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# **Saltash and St Barnabas Community Hospital Review Workshop 5**

9 September, 2020

# About today



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## 2pm

- Welcome and recap from workshop 4.
- Sharing of Edward Hain Community Hospital evaluation outcome.
- Sharing of any COVID-19 related service changes.
- Reviewing long listed options with a focus on health and wellbeing hub function.

## 3pm

- Comfort break if needed.

## 3.10pm

- Continuing to review options.
- Next steps.

## 4pm

- End.

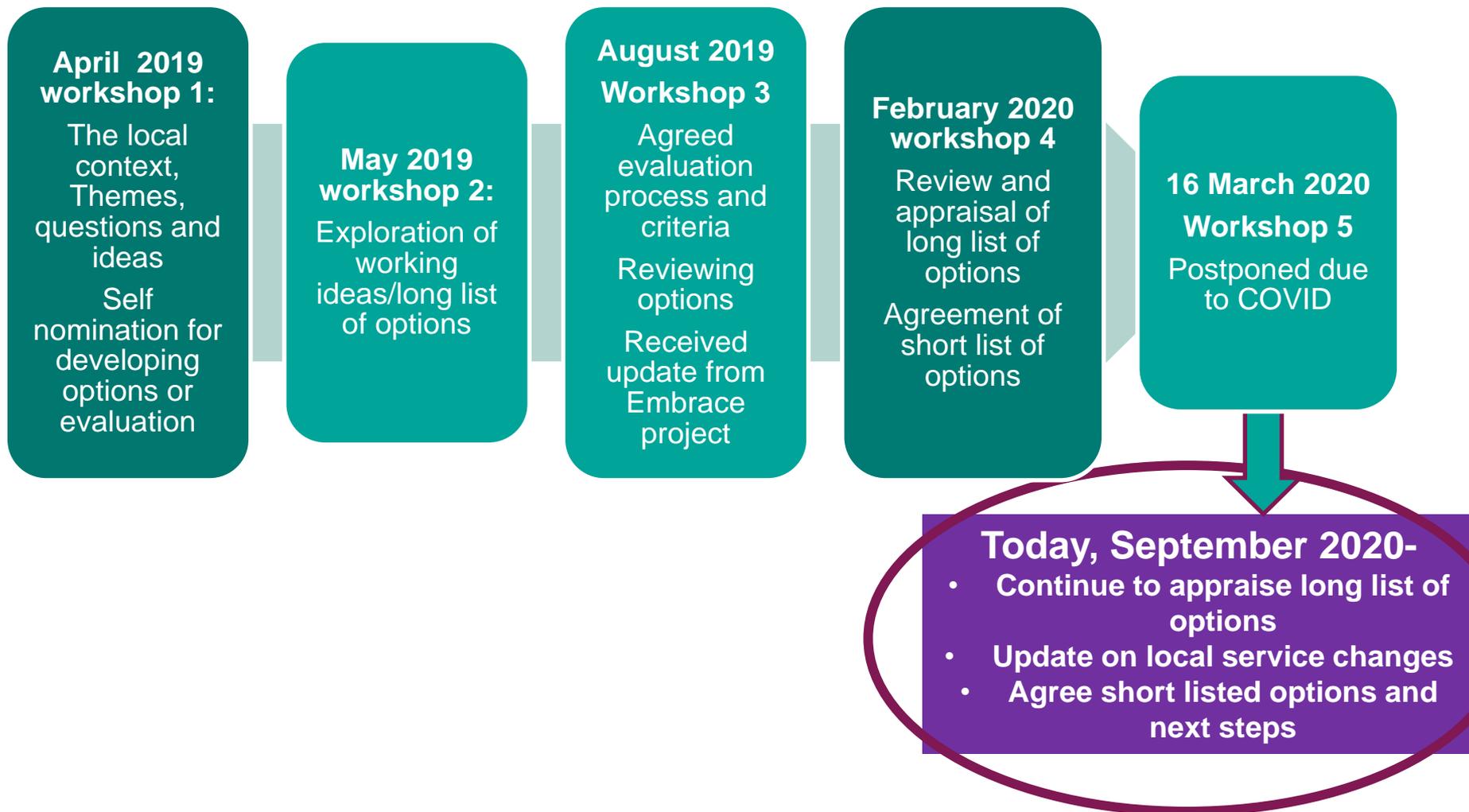
## Aims for the day:

- To complete reviewing the long list of options to understand and agree which should be short listed.
- To spend time considering the health and wellbeing hub option.
- To explain the next steps.

