have a neurological lead and/or an acquired brain injury lead? If so, please provide details.

Response:

(a)

NHS Kernow commission, generalist and specialist community teams, care home placements reablement services -specialist community physiotherapists, occupational therapist within rehabilitation team, and access to community speech and language therapy, dietetics, wheelchairs, generalist adult community services all dependent on individual need. A 12 bed specialist neuro rehab ward, some individual placements out of county where needs exceed local capability/capacity, community hospitals provide generalist rehabilitation, for people living with acquired brain injury

(b) as above

The services have not changed in the last 12 months.

NHS Kernow is reviewing the service with partners but no changes have been identified.

NHS Kernow does not release the names of employees below director level. The director with responsibility is Wasique Chaudry: wasiquechaudry@nhs.net

Attachment(s):

None

Date response sent:

21/03/19

Finance & budgets

FOI 73370 PR spending

Date request received:	14/03/2019	FOI ref:	73370
Requested information:			
Under the Freedom of Information Act I request the following information: 1. The amount of money spent on PR by the CCG in the last 5 years; 2. A year-on-year breakdown of that spending; 3. Information on how the money was spent			
Response:			

The amount of money spent on public relations activity by NHS Kernow in the last 5 years; £193,217

Year-on-year breakdown of spending for public relations by NHS Kernow:

Description	13/14	14/15	15/16	16/17	17/18	Total
Charges from Commissioning Support Unit				11,722	20,850	32,572
Advertising	27,067	1,554	8,002	469	10,481	47,573
Printing Costs	20,663	4,287	731	13,204	1,294	40,178
Printing Design Costs	18,670	21,923		1,149		41,741
Photographic Materials	80	2,435			850	3,365
Conferences and Seminars	5,624	933	98		24	6,679
Meeting expense/Room Hire	5,069	7,286	684	4,524	3,545	21,109
	77,172	38,419	9,514	31,068	37,044	193,217

Attachment(s):

None

Date response sent:

03/04/2019

Individual funding requests

FOI 73690 Policy and numbers

Date request received:	27/03/19	FOI ref:	73690
Requested information:			
I was hoping you could answer the following questions for me please?			
1. Do you have an official policy on dealing with individual funding requests and if so, will you share it?			
2. How many individual funding requests has your CCG received in each of the last			

three calendar years?

3. How many individual funding requests has your CCG approved in each of the last three calendar years?

4. How many individual funding requests has your CCG rejected in each of the last three calendar years?

5. Can you provide a list of the treatments that have been funded through an individual funding request?

6. Can you provide a list of the treatments that have been declined following an individual funding request?

Response:

Information relating to individual funding policy can be found on our website: <https://www.kernowccg.nhs.uk/get-info/individual-funding-requests/treatment-policies/>

This information was previously released in 2018 and the response published on our website: <https://doclibrary-kccg.cornwall.nhs.uk/DocumentsLibrary/KernowCCG/ManagingInformation/FOIRequests/201718/NHSKernowFOIsMarch2018.pdf>

This information was previously released in 2018 and the response published on our website: <https://doclibrary-kccg.cornwall.nhs.uk/DocumentsLibrary/KernowCCG/ManagingInformation/FOIRequests/201718/NHSKernowFOIsMarch2018.pdf>

This information was previously released in 2018 and the response published on our website: <https://doclibrary-kccg.cornwall.nhs.uk/DocumentsLibrary/KernowCCG/ManagingInformation/FOIRequests/201718/NHSKernowFOIsMarch2018.pdf>

This information was previously released in 2018 and the response published on our website: <https://doclibrary-kccg.cornwall.nhs.uk/DocumentsLibrary/KernowCCG/ManagingInformation/FOIRequests/201718/NHSKernowFOIsMarch2018.pdf>

This information was previously released in 2018 and the response published on our website: <https://doclibrary-kccg.cornwall.nhs.uk/DocumentsLibrary/KernowCCG/ManagingInformation/FOIRequests/201718/NHSKernowFOIsMarch2018.pdf>

<https://www.kernowccg.nhs.uk/get-info/individual-funding-requests/treatment-policies/>

Attachment(s):

None

Date response sent:

29/3/19

FOI 73650 Exceptional funding requests

Date request received:	25/03/2019	FOI ref:	73650
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Requested information:
I am writing to you under the Freedom of Information Act 2000 to request the following information: The total number of requests for exceptional funding or prior approval received each financial year over the period 2013 to 2018. The total number of requests for exceptional funding or prior approval that were approved each financial year over the period 2013 to 2018. The number of requests for exceptional funding or prior approval for each procedure type (e.g. hip replacement, knee replacement) received each financial year over the period 2013 to 2018. The number of requests for exceptional funding or prior approval for each procedure type (e.g. hip replacement, knee replacement) that were approved each financial year over the period 2013 to 2018.
Response:
NHS Kernow has answered this FOI requested previously, the response is published on our website: https://www.kernowccg.nhs.uk/get-info/individual-funding-requests/treatment-policies/ NHS Kernow has answered this FOI requested previously, the response is published on our website: http://doclibrary-kccg.cornwall.nhs.uk/DocumentsLibrary/KernowCCG/ManagingInformation/FOIRequests/201819/NHSKernowFOIsApril2018.pdf NHS Kernow has answered this FOI requested previously, the response is published on our website https://doclibrary-kccg.cornwall.nhs.uk/DocumentsLibrary/KernowCCG/ManagingInformation/FOIRequests/201819/NHSKernowFOIsJuly2018.pdf NHS Kernow has answered this FOI requested previously, the response is published on our website: https://doclibrary-kccg.cornwall.nhs.uk/DocumentsLibrary/KernowCCG/ManagingInformation/FOIRequests/201819/NHSKernowFOIsJuly2018.pdf
Attachment(s):
None
Date response sent:
29/03/2019

Mental health & learning disabilities

FOI 73390 Learning disabilities mortality

Date request received:	18/03/2019	FOI ref:	73390 Amended following review
Requested information:			
1) The number of deaths of patients with a learning disability that occurred in the last three years (by years defined as 1/4/16 - 31/3/17, 1/4/17 - 31/3/18, 1/4/18 to			

present).

2) the number of independent investigations into the deaths of patients with a learning disability that you have commissioned in the last three years (defined as above)

3a) the number of deaths of patients with a learning disability that have resulted in an inquest in the last three years (defined as above)

3b) of those inquests the number that were an Article 2 inquest

Response:

1) NHS Kernow holds some information relating to the request as part of the LeDer programme as follows:

2016/17 – None as NHS Kernow were not part of the LeDer programme/roll out in that time.

2017/18 - 11 reported to LeDer

2018/19 – 36 reported to LeDer

Please note a full report will be published later in the year with themes etc. for further information please see <http://www.bristol.ac.uk/sps/leder/>

2) This is usually commissioned by a provider and not the clinical commissioners. Therefore NHS Kernow has not commissioned any independent investigations in the last three years.

3a) This is not data which is currently captured by any team within NHS Kernow. Therefore NHS Kernow does not hold the information requested.

3b) N/A

Attachment(s):

None

Date response sent:

25/03/19

Amended response sent:

25/04/2019

FOI 73350 Funding

Date request received:	13/03/19	FOI ref:	73350
Requested information:			
Question 1: How many requests for S117 funding did your organisation receive in the three financial years – 2016/2017, 2017/2018, and 2018/2019 to date?			
Question 2: How many in each year were a) approved in line with the financial cost			

submitted? b) approved for a different level of financial cost? c) not approved or the requests were not pursued further in the absence of additional information requested to consider the request?

Question 3: What local arrangements do your CCG have in place with relevant Local Authorities for agreeing the joint funding of costs relating to appropriate and agreed after care costs due under S117 Mental Health Act?

Question 4: How are the financial contributions of the respective organisations determined? Are respective contributions determined on an individual service user basis or are they determined in accordance with a general agreement on respective funding shares?

Question 5: If funding is determined with reference to a general agreement on financial shares, what proportion is paid by the CCG and what proportion is paid by the Local Authority?

Question 6: If funding is determined on a case by case basis by what process are the respective shares determined?

Question 7: If the respective shares have been agreed on a general basis, by what process were the respective shares determined and what factors were taken into consideration?

Question 8: Can you please forward copies of any Local Agreement or Policy which outlines the process and respective shares?

