NHS Kernow - Disclosure log
Freedom of Information requests
May 2017
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**Children’s health**

**FOI60170 - Melatonin prescriptions**  
Date received: 15/05/2017

1. **Please provide the cost of melatonin prescriptions for children in your area for the last year.**

A. NHS Kernow does not hold the information you have requested. Please redirect your request to NHS Business Services Authority (nhsbsa.foirequests@nhs.net) to request this information.

   Prescribing data is also routinely published by NHS Digital and Open Prescribing and therefore, you may also find this information online:
   - [http://content.digital.nhs.uk/gpprescribingdata](http://content.digital.nhs.uk/gpprescribingdata)
   - [https://openprescribing.net/](https://openprescribing.net/)

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**Continuing healthcare**

**FOI59910 - CHC Assessors**  
Date received: 03/05/2017

Please could you provide information about NHS Continuing Healthcare Assessors terms of employment as outlined below:

1. **Are all NHS CHC Assessors employed by the CCG direct or on a contract from another employer/supplier? Or a mixture of both? If it is a mixture, please confirm the numbers of each type.**
A. CHC nurse assessors have employment contracts with NHS Kermow in line with Agenda for Change terms and conditions. Information on Agenda for Change is available online: http://www.nhsemployers.org/your-workforce/pay-and-reward/pay/agenda-for-change-pay

a) Please also confirm the overall number of NHS CHC Assessors.

A. 17 full time NHS CHC assessors
11 part time NHS CHC assessors

2. Are all NHS CHC Assessors employed on a basic salary or a basic salary plus bonuses and/or other incentives?

A. NHS Kermow’s CHC assessors are employed on a basic salary. Where additional hours are worked these are paid in line with Agenda for Change terms and conditions.

3. If bonuses and/or incentives form part of the salary package for NHS CHC Assessors what are the terms and/or conditions attached to those bonuses or incentives.

4. If any of the NHS CHC Assessors are employed on a contract from another employer/supplier are there any incentives, bonuses or targets attached to those contracts. If so how are they structured?

5. If any bonuses or incentives have been paid/made in respect of NHS CHC Assessors either direct or via other employers/suppliers during the last 3 financial years please detail the amounts paid and number of NHS CHC Assessors in receipt of such benefits.

A. N/A.

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FOI60090 - CHC case management
Date received: 09/05/2017

1. Please provide a database of all Continuing Healthcare cases currently managed by your CCG, including:
   a) The start date of the case
   b) The yearly cost of each case by year for as many years as that information is available
   c) In the case of patients in a home care setting:
   d) The third-party provider contracted by CHC to provide care
   e) Where possible a list of companies who quoted for that contract whenever it was
   f) initially tendered or subsequently renewed.

A. NHS Kermow exempts the release of this information under section 40 (2) of the Freedom of Information Act, personal information, as disclosing this information may lead to identification of the individuals concerned.
NHS Kernow has also estimated that it will cost more than the appropriate limit to breakdown this information. The appropriate limit, specified in regulations, is set at £450. We therefore exempt the release of this information under Section 12 of the Freedom of Information Act.

We can however provide a summary of continuing healthcare cases, which is below:

<table>
<thead>
<tr>
<th>Count of patients</th>
<th>Total cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015/16</td>
<td>£48,133,175</td>
</tr>
<tr>
<td>2016/17</td>
<td>£50,375,584</td>
</tr>
</tbody>
</table>

A list of suppliers commissioned to provide continuing healthcare services is attached.

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**FOI60200 - Personal health budgets**

Date received: 09/05/2017

1. How many people did NHS Kernow commission PHBs for in 2016/17?

A. 54.

2. How many of these people manage their own personal health care budgets in 2016/17?

A. 32.

3. How many of those people with PHBs were sent invoices regarding items that they would not put through a PHB in 2016/17 and what was the average invoice cost?

4. How many of those patients had legal action taken against them if an invoice or action was taken against them?

A. None to date.

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**FOI60380 - Continuing healthcare packages**

Date received: 26/05/2017

1. How many adults in your CCG currently receive NHS Continuing Healthcare?

A. 1,812 core continuing healthcare (CHC) patients (including FNC).

2. How many adults in your CCG currently receive each of the following:
   a) Fully funded NHS Continuing Healthcare packages of care?

A. 782 (not including FNC and joint funded).
b) Joint funded Local Authority / NHS Continuing Healthcare packages of care?
A. 86.

c) NHS funded nursing care?
A. 950.

d) “Care at Home” NHS Continuing Healthcare packages care?
A. 354.

3. What was the total NHS Continuing Healthcare budget for adults in your CCG in 2015-16?
A. £40.124m, which includes continuing healthcare, personal health budgets and fast track.

4. What was the actual amount spent on NHS Continuing Healthcare for adults by your CCG in 2015-16?
A. £45.475m.

5. For each of the following categories, what was the actual amount spent by your CCG in 2015-16 for those adults in receipt of:
   a) Fully funded NHS Continuing Healthcare packages of care?
A. £40,124m, which includes continuing healthcare, personal health budgets and fast track.

b) Joint funded Local Authority / NHS Continuing Healthcare packages of care?
A. £2.715m.

c) NHS funded nursing care?
A. £6.753m.

d) “Care at Home” NHS Continuing Healthcare packages of care?
A. £15.010m, which includes fully funded and joint funded packages of care.

6. What was the total NHS Continuing Healthcare budget for adults in your CCG in 2016-17?
A. £46,787m, which includes continuing healthcare, personal health budgets and fast track.
7. What was the actual amount spent on NHS Continuing Healthcare for adults by your CCG in 2016-17?

A. £51,170m.

8. For each of the following categories, what was the actual amount spent by your CCG in 2016-17 for those adults in receipt of:
   a) Fully funded NHS Continuing Healthcare packages of care?
      A. £51.170m.
   b) Joint funded Local Authority / NHS Continuing Healthcare packages of care?
      A. £2.792m.
   c) NHS funded nursing care?
      A. £8.829m.
   d) “Care at Home” NHS Continuing Healthcare packages of care?
      A. £17.497m.

9. What is your CCG’s total NHS Continuing Healthcare budget for adults for each of the years 2017-18, 2018-19 and 2019-20?

10. If your response to Question 9 shows you propose to maintain your NHS Continuing Healthcare budget at current levels or reduce your NHS Continuing Healthcare budget for adults in your CCG, please provide a full explanation of how you will achieve this without making unlawful decisions about eligibility or reducing the size of packages of care.

A. NHS Kernow is still finalising continuing healthcare plans with NHS England. Once the plans have been approved, they will be published in our Governing Body meeting papers (finance report). We therefore exempt the release of this information under Section 22 of the Freedom of Information Act, information intended for future publication.