# Where are we in the process?



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# Sharing Edward Hain evaluation outcomes



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Edward Hain option: Reopening 12 inpatient reablement beds and maintaining current community clinics

13 evaluators (including 2 local representatives) scored option against 21 evaluation criteria (scores and rationale)

Group moderation of individual scores (17 of 21 scores agreed). Minimum scores for safety, financial affordability and sustainability not met.

Super moderation of four questions (NHS Kernow Execs) to make final decision on the four scores not agreed on at group moderation.

Final agreed scores: 13/84.

Headline criteria	Sub criteria	Final score
1. Quality	1a. Effectiveness	1
	1b. Experience	1
	1c. Responsiveness (based on need)	0
	1d. Safety <b><u>(there will be a minimum score of 2 required)</u></b>	0
2. Access	2a. Impact on individual choice	1
	2b. Distance, cost and time to access services	1
	2c. Equity of access	0
	2d. Extended access	1
	2e. Equity of provision	0
3. Workforce	3a. Workforce supply	1
	3b. Workforce upskilling	1
	3c. New ways of working	1
4. Deliverability	4a. Timescales and ease to deliver	1
	4b. Sustainability	1
5. Environmental	5a. Climate management	1
	5b. Environment of service delivery	0
6. Financial	6a. Value for money	1
	6b. Affordability <b>(there will be a minimum score of 2 required)</b>	0
	6c. Financial sustainability <b>(there will be a minimum score of 2 required)</b>	0
7. Wider impact	7a. System impact	0
	7b. Community impact	1

**A total score of 13 out of 84.**

**The minimum score is not met for safety, financial affordability or sustainability**

# What has happened / is happening since COVID-19?



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COVID-19 has required unprecedented levels of flexibility and initiative: cooperation across the system has enabled quick decision making and new ways of working:

## **New ways to provide coordinated care in the community:**

- **Remote access to care:** GP practices now use new ways to deliver remote care to reduce face-to-face consultations such as e-consult, video consultations and telephone support.
- **Single electronic referral process:** Developed for all referrals to go via the community coordination centres. This improves the way that we plan, use and allocate community activity.
- **Community co-ordination centres (CCC):** health and social care teams, linked to primary care have an understanding of capacity across the system (community teams, care providers, voluntary sector). CCC identifies the most appropriate community team to action a referral. Supports prioritisation. 8am to 8pm 7 days a week.

# What has happened / is happening since Covid-19?



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## More new ways to provide care:

- **Community bed bureaus:** multi-agency staff who have an overview of all beds in the system (residential, nursing care, extra care housing, community hospital) to match the person's needs to the right type of bedded care.
- **Support to care homes and provision of discharge to assess beds:** primary care, community teams and acute staff coming together to support care homes through COVID-19 outbreaks. More people receiving interim placements in care homes to increase their independence before going home.
- **Geriatrician support:** allocated to every Primary Care Network to provide more local expertise and management of the frail and elderly in the community at home/closer to home.
- **Clinical assessment and treatment units (CATUs):** for example Bodmin—whose purpose is to rapidly diagnose, assess and treat people to help keep them safe at home rather than needing an acute hospital bed.
- **Use of St Barnabas community hospital:** for the provision of flu clinics.

# Recap of key messages from workshop four in February



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## “St Barnabas community hospital is not fit for modern inpatient provision”

- Some alternative provision of local beds may need to be part of the answer.
- Local ambition to develop a 5 to 10 year plan for health and care services.
- Interest in enhancing local provision (e.g. transfusion/infusion that may not be appropriate on St Barnabas site but could be placed in an alternative site).
- Interest and enthusiasm about the development of the ambitions of Saltash Health Centre
- Ambition to plan for more activity from Plymouth to be delivered in Saltash
- Commitment for local test and learn service changes to continue.
  
- **We want to focus on the concept of a local health and wellbeing hub.**
- **We want to plan for a modern healthcare facility.**

# Current proposed long listed options: where did we get to?



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## Longlisted options

1. Model of care development (in progress)
2. Do nothing (discounted at first workshop)
3. Alternative care provision on existing site- extra care housing
4. Alternative care provision on existing site- care home
5. Transfusion/infusion day case unit
6. Re-instate 9 inpatient beds, MIU and continue existing community clinics (original service)
7. Re-purpose : community health and wellbeing hub
8. New build healthcare facility on alternative site (inpatient/ extra care, care home/enhanced delivery at primary care)

Anything else?

