



Kernow

Clinical Commissioning Group

**NHS Kernow - Disclosure Log
Freedom of Information Requests
September 2019**

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All appendices for this disclosure log are available upon request by emailing KCCG.FOI@nhs.net with the appropriate FOI reference below.

Contracts

FOI 76710 EU exit planning

Date request received:	06/09/2019	FOI ref:	76710
Requested information:			
<p>I am writing under the Freedom of Information Act 2000 and would like access to the following information:</p> <p>i) Have any adult social care provider written to your Clinical Commissioning Group about a “risk to service delivery” in the last 12 months as part of their Brexit contingency planning, both if there is a deal and if there is no-deal.</p> <p>ii) The number of letters received from adult social care providers to your Clinical Commissioning Group which mentions a “risk to service delivery” in the last 12 months as part of their Brexit contingency planning, both if there is a deal and if there is no-deal</p> <p>iii) The full contents of those letters as relates to letters where “risk to service delivery” is mentioned.</p>			
Response:			
<p>i. No ii. None iii. n/a</p>			
Attachment(s):			
none			
Date response sent:			
19/09/2019			

Finance and budgets

FOI 76700 Expenditure

Date request received:	05/09/2019	FOI ref:	76700
Requested information:			
<p>I am making this request under the FOI act, as such, could you please fill in the</p>			

below table to represent the CCGs total expenditure in 18/19 and CCGs 19/20 budget for the categorised care types:

	18/19 Expenditure	19/20 Budget
Community Services		
Continuing Care (Children & Young People)		
Continuing Healthcare (CHC) incl. Funded Nursing Care (FNC) (Adults)		
Learning Disability		
Mental Health		

Response:

	18/19 Expenditure	19/20 Budget
	£m	£m
Community Services	84.7	90.3
Continuing Care (Children & Young People)	1.8	1.1
Continuing Healthcare (CHC) incl. Funded Nursing Care (FNC) (Adults)	60	61.9
Learning Disability	27	27.7
Mental Health	71.5	75.2

Attachment(s):

none

Date response sent:

12/09/2019

Individual funding requests

FOI 77070 Cataract surgery

Date request received:	30/09/2019 – clarification received on 07/10/2019	FOI ref:	77070
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Requested information:

Can you please tell me whether your respective CCG is on the Effective Use of Resources Policy relating to cataract procedures.

Clarification requested of what was meant by the question – ‘Can you please tell me whether your respective CCG is on the Effective Use of Resources Policy relating to cataract procedures’. This has been read as that there is an Effective Use of Resources Policy register that CCG’s are listed on and I need further guidance from

you about the information you require. If however you are looking for NHS Kernow's commissioning policy for cataract procedures. It is available on our website: <https://www.kernowccg.nhs.uk/get-info/individual-funding-requests/treatment-policies/>

Response:

Satisfied with the response given with the clarification request.

Attachment(s):

None

Date response sent:

03/10/2019 clarification request – closed 07/10/2019

Long term conditions

FOI 76920 Talking therapies

Date request received	19.09.19	FOI ref:	76920
Internal review requested	01.10.19	Revised response provided:	18.10.19

Requested information:

1. Do you fund talking therapies for deaf patients? Please answer, yes or no.
2. How many individual funding requests (IFR) have you received regarding mental health treatment for British Sign Language users and separately, patients who are registered deaf?
 - a. For each of those groups, how many of the IFR requests were accepted and denied?
 - b. For each request that was denied, what were the reason(s) why given at the independent panel?
3. Which clinical provision(s) were requested on each IFR application form in connection to Q.2?
4. For each IFR application in connection to Q2, please list the patients' ages at the time of submission; gender; and ethnicity.
5. Please could you list the name(s) of any organisation(s) patients were referred to for treatment?
6. How many IFR applications, for all patients, were accepted and denied each year by your CCG?
7. Which mental health services commissioned by your CCG are fully accessible to BSL users?
 - a. Please give details.
8. Please provide a list of the 2018/19 IAPT providers managed under your CCG.