Contracts

FOI60020 - Any qualified providers
Date received: 05/05/2017

1. Please can you provide me with a list of any qualified provider organisations commissioned by NHS Kernow CCG that provide patient facing services?
A. Information on contracts for any qualified provider organisations are published on our website: https://www.kernowccg.nhs.uk/about-us/what-we-spend-and-how-we-spend-it/ via this link: http://policies.kernowccg.nhs.uk/DocumentsLibrary/KernowCCG/OurFinances/StrategicReportsAndPlans/ContractList.pdf

We therefore exempt the release of this information under section 21 of the Freedom of Information Act, information accessible by other means.

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**FOI60040 - GP practice boundaries**

Date received: 08/05/2017

1. A map showing all recognised GP practice boundaries as agreed by KCCG and NHS England that covers an area within a 5 mile radius of the village of Summercourt, near Newquay.
2. A list of which GP practices, if any, formally cover the properties of Trewinnion Farm at postcode TR8 5DQ.
3. Any guidelines which GP practices use where this is any overlap or change of boundaries.
4. A note detailing when the boundaries in point 1 were formally agreed.
5. Maps showing the recognised GP practice boundaries prior to the agreement in point 4, that covers an area within a 5 mile radius of the village of Summercourt, near Newquay. Ideally covering the period from 1963 to date.

A. NHS Kernow does not hold the information you have requested. GP practices in Cornwall and the Isles of Scilly are commissioned by NHS England. Please redirect your request to NHS England (England.contactus@nhs.net or telephone 0300 311 2233) to obtain this information.

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**FOI60330 - Out of hours contract**

Date received: 24/05/2017

I refer to the (Dept of Health) DH's, "National Quality Requirements in the Delivery of Out-of-Hours Services" 2006 document pages 5 to 7, in clause 3.5.1 on page 10 of "2014/15 APMS Contract – 18.06.14 v1.0."

- "Providers must report regularly to PCTs on their compliance with the Quality Requirements."

1. Please tell when these Out-of-Hours (OOH) reports were sent between 2014 and March 2015 from Out-of-Hours (OOH) provider to you?

A. These reports were received monthly by NHS Kernow during the period 2014 to March 2015.
1.2 "Providers must regularly audit a random sample of patients' experiences of the service (for example 1% per quarter) and appropriate action must be taken on the results of those audits. Regular reports of these audits must be made available to the contracting PCT. Providers must cooperate fully with PCTs in ensuring that these audits include the experiences of patients whose episode of care involved more than one provider organisation."

2. Please tell when these Out-of-Hours (OOH) reports were sent between 2014 and March 2015 from Out-of-Hours (OOH) provider to you?

A. These reports were received quarterly by NHS Kernow during the period 2014 to March 2015.

3. How many agreements of GP practice belonging to you did you have in place by 30 June 2013 for the risk profiling and care management enhanced service?

A. NHS Kernow does not hold the information you have requested. GP practices in Cornwall and the Isles of Scilly are commissioned by NHS England. Please redirect your request to England.contactus@nhs.net to obtain this information.

4. Which GP practices belonging to you did you notify NHS CB that were participating by 31 August 2013 in the Risk Profiling and Case Management enhanced service?

A. NHS Kernow does not hold the information you have requested. GP practices in Cornwall and the Isles of Scilly are commissioned by NHS England. Please redirect your request to England.contactus@nhs.net to obtain this information.

5. What risk profiling evaluation tool was procured by you for the GP practices belonging to you?

A. NHS Kernow did not procure a risk stratification tool. We developed one locally but it is no longer in use.

6. Please supply a template of your audit form or quote data entry fields if it's a database that GP practices belonging to you were meant to complete or be guided by quarterly.

7. What criteria did you specify to GP practices belonging to you for case management?

A. NHS Kernow does not hold the information you have requested. GP practices in Cornwall and the Isles of Scilly are commissioned by NHS England. Please redirect your request to England.contactus@nhs.net to obtain this information.
I would like to request the following information in relation to all Telehealth / Digital Health, Community Equipment Services and wheelchair services, held by you.

1. Details of all current contracts you have, including the name, address and contact details of the service provider;
2. The renewal date of the contracts;
3. Start date of the contracts;
4. Value of contracts;

A. A list of the current contracts for the telehealth, community equipment and wheelchair services that NHS Kernow commissions is attached.

Please note, telehealth, wheelchair triage and specialist wheelchair assessment services are contained within a block contract with Cornwall Partnership NHS Foundation Trust and therefore, NHS Kernow does not hold the information you have requested regarding contract values. Please redirect your request to providers direct to cpn-tr.freedomofinformation@nhs.net to request this information.

5. Spend on Telehealth/Digital Health for previous financial year 2016--17;

A. Telehealth services are contained within a block contract with Cornwall Partnership NHS Foundation Trust and therefore, NHS Kernow does not hold the information you have requested. Please redirect your request to providers direct to cpn-tr.freedomofinformation@nhs.net to request this information.

6. Spend on community equipment for previous financial year 2016--17;

A. £2.3 million.

7. Spend on wheelchair services for previous financial year 2016--17;

A. £2.2 million.

A. Wheelchair standard manual assessment services are contained within a block contract with Cornwall Partnership NHS Foundation Trust and therefore, NHS Kernow does not hold the information you have requested. Please redirect your request to providers direct to cpn-tr.freedomofinformation@nhs.net to request this information.

8. Number of citizens receiving a telecare service funded by the local authority;
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A. NHS Kernow does not hold the information you have requested. Telecare services are commissioned by Cornwall Council. Please redirect your request to foi@cornwall.gov.uk to obtain this information.

9. Commissioning officer name/s, email address/es and phone number/s.

A. The director responsible for this area of work is:

Helen Childs, Interim Chief Operating Officer
Telephone: 01726 627800
Email: helen.childs3@nhs.net

FOI60370 - Translators and interpreters
Date received: 24/05/2017

1. Can I request the following please, who does the CCG use for Translations and Interpreter’s.

A. NHS Kernow commissions Languageline Solutions, Hearing Loss Cornwall and Jobline Staffing to carry out interpreter / translator solutions.

2. What named individual is responsible for deciding this?

A. We are unable to provide contact details for staff below director level. The director responsible for this area of work is Jackie Pendleton, Interim Chief Officer.

FOI60390 - Telehealth / telecare services
Date received: 26/05/2017

1. Does your CCG commission assistive technology and telecare services? If so, does the CCG have in-house provision for such services and if not what percentage of the total amount spent on such services is spent with external providers?