# Longlisted options: Community health and wellbeing hub



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- What do we mean by hub?
- What do we have and what do we need?
- Where is the right site for hub activity?

## Considerations:

Existing Saltash hubs where people can go to access information about local services, activities and support:

1. Family Hub, Saltash
2. Community Enterprises PL12
3. Saltash Library
4. Saltash Community School

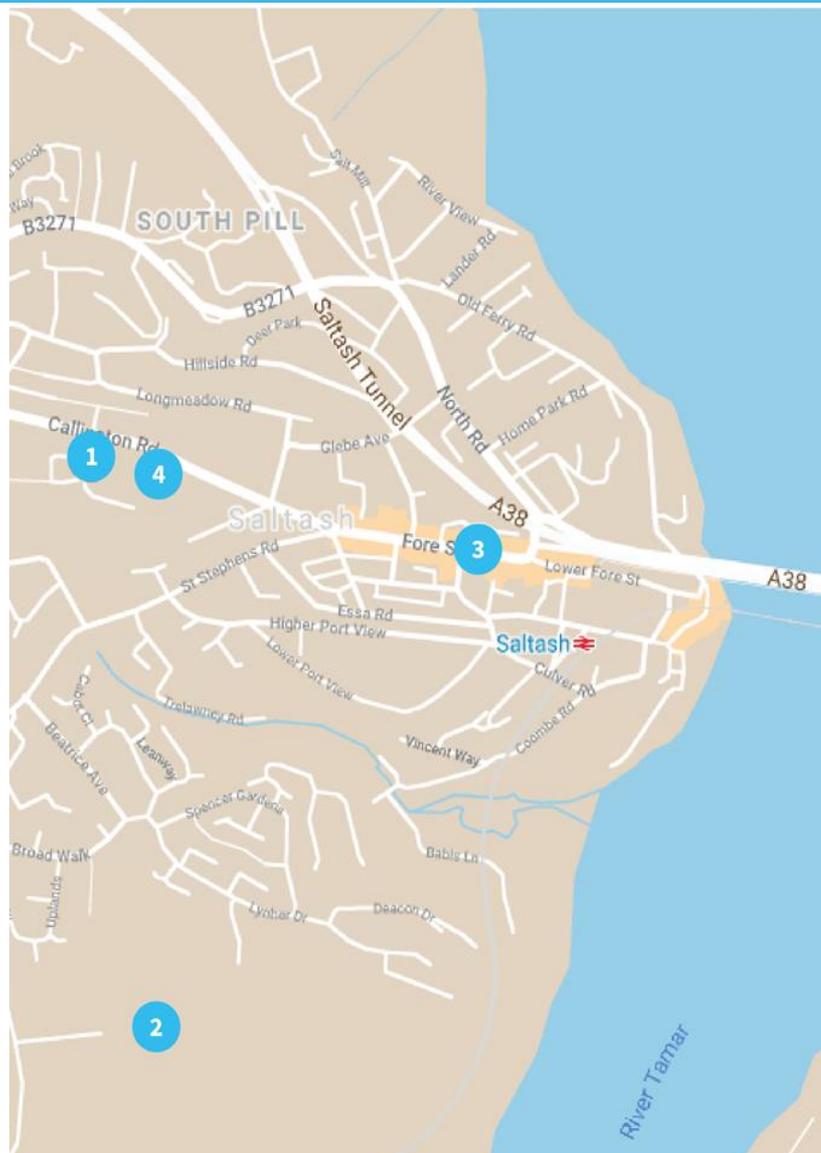
“We have 4 local hubs  
and don’t need to  
replicate any activity  
there.”

(August, 2019 workshop  
comment)

# Saltash hubs



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### 1 Family hub

Plougastel Drive  
PL12 6DL  
Telephone: [01752 847419](tel:01752 847419)  
E-mail: [saltashchildrenscentre@cornwall.gov.uk](mailto:saltashchildrenscentre@cornwall.gov.uk)

Opening hours: 9am to 5pm  
No referral required

Cornwall's family hubs support children, young people and their families pre-birth to 25 years. The services help with:

- Relationship and parenting support.
- Child and family health.
- Supporting families with complex needs.
- Supporting vulnerable children through high-quality education.
- Employment and training support.