Revised Response:

1. Yes
2. BSL

	2015/2016	2016/2017	2017/2018	2018/2019
2a Requested	Less than 5*	Less than 5*	Less than 5*	Less than 5*
2b Declined	Less than 5*	Less than 5*	Less than 5*	Less than 5*
2c Reasons given	All applications were declined as the treatment requested is routinely commissioned by NHS Kernow.			

*Where numbers requested are low (less than 5) and may lead to identification of the individual, NHS Kernow exempts this information in line with Section 40 (2) of the Freedom of Information act.

Registered Deaf – NHS Kernow does not record this information therefore under section 1 of the freedom of information act we can confirm that the information is not held.

3. All applications requested counselling.
4. NHS Kernow exempts this information under section 40(2) of the act as the information requested is personal information.
5. As NHS Kernow routinely commissions all services requested the individuals were not referred to another service.
- 6.

	2015/2016	2016/2017	2017/2018	2018/2019
Accepted	52	51	21	31
Denied	226	185	178	143

7. We commission Cornwall Partnership Foundation Trust (CFT) and Outlook South West.

7 a. NHS Kernow does not hold details of how CFT is accessible; please contact Cornwall Partnership Foundation Trust direct <https://www.cornwallft.nhs.uk/make-a-freedom-of-information-request>

Outlook Southwest has provided the following response: We work with Hearing Loss Cornwall to fund BSL Interpreters where needed. We also have purchased our own hearing loop (pen) to aid patients who have hearing difficulties. Additionally, our online self-referral form allows patients to select 'BSL' under their 'preferred language' when first accessing the service. This is so that we can identify them and offer appropriate support from the outset of their treatment.

8. Outlook Southwest

Attachment(s):

None.

Date response sent:

Original response: 01.10.2019

Revised response: 18.10.2019

FOI 76660 Bariatric services

Date request received:	05/09/2019	FOI ref:	76660
Requested information:			
<p>I am seeking to receive information regarding the Tier 3 Weight Management service that is available to the patients of your Clinical Commissioning Group.</p> <p>Could I request answers to the below questions:</p> <ol style="list-style-type: none">1. What is the name of the Tier 3 Weight Management Service available to your patients?2. Do you commission the Tier 3 Weight Management Service?3. If not, who does?4. What number of patients have been referred to this service in the last 12 months of available data?			
Response:			
<ol style="list-style-type: none">1. Obesity Service2. Yes3. N/A4. NHS Kernow does not hold the information requested, for more information please contact (RCHT) Royal Cornwall NHS Trust: rch-tr.foi@nhs.net who are the providers.			
Attachment(s):			
none			
Date response sent:			
20/09/2019			

Mental health and learning disabilities

FOI 77030 Psychological services

Date request received:	26/09/2019	FOI ref:	77030
Requested information:			
<p>Under the Freedom of Information Act 2000, I am requesting the following</p>			

information on access to NICE-recommended non-pharmacological therapy for the management of low back pain and/or sciatica:

1. Psychological therapies (using a cognitive behavioural approach):
 - a. Are GPs able to refer NHS patients with chronic pain to this service? (Yes/No)
 - b. How many NHS patients were referred in 2017/18, 2018/19 and 2019/20 (to date)
 - c. What was the average waiting time in 2017/18, 2018/19 and 2019/20 (to date)
2. Manual therapy (spinal manipulation, mobilisation or soft tissue techniques such as massage):
 - a. Are GPs able to refer NHS patients with chronic pain to this service? (Yes/No)
 - b. How many NHS patients were referred in 2017/18, 2018/19 and 2019/20 (to date)
 - c. What was the average waiting time in 2017/18, 2018/19 and 2019/20 (to date)
3. Group exercise programme (biomechanical, aerobic, mind–body or a combination of approaches):
 - a. Are GPs able to refer NHS patients with chronic pain to this service? (Yes/No)
 - b. How many NHS patients were referred in 2017/18, 2018/19 and 2019/20 (to date)
 - c. What was the average waiting time in 2017/18, 2018/19 and 2019/20 (to date)
4. Pain Management Programmes:
 - a. Are GPs able to refer NHS patients with chronic pain to this service? (Yes/No)
 - b. How many NHS patients were referred in 2017/18, 2018/19 and 2019/20 (to date)
 - c. What was the average waiting time in 2017/18, 2018/19 and 2019/20 (to date)