A. NHS Kernow commissions Cornwall Partnership NHS Foundation Trust to provide telehealth services. These services are currently contained within a block contract. Please redirect your request to cpn-tr.freedomofinformation@nhs.net to obtain a breakdown of the spend on these services.

Please note that NHS Kernow has, however, undertaken a comprehensive service review of Telehealth and has taken the decision to decommission and disinvest these services. The service will therefore cease in its current form from November 2017. More information about this decision can be found on our website: www.kernowccg.nhs.uk/about-us/what-we-spend-and-how-we-spend-it/services-review-update/decisions-from-1-november-2016/ and in our November
NHS Kernow does not hold the information you have requested on telecare services. These services are commissioned by Cornwall Council. Please redirect your request to foi@cornwall.gov.uk to obtain this information.

2. How much did your CCG spend on assistive technology and telecare services in 2015/16 and 2016/17 on either a ‘spot’ or ‘block’ contract basis, and how much is it planning to spend in 2017/18?

A. Telehealth disorder services are contained within a block contract with Cornwall Partnership NHS Foundation Trust and therefore, NHS Kernow does not hold the information you have requested. Please redirect your request to providers directly to cpn-tr.freedomofinformation@nhs.net to request this information:

NHS Kernow does not hold the information you have requested on telecare services. These services are commissioned by Cornwall Council. Please redirect your request to foi@cornwall.gov.uk to obtain this information.

3. How many patients in your CCG received assistive technology and telecare services on 1 April 2015, 1 April 2016 and 1 April 2017?

A. The information below relates to telehealth services:
   April 2015: 906
   April 2016: 860
   April 2017: 770

NHS Kernow does not hold the information you have requested on telecare services. These services are commissioned by Cornwall Council. Please redirect your request to foi@cornwall.gov.uk to obtain this information.

4. Full names, job titles and contact details (including telephone numbers and email addresses) of the responsible Managers and Officers and what section / department these staff are part of?

A. We are unable to provide contact details for staff below director level. The director responsible for this area of work is:

   Helen Childs, Interim Chief Operating Officer
   Telephone: 01726 627800
   Email: helen.childs3@nhs.net

5. Details of any forthcoming tenders and contract renewals for such services?

A. NHS Kernow is considering a range of self-management options, but has no current plans to tender at present.
6. I would also be very interested in reading any other comments about commissioning and implementation of assistive technology and telecare services including any other requirements in your area you might have.

A. We are unable to answer this question as personal opinion does not fall under the remit of the Freedom of Information Act.

FOI60450 - Elective care contracts
Date received: 30/05/2017

1. Whether any block or assured/risk share contract payment arrangements for planned elective care were in place for NHS Kernow CCG for the following years: 2013/2014, 2014/2015, 2015/2016, 2016/17 and if any have been agreed for 2017/2018 and 2018/19.
   a) If so, please provide the value for each and the care providers the contracts were placed with broken down by the financial year in question.

2. Where block contracts were in place for elective care, please provide the following:
   a) The number of anticipated patient spells anticipated when the block contract was commissioned. If a specific number is not given, please give the estimated patient spells used during negotiations with the provider.
   b) How many patients spells were delivered during the contract period?

A. NHS Kernow does not hold the information in the format that you have requested. NHS Kernow did not have any block contract arrangements for elective care in the periods stated. All elective care was paid for under the national tariff (PbR) on variable contracts. The attached spreadsheet indicates the providers who have undertaken elective care for Cornish residents. The detail is provided for each financial period, indicates the number of spells and the total cost under the national tariff the data indicates where NHS Kernow is either:

   a) A lead commissioner negotiating and agreeing the contracts with providers;
   b) An associate commissioner to a south west providers contract; or
   c) Has non-contracted activity arrangements where contract terms are based on the lead commissioner for the said provider.
Individual funding requests

FOI59930 - Reconstructive surgery (mastectomy)
Date received: 04/05/2017

I’d like to request the following information under the FOI act regarding the provision of reconstructive surgery following mastectomy. For each of the questions below please provide any relevant policies and information regarding how long the policy has been in place and/or if a policy is being planned or considered or is potentially changing in the future.

1. Is there a time/number of procedure limit for reconstructive breast procedures following breast cancer (including revision procedures) in your CCG?
2. Is there availability/funding for breast surgery on the contralateral breast (the breast without breast cancer) for means of providing symmetry to any planned reconstructive procedure of the breast with breast cancer. If so, is there a time/number of procedure limit for this type of surgery?

A. NHS Kernow’s treatment policies are published on our website, which includes the date the policy was implemented and review dates:
https://www.kernowccg.nhs.uk/get-info/individual-funding-requests/treatment-policies/

We therefore exempt the release of this information under section 21 of the Freedom of Information Act, information accessible by other means.

The relevant breast surgery policies contain information on any exceptions for breast cancer. There are no time limits or procedure limits in place.

FOI60160 - IVF treatment policy
Date received: 15/05/2017

1. According to your current IVF treatment policy:
   a) How many cycles of IVF do you offer to eligible patients?
   b) Do you fund a full cycle of IVF, as defined by NICE, which includes replacement of all frozen embryos? If not how many frozen embryo transfers do you fund?
   c) What is your upper and lower age limit that female patients must meet in order to qualify for treatment?
   d) Do you fund one full cycle of IVF for women aged 40-42 in line with the NICE guidance?
   e) Do you have an age criterion that male patients must meet in order to qualify for treatment? If so, please state what the criteria is.
   f) How long do couples need to be trying to conceive before becoming eligible for treatment?
   g) What eligibility criteria do you apply in relation to existing children that either one or both partners may have?
h) What policy is in place (if any) for the use of Single Embryo Transfer?  
i) Do you fund fertility treatment for same sex couples, and if so what eligibility criteria do they have to fulfil?

A. NHS Kernow’s treatment policies are published on our website:
   https://www.kernowccg.nhs.uk/get-info/individual-funding-requests/treatment-policies/

   We therefore exempt the release of this information under section 21 of the Freedom of Information Act, information accessible by other means.

2. What is the average cost of a cycle of an IVF cycle funded by the CCG and what does that include?

A. The average cost is £4,145, which includes attendance at a satellite clinic (£145) plus the treatment itself, which is approximately £4,000.

3. What providers does the CCG contract with to provide IVF services?

   - North Bristol NHS Trust: foi@nbt.nhs.uk
   - Plymouth Hospitals NHS Trust: plh-tr.foi-requests@nhs.net
   - Royal Devon and Exeter NHS Foundation Trust: rde-tr.FOI@nhs.net

4. Is the assisted conception policy available on the CCG’s website? If so please provide a link to the policy.

A. NHS Kernow’s treatment policies are published on our website:
   https://www.kernowccg.nhs.uk/get-info/individual-funding-requests/treatment-policies/

   We therefore exempt the release of this information under section 21 of the Freedom of Information Act, information accessible by other means.