### 2 Community Enterprises PL12

4 Fore Street  
PL12 6JL  
Telephone: [01752 848348](tel:01752 848348)  
E-mail: [hub@cepl12.co.uk](mailto:hub@cepl12.co.uk)

Opening hours:  
Monday to Tuesday - 10am to 1pm  
Wednesday - 10am to 2pm  
Thursday, Friday and Saturday - 9.30am to 2pm

Services and information offered:

- Saltash Hopper Bus: Community bus service which provides bookable trips for members and private hire for organisations.
- Community market: Local produce markets on the first Friday and third Saturday of each month.
- Dementia Voice PL12 – provides dementia support and activities - drop-in café, veterans group and walking group.
- Saltash Card – local discount and membership card.
- Volunteering – Always looking for new people to join.
- Information service: information and advice on local services.

### 3 Saltash Community School

Wearde Road  
PL12 4AY  
Telephone: [01752 843715](tel:01752 843715)  
E-mail: [enquiries@saltashcloud.net](mailto:enquiries@saltashcloud.net)

Parent sessions: 12 noon to 1pm  
Student sessions: 1pm to 2pm

The service comes from the early help hub, consisting of a team of professionals who work with children and their families in the local area.

Youth workers assist on a variety of issues, from social media safety and relationships, to parenting and housing queries.

### 4 Saltash Library

Callington Road  
PL12 6DX  
Telephone: [0300 1234 111](tel:0300 1234 111)  
E-mail: [saltash.library@liscornwall.org.uk](mailto:saltash.library@liscornwall.org.uk)

Opening hours:  
Monday, Tuesday, Thursday, Friday: 9.30am to 5pm  
Saturday: 10am to 1pm  
Wednesday and Sunday: closed

Facilities include:

- Self-service (staff available to help if required)
- Five computers internet access
- Free Wi-Fi available
- Printing, scanning and photocopying
- Daily and Cornish newspapers
- The library subscribes to 'Which' magazine

Regular events and activities:

- Beginners computer Lessons
- Cross stitch group every Friday
- Colour your cares away (adults) every Monday
- Knit and natter, craft and chatter - every Tuesday,
- Scrabble club - every Monday
- Councillor surgery - every Saturday

- Pluss workroutes team - every Thursday
- Storytime sessions for under 5's - every Monday
- Bookstart rhymetime with David - every Tuesday
- Lego club - every Thursday (during term-time only)
- Special events including author talks

# Possible 'hub' function and needs



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## Building requirements:

- Multiple purpose rooms and spaces.
- Flexible use: clinical/non clinical, one to one and groups.
- Efficient/ maximum building use.
- Affordable for providers (rental, maintenance, staffing)
- Income generating for ongoing costs.
- Accessible and safe (location, parking, internal/external building access).
- Environment: suitable (Equality Act compliant) and pleasant

# Community health and wellbeing hub: ideas so far



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Ideas raised so far	Response/information
Provide more children's services	Saltash family hub operational 9am-5pm weekdays. Saltash school hub development ongoing (working with the council). No additional need for building space identified from children and family services.
Mental health: especially working age adults support	Mental health strategy released. Local plans to be delivered against that. Remote delivery options in place since COVID-19.
Planned activities: transfusions/infusions	Site suitability already covered and discounted for St Barnabas- clinical/safety requirements not met.
More University Hospital Plymouth (UHP) activity	Location of activity will be based on need and site suitability. No current plans identified by UHP, but Cornwall strategy is more local community clinics so potential for further discussions. Conversations planned with commissioners, UHP and Saltash Health Centre.