Question 9: If there is a local agreement in place, when is this next due for review;
Question 10: What processes do you have in place for reviewing the ongoing appropriateness and need for ongoing S117 after care funding?

Question11: How many S117 payments have ceased during the three financial years – 206/2017, 2017/2018, and 2018/2019 to date?

Question12: How many of these, in each of the three years, were due to the service user no longer being deemed eligible or needing after care support.

Response:

NHS Kernow does not hold this information please contact: Cornwall Partnership NHS Foundation Trust (CFT), cpn-tr.freedomofinformation@nhs.net

Attachment(s):

None

Date response sent:

15/03/19

FOI 73320 Anorexia

Date request received:	11/03/2019	FOI ref:	73320
Requested information:			

1. In the past five calendar years (2014-2018), how many anorexia patients in this trust were readmitted into hospital? Please can I have this information broken down for each year? I would like the information represented as a figure and as the percentage of all admissions that year.

Please see the below clarifications:

1. By "readmitted", I refer to patients of anorexia nervosa who have been admitted into hospital within 12 months of being previously discharged
2. By "all admissions", I refer to all admissions for anorexia nervosa, and not all admissions for eating disorders or mental health problems
3. If applicable, I would like the information for under 18s and 18+; please could I have this information separately

Response:

NHS Kernow is a clinical commissioning group responsible for the planning and commissioning of health care services. NHS Kernow does not hold the information for more information please contact, (RCHT) Royal Cornwall NHS Trust: rch-tr.foi@nhs.net

Attachment(s):

None

Date response sent:

11/03/19

Organisation

FOI 73700 IT roles in organisation

Date request received:	28/03/2019	FOI ref:	73700
Requested information:			
Please answer the questions as accurately as possible within this context.			
<p>The NHS uses a range of terms IT, IM&T, Information, Digital, Technology among others to describe the roles and departments responsible for digital, technology, systems and leadership.</p> <p>When answering the following questions please consider carefully if you have single leadership for these or if they are split at the board level. If the roles are split, please provide all roles at board level with responsibility for aspects of digital technology.</p> <p>For clarity please consider the following example. A nurse working in the community uses a device to record interaction with the patient. This information forms part of the electronic record for that patient. Who at Board level within your organisation below the Chair and CEO are ultimately responsible for all of the components, system, service, technical tool training and support that goes to deliver that tool to the nurse.</p> <p>On the Executive Management Board of your organisation what is the role/job title of the person with responsibility of digital technology and information within your organisation?</p> <p>What other responsibilities does the role identified in question 1 have in addition to</p>			

digital technology?

If the board level role has digital technology as part of their portfolio, please ask them to estimate what percentage of their time is spent on their digital technology role.

Does the person in the current board level digital leadership role hold any professional qualifications in digital technology?

What is the NHS pay band for the board role with responsibility for digital technology?

Within your organisation what is the Job title of the person with day to day management responsibility for Digital technology.

What is the agenda for change pay band for the role identified in question 4.

If the role identified in question 4 is a Board member are they a full member with executive voting rights? Yes/No/NA

What is the role title of the person who is the Senior Information Risk Owner (SIRO) within your organisation?

In the light of the Secretary of State for Health and Social Care, Matt Hancock's statement on 28th November 2018

"So if you're a chief executive, I don't expect you to know everything about tech, but I do expect you to have a chief information officer on the board who does"

Has your board formally discussed changes to the board in relation to digital technology?

Has your organisation got plans in place to discuss changing digital technology leadership at the board level?

Has your organisation got a plan to change technology leadership at board level and if so what are the time scales for this to be achieved.

On average over the past 3 years what is the total annual revenue spending on digital technology systems and services within your organisation? I am looking for a total figure for all of the recurring revenue spending on staff, systems, licensing, 3rd party support etc.

Response:

Chief Operating Officer

Corporate Governance, Integrated Services (Community, Hospital and Primary Care)

NHS Kernow does not collect information regarding this, therefore in line with the freedom of information act 1 (1) I can confirm NHS Kernow does not hold the information.