5. In the last 12 months, how many patients have applied for fertility funding (both successfully and unsuccessfully) through an Individual Funding Request?

A. 13.
Long term conditions

FOI60110 - Acquired Brain Injury and rehabilitation prescription
Date received: 10/05/2017

This request relates to Acquired Brain Injury (ABI) and Rehabilitation Prescription. To clarify, ABI is defined as any injury to the brain which has occurred following birth. It includes Traumatic Brain Injuries (TBIs) such as those caused by trauma (e.g. a blow to the head from a road traffic accident, fall or assault), and non-TBIs related to illness or medical conditions (e.g. encephalitis, meningitis, stroke, substance abuse, brain tumour and hypoxia). A Rehabilitation Prescription is a document detailing an ABI patient’s rehabilitation needs, and makes recommendations for how these should be met after they are discharged from hospital.

1. Can you please advise how many of your patients discharged from hospital with an Acquired Brain Injury (ABI) had a Rehabilitation Prescription?
2. This CCG has patients with an ABI who were discharged with a Rehabilitation Prescription. Yes/No
3. This CCG has [number to be inserted] patients with an ABI who were discharged with a Rehabilitation Prescription in the last financial year.
4. Of the patients who are issued with a Rehabilitation Prescription the following receive a copy
   a) GP [please tick]
   b) patient/family [please tick]
   c) other [please provide details]

A. NHS Kernow does not hold the information you have requested. Please redirect your request to providers to obtain this information:
   - Cornwall Partnership NHS Foundation Trust (cpn-tr.freedomofinformation@nhs.net)
   - Northern Devon Healthcare NHS Trust (ndht.contactus@nhs.net)
   - Plymouth Hospitals NHS Trust (plh-tr.foi-requests@nhs.net)
   - Royal Cornwall Hospital NHS Trust (rch-tr.foi@nhs.net)

Mental health & learning disabilities

FOI59890 - Parkinson’s
Date received: 02/05/2017

1. What assessment, if any, has your CCG made on the number of people with Parkinson’s accessing mental health services in your CCG area?

A. NHS Kernow does not hold the information you have requested. To date, NHS Kernow has not made any assessment on the number of people with Parkinson’s accessing mental health services.
2. In your CCG area please state whether people with Parkinson’s can access mental health services through each of the following pathways:
   a) By referring themselves directly
   b) By visiting their GP
   c) Parkinson’s specialist (for example a consultant neurologist, consultant in the care of the elderly or Parkinson’s Nurse) referring directly into mental health services
   d) Mental health professional forming part of a multidisciplinary team for Parkinson’s
   e) Other – please specify

A. Yes, anyone is able to refer or self-refer into mental health services.

3. Do you currently commission any psychological support or other mental health services specifically for people with neurological conditions? If yes, please state which neurological conditions and the type of mental health support that is commissioned.

A. NHS Kernow does not commission mental health services specifically for people with neurological conditions. However, the national ‘Five Year Forward View for Mental Health’ recommends that Improving Access to Psychological Therapies (IAPT) services should be looking to co-locate with primary care and community care’ to increase access for people with co-morbid condition. NHS Kernow will be exploring these options with providers in due course.

4. Does your Parkinson’s service have access to any of the following mental health professionals? If yes, please outline the pathway for accessing the mental health professional.
   a) Clinical psychologist
   b) Psychiatrist
   c) Neuropsychologist
   d) Neuropsychiatrist
   e) Other mental health specialist – please specify

A. The Parkinson’s disease service will have access to all mental health team individuals and subsequent referrals will be made based on an individual’s needs.

5. Does your CCG currently integrate evidence-based psychological therapies for adults with anxiety and depression with a focus on people living with long-term physical conditions or are there future plans to? If yes, please outline which long-term physical conditions can benefit from the therapies.

A. NHS Kernow does not commission mental health services specifically for people with anxiety and depression with a focus on people living with long-term physical conditions. However, the national ‘Five Year Forward View for Mental Health’ recommends that Improving Access to Psychological Therapies (IAPT) services should be looking to co-locate with primary care and community care’ to increase access for people with co-morbid condition. NHS Kernow will be exploring these options with providers in due course.
6. Has your CCG ever taken any action to promote integration across physical and mental health services for people with Parkinson’s or do you have future plans to do so? If yes, please provide details of what action has/or will be taken.

A. NHS Kernow awarded the adult community services contract to our current specialist mental health provider, which will support the integration of physical and mental health provision. People with Parkinson’s disease have been part of locality based models of care coordination initiatives in the West and East of the county and in Newquay, where new models of physical and mental health integration have been implemented and measured. Our community health services provider is additionally undertaking a planned programme of work through 2017-18 to integrate all physical and mental health teams.

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**FOI60070 - After care packages**

Date received: 09/05/2017

1. The number of aftercare packages under Section 117 of the Mental Health Act 1983 for 2016-17 at NHS Kernow CCG.

A. 175.

2. The total amount spent on aftercare packages under Section 117 of the Mental Health Act 1983 for 2016-17.

A. £6.197m

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**Organisation**

**FOI59880 - Sustainability and Transformation Plan**

Date received: 02/05/2017

I refer to the documents published by NHS England entitled “Next steps on the NHS five year forward view” dated March 2017 and the “Five year forward view” dated October 2015. I note the references to Sustainability and Transformation Plans, “Footprint” areas, Sustainability and Transformation Partnerships, Accountable Care Systems and Accountable Care Organisations in those documents.

What steps, if any, your organisation has taken to implement a:

- Footprint
- Sustainability and Transformation Plan;
- Sustainability and Transformation Partnership; Accountable Care System; Accountable Care Organisation;

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18
What plans you have to implement any or all of the above and the proposed timescale for doing so and decision-making processes to be followed in doing so.

Any documentation or instruction that you have received from NHS England describing the action your organisation is required to take, or may take, to establish the above organisations and/or otherwise to implement the new care models described in the Next steps on the NHS five year forward view and the Five year forward view.

An explanation of the legal and organisational nature of the governance arrangements for the “footprint”, as described in the Next steps on the NHS five year forward view and the Five year forward view, of which your organisation is part.

Your organisation’s understanding of the consequences if it does not implement a Sustainability and Transformation Plan, a Sustainability and Transformation Partnership, an Accountable Care System, an Accountable Care Organisation and/or any of the other new care models described in the Next steps on the NHS five year forward view and the Five year forward view, and the documents on which that understanding is based.

A. The Sustainability and Transformation Plan footprint is set nationally by NHS England and has been defined locally as Cornwall and the Isles of Scilly. We are of course working with other footprints where appropriate, including with partner organisations in Devon. We are defining locally our approach to integrating and improving health and care services to benefit local citizens.