# Community health and wellbeing hub: ideas so far



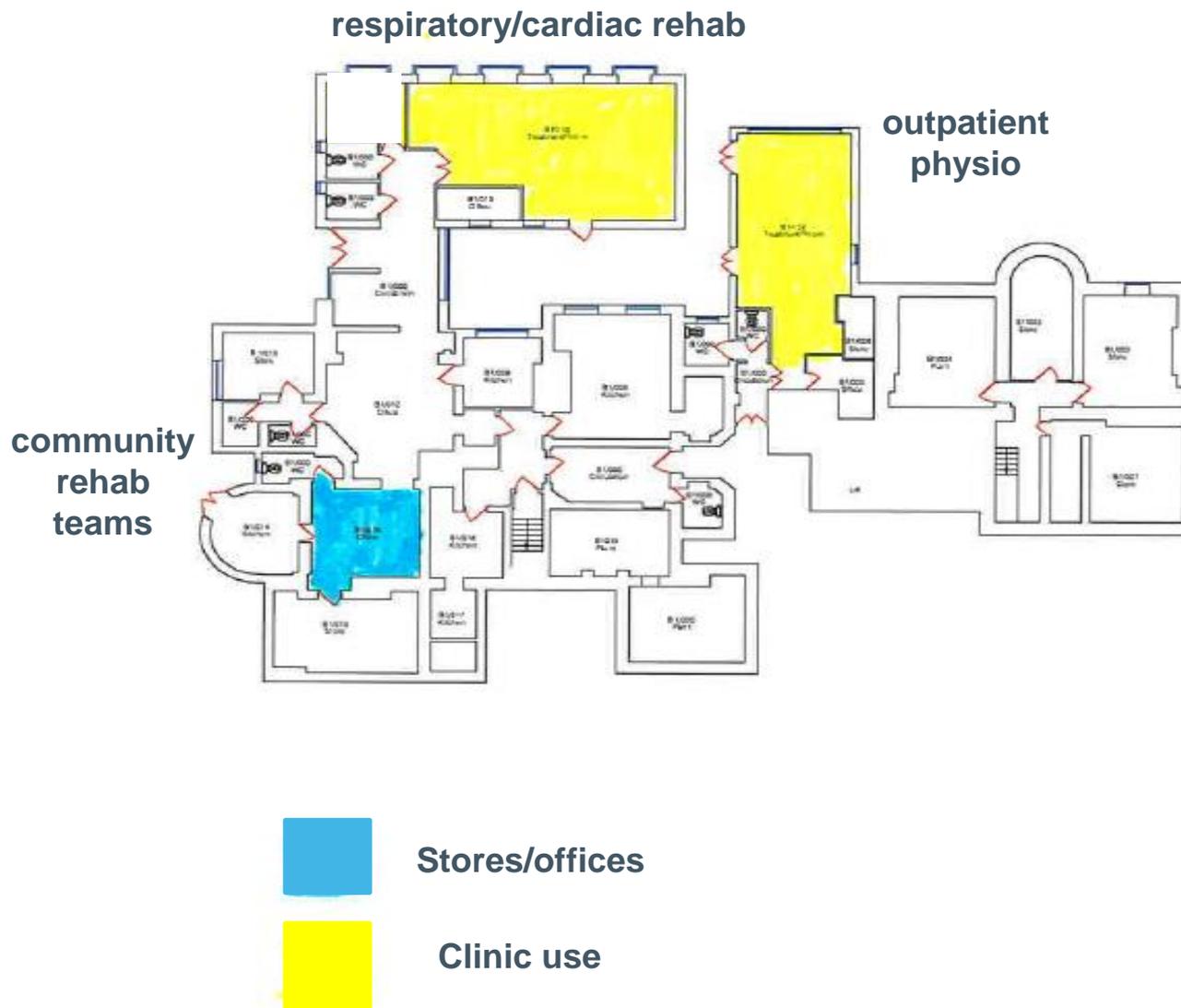
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Ideas raised so far	Response/information
Hearing aid clinics for hearing aid tube and battery replacement	Nearest audiology clinics: Derriford, Mount Gould, Liskeard, Specsavers in Saltash. Specsavers is for routine age related hearing loss only (i.e. nothing complex, people under 55 years) – acute trusts are the only providers that offer more complex audiology services. Consumables, aftercare, replacement tubes/batteries can be posted free of charge direct to people’s home, and via local supply points (e.g. Saltash Health Centre, Quay Lane, Tamar Valley, Torpoint, Pentorr, Pensilva). Nine months of recent data shows: monthly average of 19 attendances: 62% (12) at Saltash Specsavers, 32% (7) at Derriford.
Community activities/clinics	Existing hubs/community spaces already present, including Saltash Health Centre-work required to identify amount of need.
Staff base	Current use is limited. No other teams identified to move in. Greatest need is for hot desks-staff are out seeing people in their own homes. Some availability may be required as the Primary Care Network teams develop and co-location is required.