Response:

1.
 - a. Yes
 - b. NHS Kernow does not hold this information
 - c. NHS Kernow does not hold this information. The main providers may hold some or all of this information - Royal Cornwall Hospitals Trust (RCHT): rcht-tr.foi@nhs.net and University Hospitals Plymouth NHS Trust (UHP): plh-tr.foi-requests@nhs.net
2.
 - a. Yes
 - b. NHS Kernow does not hold this information.
 - c. NHS Kernow does not hold this information.

3.
 - a. No, access is via physiotherapy
 - b. NHS Kernow does not hold this information. Contact Cornwall Partnership Foundation Trust (CFT): cpn-tr.freedomofinformation@nhs.net and Three Spires Medical Practice: http://www.threespiresmedical.co.uk/contact_dlg1.aspx?p=L82028es for information.
 - c. NHS Kernow do not hold this information. Contact Cornwall Partnership Foundation Trust (CFT): cpn-tr.freedomofinformation@nhs.net and Three Spires Medical Practice: http://www.threespiresmedical.co.uk/contact_dlg1.aspx?p=L82028es for information
4.
 - a. Yes
 - b. NHS Kernow does not hold this information. The main providers may hold some or all of this information - Royal Cornwall Hospitals Trust (RCHT): rcht-tr.foi@nhs.net and University Hospitals Plymouth NHS Trust (UHP): plh-tr.foi-requests@nhs.net CCG does not hold this information.
 - c. NHS Kernow does not hold this information. The main providers may hold some or all of this information - Royal Cornwall Hospitals Trust (RCHT): rcht-tr.foi@nhs.net and University Hospitals Plymouth NHS Trust (UHP): plh-tr.foi-requests@nhs.net

Attachment(s):

none

Date response sent:

08/10/2019

FOI 76970 Psychological services

Date request received:	25/09/2019	FOI ref:	76970				
Requested information:							
<p>Please provide the names and addresses, including a postcode (and organisation code if easily accessible), of all eating disorder service providers and clinics that patients are currently referred to for all the CCGs you are responsible for. To add to this request, please indicate for each eating disorder service whether they provide inpatient, outpatient, community services, or a combination.</p> <p>Please provide this in a spreadsheet with a file type ending in .xlsx with two separate sheets in the following table formats:</p> <p>Sheet 1</p> <table border="1"> <thead> <tr> <th>Provider name</th> <th>Full address</th> <th>Postcode</th> <th>Organisation code</th> </tr> </thead> </table>				Provider name	Full address	Postcode	Organisation code
Provider name	Full address	Postcode	Organisation code				

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Sheet 2

Clinic name	Full address	Postcode	Organisation code

Response:

Spreadsheet format has not been provided, due to nature of the response given.

Question 1

Provider name	Full address	Postcode	Organisation code
Cornwall Partnership NHS Foundation Trust	Carew House, Beacon Technology Park, Dunmere Road, Bodmin	PL31 2QN	RJ8

Question 2

Clinic name	Full address	Postcode	Organisation code
Truro	Eating Disorders Service Truro Health Park Infirmary Hill Truro	TR1 2JA	RJ8
Bodmin	Not held by NHSK		RJ8
Redruth			RJ8
Penzance			RJ8

NHS Kernow commission a community eating disorder service for adults with clinics held in Truro (main site for this service), Bodmin, Redruth and Penzance. Services are provided by Cornwall Partnership NHS Foundation Trust (CFT), who will be able to provide you with the full addresses of the clinics that they operate and the services

offered at each.

Services for children are commissioned through the specialist community child and adolescent mental health services (CAMHS) also provided by CFT.