In line with national guidance, we produced a set of outline plans and priorities in autumn 2016 and undertook public engagement on a draft Outline Business Case in winter 2017. You can read documentation relating to this phase of work at [www.shapingourfuture.info](http://www.shapingourfuture.info)

In the next phase of work - over the course of the next 12 months - we intend to do further local engagement and work in partnership with communities to develop specific services for each local area. Any major service changes would be subject to wider consultation and we will follow local and national guidance on public consultation.

In terms of governance, we have set up a Transformation Board which consists of leaders from local health and care organisations, a Portfolio Board which includes the Chief Officers from local health and care organisations to focus on delivery and implementation as well as groups who can support the work such as a Clinical Practitioner Cabinet and Citizen Advisory Panel. The Board of Directors at each individual organisation remains legally accountable for services and service transformation.
In Cornwall and the Isles of Scilly, we have already expressed an interest to NHS England to move to an Accountable Care System to support integration and improvement in local services. We are working with colleagues in NHS England and NHS Improvement on our approach and the timing to create a suitable Accountable Care System.

The consequences of not delivering our plans will be worse outcomes for our local population and unsustainable services and that is why we are committed to transforming services to meet the needs of the people we serve. The NHS England Five Year View and the local devolution deal for Cornwall are the cornerstones of our approach to service transformation and these documents are available on the Cornwall Council and NHS England websites at www.cornwall.gov.uk and https://www.england.nhs.uk/.

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### FOI59920 - GP declarations of interest

**Date received: 03/05/2017**

1. **Please supply the names of all GPs who work for you in any capacity (not just direct employees). I do not mean routine care so can focus on emergency services and urgent care services.**
2. **The responsible areas they worked in.**

A. NHS Kernow consults and engages with a large number of individuals and clinicians and holds numerous meetings. As part of this work, we do not gather declaration of interests. Gathering declaration of interests is managed in accordance with NHS England guidance and limited to individuals who work with, or are employed, by the CCG.

A list of the work areas for GP is below. We have redacted the names of GP Clinical leads and members as we are unable to provide contact details for staff below director level.

<table>
<thead>
<tr>
<th>Name</th>
<th>Work area</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dr Tamsyn Anderson</td>
<td>Dr Anderson provided ad-hoc advice on urgent care issues in her role as Medical Director.</td>
</tr>
<tr>
<td>Dr Rob White</td>
<td>Governing Body GP and GP Clinical Lead for urgent care. Ad-hoc advice on urgent care issues. STP urgent care workflow. Contributed to the development of the integrated urgent care service specification and guidance document.</td>
</tr>
<tr>
<td>Dr Andy Haywood</td>
<td>GP Clinical Lead for 111 and has contributed to development of the integrated urgent care service specification and guidance document.</td>
</tr>
<tr>
<td>Dr Judy Duckworth</td>
<td>Governing Body GP and has contributed to the development of the integrated urgent care service specification and guidance document.</td>
</tr>
<tr>
<td>Dr Janine Glazier</td>
<td>Integrated Urgent Care Procurement Clinical Lead and has contributed to the development of service specification and guidance document. Dr Glazier is also a GP Evaluator for the</td>
</tr>
</tbody>
</table>

### Name | Work area
---|---
Dr Francis Old | Governing Body GP. GP Clinical Lead for Primary Care providing ad-hoc advice on urgent care issues. STP urgent care work stream. From May 2015, Primary Care locality representative for A&E Delivery Board.
CCG Clinical Lead for OOH GP Service Contract | GP Clinical Lead for GP out of hours service and previously chaired out of hours technical working group meetings and now continues to attend as GP lead. Contributed to the development of service specification and guidance document.
GP, Representing CCG on OOH TWG committee | GP Clinical Lead for GP out of hours service. Attends the GP out of hours technical working group meeting. Contributed to the development of service specification and guidance document.
Clinical Lead and CCIO, NHS Kernow | Contributed to the development of the end of life section of the integrated urgent care service specification

### 3. A copy of the register of interests for these individuals.

NHS Kernow routinely publishes the declaration of interest for Governing Body members on our website: [https://www.kernowccg.nhs.uk/get-info/governing-body-meetings/](https://www.kernowccg.nhs.uk/get-info/governing-body-meetings/). We therefore exempt the release of this information under section 21 of the Freedom of Information Act, information accessible by other means.

A list of declaration of interests for the clinical leads and members are attached. We have redacted the names of GP Clinical leads and members as we are unable to provide contact details for staff below director level.

### 4. The names of people who marked each of the sections /sub sections alongside their register of interests for each of those.

A. NHS Kernow's Board Secretary signs off the declaration of interest returns. Each committee chair and members are also responsible for reviewing the declaration of interest returns at each formal meeting they are presented to.

NHS Kernow routinely publishes the declaration of interest for Governing Body members on our website: [https://www.kernowccg.nhs.uk/get-info/governing-body-meetings/](https://www.kernowccg.nhs.uk/get-info/governing-body-meetings/). We therefore exempt the release of this information under section 21 of the Freedom of Information Act, information accessible by other means.

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**FOI59950 - Bespoke IT software**

Date received: 05/05/2017

1. **Does your organisation use any bespoke software systems?**

A. No, NHS Kernow does not use bespoke software systems.
2. Is your organisation in the process of exploring the scope or planning the procurement of a bespoke software system or an off-the-shelf commercially branded software system which you envisage will require bespoke development to fit your organisation’s needs?

A. No, NHS Kernow is not exploring or planning the procurement of bespoke / off the shelf commercially branded software systems.

Prescribing & pharmacies

FOI60400 - Prescribing support software
Date received: 22/05/2017

1. Does the CCG or any constituent practices currently utilise any of the following prescribing support software? Please indicate which: Eclipse Live, Scriptswitch, FDB Optimise RX, DXS or other (please provide name of system)?
   a) If yes for any of the above software, is this used exclusively by the CCG, by the GP practices within the footprint of the CCG or is it used by both the CCG and its GP practices?
   b) If the software is used by GP practices, is it used by all practices within the CCG?
   c) If No – Please list the practices not using this software by ODS code.

A. NHS Kernow utilises Eclipse Live and FDB Optimise RX. NHS Kernow is unable to confirm if any GP practices utilise any of the above prescribing support software packages.