No

NHS Kernow exempts this information under section 21 Information reasonably accessible by other means. Please see our annual report, available on our website:

<https://www.kernowccg.nhs.uk/news/2018/06/annual-report-and-accounts/>

Head of Strategic Information Management & Technology

Same as Q5

No

Chief Operating Officer

Statement not question

No

As part of the review of functions and governance within the emerging integrated care system

No - see Q12

NHS Kernow IM & T costs		
	<i>Draft</i>	
	18/19	17/18
	£	£
Misc Income-Oth Operatg Rev Non NHS	(500)	0
Pay costs	145,518	134,575
Air Travel	857	0
Computer Hardware Purch	314	(669)
Computer Maintenance	1,064	27,501
Computer Network Costs	215,603	201,454
Computer Software/License	3,490	12,711
Hospitality	5	0
Meeting expense/Room Hire	151	0
Miscellaneous Expenditure (L9)	5,000	0
Office Equipment	0	20
Oth Travel Costs-Car Mileage	3,173	2,871
Oth Travel Costs-Training Trav&Subs	36	50
Other Travel Costs - Car Parking	130	56
Rail Travel	859	0
Stationery	1	0
Subsistence Costs	108	0
Telecoms-Data lines	0	3,564
Telecoms-Mobile Phones	(126)	113
Telecoms-Phone Instal & Maint	0	198
Telecoms-Phone Rental and Calls	4,669	11,031
Grand Total	380,352	393,476
Attachment(s):		
none		
Date response sent:		
18/04/2019		

FOI 73310 IT roles & costs

Date request received:	08/03/2019	FOI ref:	73310
Requested information:			
Under the freedom of information act 2000, I'm writing to obtain the following information: How many employees are working in the organisation? Do you have an annual Intranet budget, and if so what is it? If not, what is your annual IT budget for software? What is your current Intranet solution and how long has it been in use? Who is responsible for managing your Intranet? and what are their contact details? Who are the key stakeholders responsible for the procurement of your Intranet?			

Do you have a digital workplace strategy?
Response:
The information regarding the number of employees within NHS Kernow Clinical Commissioning Group can be found: https://doclibrary-kccg.cornwall.nhs.uk/DocumentsLibrary/KernowCCG/OurOrganisation/StrategicReportsAndPlans/AnnualReport2018.pdf The annual Intranet budget for NHS Kernow is Zero. NHS Kernow does not have a dedicated budget for IT Software. NHS Kernow currently uses the Governments mandated intranet solution. This has been in use for 5 years. The director with responsibility for this area of work is Jackie Pendleton Chief Officer: j.pendleton@nhs.net NHS Kernow currently uses the Governments mandated intranet solution NHS Kernow does not have a workplace Strategy
Attachment(s):
None
Date response sent:
15/03/19

FOI 73290 Nursing costs

Date request received:	07/03/19	FOI ref:	73290
Requested information:			
How many nurses with the job titles listed below does your organisation employ working wholly in diabetes care? How many nurses with the job titles listed below does your organisation employ working wholly in diabetes care? Name of Trust/CCG Diabetes Specialist Nurse Diabetes Nurse Diabetes Inpatient Specialist Nurse Diabetes Nurse Educator Other (please provide job titles) Secondary care Community Both What is their pay banding? How many hours does each nurse work? How many current vacancies do you have? a) What pay band? b) What are the vacant hours?			
Response:			
NHS Kernow is a clinical commissioning group responsible for the planning and commissioning of health care services. NHS Kernow does not hold the information for more information please contact: Cornwall Partnership NHS Foundation Trust. (CFT) cpn-tr.freedomofinformation@nhs.net			
Attachment(s):			
None			
Date response sent:			
15/03/2019			

FOI 73250 GP practices

Date request received:	04/03/19	FOI ref:	73250
Requested information:			
Please fill in the table below, providing data from 1 January 2018 onwards, up until the most recent date for which you have figures (and please specify that date.)			
1.			
CCG/ health board/ local area team	The name of each GP practice that has closed and had its patient list dispersed	The list size of each practice	The date of closure
2.			
CCG/ health board/ local area team	The name of each practice branch that has closed as a result of practices merging	The list size of each practice branch that has closed as a result of practices merging	The date of closure
3.			
CCG/ health board/ local area team	The name of each practice branch that has closed NOT as a result of practices merging	The list size of each practice branch that has closed NOT as a result of practices merging	The date of closure
Response:			
NHS Kernow does not hold the information requested, for more information please contact: NHS England: https://www.england.nhs.uk/			
Attachment(s):			
None			
Date response sent:			
12/03/2019			