# How is the current space used? Basement use: now



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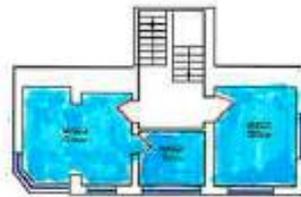


# How is the current space used? Mezzanine floor use: now



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acute care at home

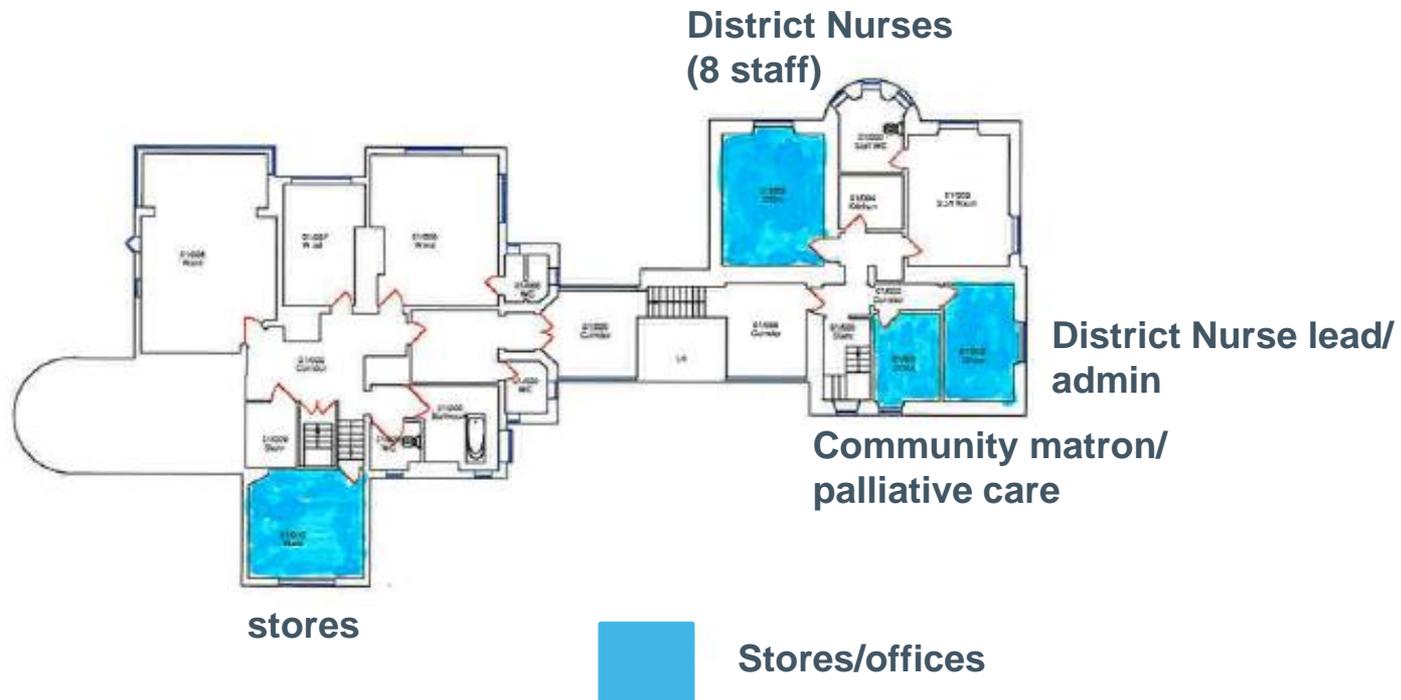


Stores/offices

# How is the current space used ? First floor use: now



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**1. What is the need?**

**2. Hub function  
(activities required)**

**3. Where is the best location for those activities?**

**4. Single location or a mix?**

Acute hospital?

Community hospital?

GP surgery?

Community setting?  
(e.g. café, church hall,  
existing hub)

Nursing or residential home?

Person's own home?

“what do we need that we haven't already got?”



## Considerations:

- Longer term view: future proofing.
- Treledan development progressing: 80 bed care home/50 unit extra care and associated health infrastructure funds. 5 to 10 year plan.
- Refurbishment of additional space at Saltash Health Centre.
- Links to the council's local review of building assets.
- Ongoing work to develop the model of care.



Model of care development and long term planning



Recommendations for the future of St  
Barnabas



Can we make any  
recommendations for  
St Barnabas hospital in  
the meantime?

## Next steps



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### Dependent on today's conversations will inform whether we:

1. Continue to work up short listed option/s.
2. Evaluate short listed option/s.
3. Continue to plan/ implement service improvements/changes.
4. Make recommendations for the future of St Barnabas community hospital.

Ongoing development of the model of care and long term service planning



**Thank you for attending.**

**Do you have any questions?**