2. Does the CCG utilise any of the following as processes or policy to support adherence to the local formulary or specific medicines usage? Please indicate which:
   a) GP quality management contract or payment (or similar)
   b) Enhanced service payment (or similar)
   c) Prescribing incentive scheme (or similar)

A. NHS Kernow utilises a prescribing incentive scheme.

3. What is the current year 2017/18 CCG QIPP/efficiency savings plan target?

4. What is the value of the prescribing element for the current year 2017/18 CCG QIPP/efficiency savings plan target?

A. NHS Kernow is still finalising QIPP/ efficiency savings plans. Once the plans have been approved, they will be published on our website as part of our Governing Body meeting papers. We therefore exempt the release of this information under Section 22 of the Freedom of Information Act, information intended for future publication.
1. **How much did the CCG spend on vascular services in the following fiscal years: 2014-2015, 2015-2016**

   **A. 2014/15:** £4,997,440  
   **2015/16:** £4,947,960  

   Please note, NHS Kernow does not hold information on the spend on vascular scanning. Please redirect your response to these providers direct to obtain this information:

   - Cornwall Partnership NHS Foundation Trust: [cpn-tr.FreedomOfInformation@nhs.net](mailto:cpn-tr.FreedomOfInformation@nhs.net)
   - Plymouth Hospitals NHS Trust: [plh-tr.foi-requests@nhs.net](mailto:plh-tr.foi-requests@nhs.net)

2. **How much did the CCG plan to spend on vascular services in the fiscal year 2016-2017?**

   **A. £4,806,264.**

   Please note, NHS Kernow does not hold information on the planned spend on vascular scanning. Please redirect your response to these providers direct to obtain this information:

   - Cornwall Partnership NHS Foundation Trust: [cpn-tr.FreedomOfInformation@nhs.net](mailto:cpn-tr.FreedomOfInformation@nhs.net)
   - Plymouth Hospitals NHS Trust: [plh-tr.foi-requests@nhs.net](mailto:plh-tr.foi-requests@nhs.net)

3. **Does the CCG follow any best practice pathways for treating patients with suspected or confirmed vascular disease – including Peripheral Arterial Disease and Critical Limb Ischaemia? If so, please provide details of this.**

   **A.** NHS Kernow does not have any agreed commissioned best practice pathways with Royal Cornwall Hospitals NHS Trust and Plymouth Hospitals NHS Trust for treating patients with suspected or confirmed vascular disease. However, both trusts confirm that their vascular surgery follows NICE best practice guidelines and they have internal pathways of care for all common vascular conditions. All of their data is collected and submitted to the National vascular registry and they advise their results are good.

   For more information on these pathways, please contact the providers direct.

   - Royal Cornwall Hospitals NHS Trust: [rch-tr.FOI@nhs.net](mailto:rch-tr.FOI@nhs.net)
   - Plymouth Hospitals NHS Trust: [plh-tr.foi-requests@nhs.net](mailto:plh-tr.foi-requests@nhs.net)
4. Does the CCG have a named contact person for vascular disease in:
   a) A hospital setting; and/or
   b) A community setting, 24 hours a day who is a member of the multidisciplinary team in case of emergencies?

   A. Yes.

5. Does the CCG carry out workforce planning to support your vascular services? If so, please provide details.

   A. N/A. NHS Kernow does not currently carry out workforce planning for vascular services.

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**Women's health**

**FOI60150 - Maternity services**

Date received: 12/05/2017

1. What is the population of the area your maternity services cover?

   A. 536,000.

2. What is the type of area your services operate in? Urban/Rural/Mixed

   A. Mixed.

3. How many of the following types of unit do you have and what is their size?

   a) Number of consultant-led units
   b) Number of alongside midwifery-led units (AMU)
   c) Number of standalone midwifery-led units (SMU)

4. How many WTE staff do you have?

   a) Midwives
   b) Support assistants
   c) Specialist midwives
   d) Ultrasound midwives
   e) Managers (non-clinical)
   f) Managers (clinical)

   A. NHS Kernow does not hold the information you have requested. Please redirect your request to providers direct to obtain this information.

   - Royal Cornwall Hospital NHS Trust ([rch.tr.foi@nhs.net](mailto:rch.tr.foi@nhs.net))
   - Northern Devon Healthcare NHS Trust ([ndht.contactus@nhs.net](mailto:ndht.contactus@nhs.net))
   - Plymouth Hospitals NHS Trust ([plh.tr.foi-requests@nhs.net](mailto:plh.tr.foi-requests@nhs.net))
   - Royal Devon and Exeter NHS Foundation Trust ([rde-tr.FOI@nhs.net](mailto:rde-tr.FOI@nhs.net))

5. How many births did you have in your services in 2015/16?

   a) CU births
b) AMU births

c) SMU births:

A. NHS Kernow does not hold the information in the format you have requested. Please redirect your request to providers direct to obtain this information.

- Royal Cornwall Hospital NHS Trust (rch-tr.foi@nhs.net)
- Northern Devon Healthcare NHS Trust (ndht.contactus@nhs.net)
- Plymouth Hospitals NHS Trust (plh-tr.foi-requests@nhs.net)
- Royal Devon and Exeter NHS Foundation Trust (rde-tr.FOI@nhs.net)


d) Total:

A. 4,921.

6. Approximately how long would it take/how far is it in miles for patients to get to their nearest MLU?

7. Approximately how long would it take/how far is it in miles for patients to get to their nearest Consultant unit?

A. NHS Kernow does not hold the information you have requested. Please redirect your request to providers direct to obtain this information.

- Cornwall Partnership NHS Foundation Trust (cpn-tr.freedomofinformation@nhs.net)
- Northern Devon Healthcare NHS Trust (ndht.contactus@nhs.net)
- Plymouth Hospitals NHS Trust (plh-tr.foi-requests@nhs.net)
- Royal Cornwall Hospital NHS Trust (rch-tr.foi@nhs.net)
- Royal Devon and Exeter NHS Foundation Trust (rde-tr.FOI@nhs.net)

8. What proportion (%) of your patients accessed maternity services elsewhere in 2015/16?

a) % Antenatal care

b) % Deliveries CU

c) % Deliveries AMU

d) % Deliveries SMU

A. NHS Kernow does not hold the information in the format you have requested. Please redirect your request to providers direct to obtain this information.

- Cornwall Partnership NHS Foundation Trust (cpn-tr.freedomofinformation@nhs.net)
- Northern Devon Healthcare NHS Trust (ndht.contactus@nhs.net)
- Plymouth Hospitals NHS Trust (plh-tr.foi-requests@nhs.net)
- Royal Cornwall Hospital NHS Trust (rch-tr.foi@nhs.net)
- Royal Devon and Exeter NHS Foundation Trust (rde-tr.FOI@nhs.net)

We can however provide a total percentage of the number of births, which is 0.5%
e) % Postnatal care

A. NHS Kernow does not hold the information you have requested. We do not hold information on patients from outside of the county that have accessed maternity services.