Patient safety & experience

FOI 73300 Patient transport

Date request received:	7/03/2019	FOI ref:	73300
Requested information:			
<p>This is a request under the Freedom of Information Act Please can you provide the following information: Please state the full name of your Trust Which companies holds the contract to supply your current patient transport services? Please state if this service was procured through a framework agreement with other NHS Trusts (if so please provide the names of the other NHS Trusts). If yes, please also state which Trust holds the contract. Please state the contract start date and end date of your current transport services. What is the expected total value of the contract? Please confirm which hospitals are covered under your patient transport service Please state the contract start date and end date of your current transport services. What is the expected total value of the contract? What is your annual budget for patient transport services? Are there provisions for contract extensions (including how many years and the extension terms). If yes, please state if the contract extension been awarded Please state the names of the organisations who bid for the contract How many patients are transported annually by your patient transport providers, and how many journeys are undertaken? What would the procurement model be for future contracts? E.g. will the contract be procured jointly with another Trust? What are the performance standards the current service provider(s) operate under? (E.g. Discharge - 90% of patients to be collected in 4 hours of ready time. Categories for performance usually being Discharge from inpatient, Travel Time, Arrival time & Departure time) What is the current provider's performance against these standards in the last 12 months? (e.g. Discharge – 70% of have patients have been collected in 4 hours of ready time)</p>			
Response:			
<p>NHS Kernow is a clinical commissioning group responsible for the planning and commissioning of health care services. The company that hold the current contract for transport service is: E-ZecMedical Services Ltd. This service was not procured through a framework agreement. The start date for the service was 1 September 2016 the end date is 31 March 2021. From 1st Oct 2016 to 31st Mar 2021 the total value is expected to be: £15,777,045. The hospitals covered under the transport service are: (RCHT) Royal Cornwall NHS Trust which also includes West Cornwall Hospital (Penzance), St Michaels NHS Hospital (Hayle), University Hospital Plymouth NHS Trust (UHP), Northern Devon Healthcare NHS Trust and all community hospitals in Cornwall delivered by Cornwall Partnership Foundation Trust. (CFT) full list of hospitals covered: https://www.nhs.uk/Services/Trusts/HospitalsAndClinics/DefaultView.aspx?id=2607. (repeat of question 4) (repeat of question 5)</p>			

The annual budget for patient transport services is £3,306,849.

The contract for patient services has been extended for 2 years from 1st April 2019 till 31st March 2021

We can confirm that NHS Kernow holds the information in relation to unsuccessful bidders however in this case we apply section 41 of the Freedom of Information Act information provided in confidence, the unsuccessful suppliers provide confidential information and, a degree of assurance that their confidences will continue to be respected. This in line with The Public Contract Regulations 2015.

In total there were 36,879 journeys that took place in the financial year 17/18 for all journey and transport categories.

NHS Kernow has not decided what the procurement model will be for future contracts.

Please see the below table for performance of service.

Quality Requirement	Threshold
Service users to arrive at ultimate destination up to 30 mins prior to appointment time.	50%
Service users to arrive at ultimate destination up to 45 minutes prior to appointment time.	90%
Service users to arrive at ultimate destination prior to appointment time.	95%
Renal patients to arrive at ultimate destination up to 30 minutes prior to appointment time.	95%
Service users to be collected at their agreed discharge/ready time up to 30 minutes after their identified ready time	50%
Service users to be collected at their agreed discharge/ready time up to 45 minutes after their identified ready time	90%
Service users to be collected at their agreed discharge/ready time up to 60	95%

NHS Kernow can confirm it holds the information requested. However, under Section 43(2) of the Freedom of information Act we have determined that to release the requested information would be likely to prejudice the commercial interests of NHS Kernow and of the current provider.

A public interest test was held to consider if the public interest outweighed the

exemption however it was determined that, in all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

Attachment(s):

None

Date response sent:

26/03/19