Further information about services provided in Cornwall can be found online <https://www.cornwallft.nhs.uk/eating-disorder-service> or from the service provider Cornwall Partnership NHS Foundation Trust (CFT) cpn-tr.Enquiries@nhs.net

Attachment(s):

none

Date response sent:

17/10/2019

Miscellaneous

FOI 76990 EU exit costs

Date request received:	26/09/2019	FOI ref:	76990
Requested information:			
<p>I would like to request the finance costs (both revenue and capital) incurred in complying with the EU exit operational readiness guidance issued on 21 December 2018 by the Department of Health and Social Care.</p> <p>This guidance asks NHS trusts and clinical commissioning groups to: "Record costs (both revenue and capital) incurred in complying with this guidance. Costs with a direct financial impact should be recorded separately to opportunity costs."</p> <p>The guidance can be accessed here: https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/768077/eu-exit-operational-readiness-guidance.pdf</p> <p>Please can this information:</p> <ol style="list-style-type: none">1. Be provided from 22nd December 2018 to the date of this FOI 26 September 20192. Split the costs into a) direct financial impact and b) opportunity costs			
Response:			
<p>Direct financial impact No revenue costs have been incurred by NHS Kernow, both in respect of staff (no additional staff have been recruited as Brexit responsibilities have been absorbed</p>			

into current roles) or in any capital expenditure. However, those staff involved have made claims for expenses in carrying out their work. Total travel and subsistence claim for this period = £688.74

Opportunity costs

There is no record of staff time spent in complying with guidance and so it is not possible to identify opportunity costs.

Attachment(s):

none

Date response sent:

07/10/2019

FOI 77000 Private medical insurance

Date request received:	25/09/2019	FOI ref:	77000
Requested information:			
<p>It is now known that two Clinical Commissioning Groups (NHS Mid Essex CCG and NHS Basildon and Brentwood CCG) have encouraged their General Practitioners to ask patients to consider using private medical insurance for their cancer care. This resulted in substantial increases in referrals to private health care and might have impacted positively on patient outcomes.</p> <p>Question for your Clinical Commissioning Group</p> <p>Did your Clinical Commissioning Group in any way encourage General Practitioners to ask their patients to consider using private health/medical insurance for cancer care? If yes, please provide the date of such communication.</p>			
Response:			
No			
Attachment(s):			
none			
Date response sent:			
30/09/2019			

Organisation

FOI 76950 Organisation structure

Date request received:	23/09/2019	FOI ref:	76950
Requested information:			

Under the FOIA i'd like to request the following information please for each individual CCG under your remit.

1. Name of CCG SIRO (Senior Information Risk Owner) or similar post (Chief Information Governance Officer etc), or responsible person for SIRO duties.
2. Contact email of person named in request No. 1.
3. Name of CCG DPO (Data Protection Officer) or responsible person for DPO duties.
4. Contact email of DPO.
5. Nominated Caldicott Guardian.
6. Contact email of Caldicott Guardian.

If deal with FOI requests for multiple CCG's under could you please arrange the information by CCG.

Response:

1. NHS Kernow SIRO is Helen Childs – Chief Operating Officer
2. Helen.childs3@nhs.net
3. NHS Kernow does not release the names of employees below director level. The director with responsibility for Data Protection is Helen Childs – Chief Operating Officer
4. kccg.corporategovernance@nhs.net
5. NHS Kernow Caldicott Guardian is Natalie Jones – Chief Nursing Officer. More information is available from our website <https://www.kernowccg.nhs.uk/about-us/our-principles/caldicott-guardian/>
6. natalie.jones9@nhs.net

Attachment(s):

none

Date response sent:

03/10/2019

FOI 76720 Primary care networks

Date request received:	06/09/2019	FOI ref:	76720
Requested information:			
Please can you provide me with details of the newly formed Primary Care Networks (PCN) in your area. Please can you provide: <ol style="list-style-type: none">1. Geography covered by PCNs2. Member Practices3. Population the Practices Serve4. PCN Clinical Director, their practice and contact details.			
Response:			
Information about Primary Care Networks in Cornwall and Isles of Scilly is available			

on our website: <https://www.kernowccg.nhs.uk/get-info/primary-care-networks/>

Attachment(s):


none

Date response sent:

18/09/2019

Patient safety and experience

FOI 76800 Patient communications

Date request received:	10/09/2019	FOI ref:	76800
Requested information:			
<p>I hereby, under the Freedom of Information Act, request information on the services outsourced by your Trust for Patient communications.</p> <p>My specific questions and the responses required are attached.</p> <p>For clarity please provide data from the past calendar year (01/8/2018 to 31/07/2019), if this is not available please provide for the most recent financial year.</p> <p>I appreciate your CCG provide services across a wide area therefore if you have multiple services purchased for multiple organisations please provide the supplier names where requested and then provide average annual volumes and average cost per unit.</p> <p> FOI NHS request template.docx</p>			
Response:			
<p>NHS Kernow has considered the request you have made under the Freedom of Information act 2000.</p> <p>NHS Kernow as a public authority does not hold the information requested. However it does accept that its commissioned providers would likely hold the information requested, therefore NHS Kernow considered its responsibility to provide information relating to the transparency spending of public monies and determined.</p> <p>NHS Kernow has 588 contracts and your FOI request includes 13 questions. Therefore even allowing just 30 minutes for each contractor to look at the 13 questions and provide a response will take 294 hours. Allowing the £25 per hour detailed under the act this would be a cost of £7,350.</p> <p>This would exceed the appropriate cost limit associated with Freedom of information act under section 12. On this basis NHS Kernow are issuing a refusal notice.</p>			

Information about contracts awarded can be found on our website
<http://policies.kernowccg.nhs.uk/DocumentsLibrary/KernowCCG/OurFinances/StrategicReportsAndPlans/ContractList.pdf>

Attachment(s):

none

Date response sent:

17/09/2019

Prescribing and pharmacies

FOI 77010 Prescribing recommendations

Date request received:	26/09/2019	FOI ref:	77010
Requested information:			
<p>I am requesting the following information:</p> <ol style="list-style-type: none">1. The name(s) and direct contact email address(es) and direct telephone numbers of the person(s) in your Medicines Management team who is responsible for the wound care formulary within the CCG/Health Board2. The date of the next review of your formulary in respect of blood glucose meters3. The date of the next review of your formulary in respect of wound care products4. How do you intend to review your formulary (detail to include process, time lines)5. Is your CCG/Health Board part of a local partnership arrangement for formulary review of wound care products? If so, please provide the contact name, email address and telephone number for the person with responsibility for wound care products.			
Response:			
<ol style="list-style-type: none">1. NHS Kernow does not release the names of employees below director level. The director with responsibility for Integrated Care (Primary Care) is Andrew Abbott. Contact telephone number is 01726 627800. Email andrew.abbott1@nhs.net2. Next review for formulary in respect of blood glucose is due by November 2021. Last review was completed in November 2018.			

3. Next review for formulary in respect of wound care products is due by September 2020.
4. Joint formulary applications are considered at the bi monthly Cornwall area prescribing committee technical working group. (CAPC TWG). They also consider more minor applications or changes at the monthly Medicines Optimisation Programme Board (MOPB).
5. NHS Kernow does not release the names or contact details of employees below director level. NHS Kernow can confirm that a local partnership is in place. All contact is made through the team email kccg.prescribing@nhs.net
Attachment(s):
None
Date response sent:
04/10/2019

Women's health

FOI 76930 Termination of pregnancy

Date request received:	19/09/2019	FOI ref:	76930
Requested information:			
<p>I am writing to you under the Freedom of Information Act 2000 to request the following information:</p> <p>Please can you tell me the total amount (whether estimated or exact) your Clinical Commissioning Group spent on abortion provision in the calendar year 2018 (01/01/2018-31/12/2018)?</p> <p>Terms: 'Abortion provision' refers to all abortion procedures, pre abortion counselling and post abortion care.</p> <p>Please provide the information in the form of an email.</p>			
Response:			
<p>The estimated spend on abortion provision in the calendar year 2018 (01/01/2018-31/12/2018) is £1,210,000</p>			
Attachment(s):			
none			
Date response sent:			
04/10/2019			