- Cornwall Partnership NHS Foundation Trust (cpn-tr.freedomofinformation@nhs.net)
- Northern Devon Healthcare NHS Trust (ndht.contactus@nhs.net)
- Plymouth Hospitals NHS Trust (plh-tr.foi-requests@nhs.net)
- Royal Cornwall Hospital NHS Trust (rch-tr.foi@nhs.net)
- Royal Devon and Exeter NHS Foundation Trust (rde-tr.FOI@nhs.net)

9. What proportion (%) of your births in 2015/16 relate to patients from elsewhere?
   a) % Antenatal care
   b) % Deliveries CU
   c) % Deliveries AMU
   d) % Deliveries SMU
   e) % Postnatal care

A. NHS Kernow does not hold the information you have requested. We do not hold information on patients from outside of the county that have accessed maternity services.
Appendix: FOI59920 - GP declarations of interest
<table>
<thead>
<tr>
<th>Position within or relationship with, the CCG or NHS England</th>
<th>Date COI Received</th>
<th>Conflicts declared</th>
<th>Action (if required)/Notes</th>
<th>Random checks carried out</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clinical Lead and CCIO, NHS Kernow</td>
<td>22/12/2016</td>
<td>1. Partner at [___] practice</td>
<td>Assisted with Specification development</td>
<td>10/02/2017 - Checked [<em><strong>] Practice website, [</strong></em>] is listed as a GP Partner.</td>
</tr>
</tbody>
</table>
| CCG Clinical Lead for OOH GP Service Contract               | 21/11/2016        | 1. GP Partner at [___] Health Centre  
2. Practice is a shareholder in the Kernow Health CIC.  
3. Part time, non-contracted work for Cornwall Health OOH as a sessional out of hours GP. | Assisted with Specification development | |
| Urgent Care Lead/NHS111 Clinical Governance Lead for NHS Kernow | 21/12/2016 | 1. Partner [___]  
2. Spouse employed by [___] Practice as a Senior Practice Nurse  
3. Joint Owner/Director [___]  
4. Spouse joint owner/director [___]  
5. Member of Cornwall Foundation Trust Partnership  
Self-employed Dr for Cornwall Health Ltd.  
6. Shareholder – one share of Kernow Health CIC on behalf [___] | Assisted with Specification development | 03/02/2017 - Checked [___] website and [___] is listed as a GP.  
03/02/2017 - - Checked Companies House [___] is not on the disqualification list. |
<table>
<thead>
<tr>
<th>Position within or relationship with, the CCG or NHS England</th>
<th>Date COI Received</th>
<th>Conflicts declared</th>
<th>Action (if required)/Notes</th>
<th>Random checks carried out</th>
</tr>
</thead>
<tbody>
<tr>
<td>GP, Representing CCG on OOH TWG committee</td>
<td>16/01/2017</td>
<td>1. Senior Partner at Kernow Health CIC</td>
<td>10/02/2017 - Checked Companies House - there are no disqualifications listed.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>2. Director, Kernow Health CIC - no health or social care activities</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>3. Kernow Health CIC is a member practice of Kernow Health CIC which is a co-owner of the current OOH provider and is likely and seeking to do business with NHS Kernow. My partner at Kernow Health is the shareholder in Kernow Health on behalf of the practice but I tend to act as her proxy at General Meetings.</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>4. Kernow Health CIC is a SWRN member practice</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>5. Employed by Cornwall health OOH as an OOH triage GP. Previously employed by Serco and Kernow Doc in OOH work (predecessor organisations)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Appendix: FOI60090 - CHC case management
Suppliers commissioned to provide continuing healthcare services

- A&D Community Care
- A Caring Touch
- A2B Taxis (Truro) Ltd
- Able Care Agency
- Accora
- Acorn Park Lodge
- Active Assistance (Suffolk)
- Active Assistance Brain Injury Service
- Addison Park
- Advantage Healthcare Group Ltd
- Age Concern (Boscawen House)
- Age UK Newquay Day Centre
- Alexander Chapel Healthcare Ltd
- Alexandra House Nursing Home
- Alexandra's Community Care
- Allied Healthcare Group
- Allington Court
- Amberley House Care Home
- Amberwood Nursing Home
- Anley Hall Nursing Home
- Annette's Care
- Ansom Home Care Ltd
- Appleby Lodge
- Arjo Huntleigh UK
- Asheborough House Care Centre
- Atlantis Care Home
- Atlantis Domiciliary Care
- Atlas Care Services Ltd
- Averlea Domiciliary Care Agency
- Averlea Residential Home
- Backdated Payment - North
- Backdated Payment - West
- Barnfield House
- Beaumont Court
- Beech Lawn Nursing & Residential Home
- Beechwood College
- Belmont House
- Benoni Nursing Home
- Black Cab Company / Crownhill Taxi Services
- Blackdown Nursing Home
- Blackwood House
- Blantyre Day Centre
- Bluebird Care (Cornwall North)
- Bluebird Care (Mid Cornwall) - Starboard Tack LLP
- Bodmeyrick Residential Home
- Bonaer Nursing Home
- Bornel Care Ltd
- Bourne Bridge House
- Bowden Derra Park
- Brace Orthopaedic
- Brandon Trust
- Broadgate House Nursing Home
- Brocastle Manor Care Home
- Brook House Care Centre
- Burdon Grange
- Burford House Nursing Home
- Calton House Ltd
- Cann House Care Home
- Caprera
- Carers Break
- Carers Break Service (Bodmin)
- Carers Break Service (Camborne)
- Caritate Nursing Home
- Carol Spinks Homecare
- Carrick Lodge
- Castle Hill House Nursing Home
- Cathedral View Nursing Home
- Cathedral View Residential Home
- Caton House Nursing Home
- Cedar Grange
- Celtic Care
- Choice
- Chollacott House Nursing Home
- Chy Byghan
- Chy Keres
- Chy Koes Respite Unit
- Chypons
- Chyvarhas
- Clann House
- Clinton House
- Clovelly House
- Collamere Care Home
- Comfort Care
- Compass Disability Services
- Complete Cleaning Services
- Consultus Care & Nursing Agency Limited
- Coombe House
- Copper Beeches Lodge
Suppliers commissioned to provide continuing healthcare services

- Coppice Lea (Caring Homes Group)
- Cornwall Care Ltd
- Cornwall Care Respite Services Bungalow
- Cornwall Council (Adult Social Care)
- Cornwall Mobility Centre
- Cornwall Partnership Foundation Trust
- Cornwallis Nursing Home
- Courtlands Residential Home
- Cowbridge Nursing Home
- Crantock Lodge
- Creative Workshop
- Crick Care Home
- Cromarty House
- Crossroads Caring Scotland
- Crossroads House Care Home
- Dame Hannah Rogers School
- Deer Park Nursing Home
- Derriford Hospital
- Direct Payment - PHB
- Disability Cornwall
- Drym Valley Centre
- Duchy Care Domiciliary Care Agency
- E2I Ltd
- Echo Day Centre
- Eirenikon Domiciliary Care
- Eirenikon Residential Home
- Eldon House Residential Home
- Elmsleigh Care Home
- Embrace (Formerly European Lifestyles)
- Embrace Cornwall & Devon
- Enham
- Enviva Care Limited
- Eshcol House Nursing Home
- Eventide (Bude)
- Eventide (Liskeard)
- Fairfield Country Rest Home
- Fairholme Nursing Home
- Falcare
- Fernleigh House Domiciliary Care
- Fernleigh House Residential Home
- Forget Me Not Homecare Services
- Four Seasons Community Care
- Four Seasons Nursing Home
- Freshfields
- Furzehatt Court Nursing Home
- Garsewednack Rh Ceased 20/4/2016
- Garsewednack Rh Trading Wef 21/4/2016
- Gladys Holman House
- Glencoe Nursing Home
- Glenside Manor Healthcare Services Limited
- Godolphin House
- Gorfenna Day Centre
- Grafton Manor
- Green Light PBS Ltd
- Greenbank Care
- Greenslades Nursing Home
- Guinness Care & Support
- Halwill Manor
- Hands2gether
- Harbour
- Harbour Home Care (T/A Anson Care Services)
- Harbour House
- Hartley Home Care
- Hartley Park Nursing Home
- Headlands
- Heart Of The South Care Agency
- Help At Home Care Service
- Helping Hands (Midshires Care Ltd)
- Hendra Court
- Highermead Care Home
- Highpoint Lodge
- Highwell House Nursing Home
- Hillcrest House Nursing Home
- Hillsborough Domiciliary Care
- Hillsborough Residential Home
- Holifield Farm Project
- Hollybush
- Home Farm Trust
- Home Instead
- In Caring Hands
- Independence House
- Interserve Healthcare
- Ismeer
FOI 60090 attachment
Suppliers commissioned to provide continuing healthcare services

- J & P Supplies
- Karrek Community CiC
- Kehelland Trust
- Kenwyn
- Kernow Home Care Ltd
- Kernow House
- Kerrier Homecare
- Kilmar House
- Kimberley Court
- King Charles Court Nursing Home
- Kingston House
- Langholme
- Lanhydrock Care
- Lavender Lodge Care Home
- Lifestar Medical Ltd
- Little Lotus
- Little Trefewha
- Live Life Care Ltd
- Loan Store
- Longview Care Home
- Lowena
- Malvern House Nursing Home
- Marie Curie Cancer Care
- Meadbank Care Home
- Meadowbrook House
- Meadowside & St Francis Care Centre
- Mencap Support Service
- Menwinnion Country House
- Merlin Ms Centre
- Millaton Court Care Centre
- Mind Full Mark James
- Modus Care Limited
- Moorecare Home Care Services
- Moorvue Rural Centre
- Morovahview Residential Home
- Morwenna Nursing Home
- Morwenner Care Agency
- Motor Neurone Disease Association
- Mount Edgcumbe Hospice
- Mount Pleasant House (Camborne)
- Mount Pleasant Residential Home (St Agnes)
- Mountford House
- Mss Care
- Murdoch And Trevithick Centre
- My Choice
- Nazareth House Nursing Home
- Network Healthcare Professionals Limited
- Newcross Healthcare Solutions Ltd Domiciliary Care Agency
- Newquay Nursing & Residential Home
- North Hill Home Care
- North Hill House Nursing Home
- Nurse Plus And Carer Plus (Uk) Limited
- Nursefinders
- Oak Lodge Nursing Home
- Oasis Community Care Ltd
- Old Roselyon Manor (Domiciliary Care)
- Old Roselyon Manor Nursing Home
- Old Vicarage Care Home
- Ordinary Living
- Origin
- Parc Vro
- Park House
- Park View Nursing Home
- Parker Meadows
- Parnells Taxis
- Pathfinders-Care (Ollerton) Limited
- Payroll Direct
- PCT - Anita Cornelius, Modern Matron, Bodmin Hospital
- Penberthys Residential Home
- Penbownder House
- Pendarves Residential Care Home
- Pendeen Community Care Ltd
- Pendrea Homecare
- Pendrucombe Dom Care
- Pendrucombe House Nursing Home
- Pengarth Day Centre
- Pengover House Residential Home
- Penhelliws Community Care Ltd
- Penhelliws Nursing Home
- Peninsula Community Health
- Penlee Residential Care Home
- Penmeneneth House
- Penmount Grange Residential Care Home
Suppliers commissioned to provide continuing healthcare services

- Pentowan Home Care
- Pentreath Ltd
- Penwith Care
- Penwith Respite Care Ltd
- Perran Bay Home For The Elderly
- Philiphaugh Residential Home
- Phoenix Care Cornwall Ltd
- Pine Trees Residential Care Home
- Plymouth Taxis Ltd
- Pol Community Care
- Poldhu Care Home
- Polventon House
- Ponsandane Care Home
- Porthgwarra Nursing Home
- Premier Care
- Premier Healthcare Solutions
- Pressure Care Management
- Prestige Nursing Ltd
- Prism Medical UK
- Proper Care (Cornwall) Ltd
- Pulse
- Purple Balm
- Qumran Care Home
- Red Gables
- Redannick House
- Reflections
- Regal Care
- Restgarth & Network Health & Social Care
- Restgarth Domiciliary Care Ltd
- Restgarth Residential Home
- Right At Home Guildford & Farnham
- Right Nurse Care Services
- Riviera Ambulance Service
- Roborough House
- Roscarrack House
- Roseacre Residential Home
- Rosedale Nursing Home
- Rosehill House Residential Home Ltd
- Roseland Nursing Home
- Rowan House Domiciliary Care Agency
- Rowan House Residential Home
- Rowans Domiciliary Care Agency
- Scope Inc Domiciliary Care Agency
- Scott Tomkinson
- Seating Matters Ltd
- Share Lives South West
- Sheldon House
- Sidmouth Nursing Home
- South Western Homecare
- Spectrum
- Springfield House Residential Home
- St Anthony's Care Home
- St Breckock Residential Home
- St Clair House Care Home
- St Joseph's Nursing Home
- St Luke's Hospice
- St Margaret's Nursing Home
- St Martin's House
- St Teresa's Cheshire Home
- St Theresa's Care Centre
- Stayathome Ltd
- Steps Ahead Care & Support Limited
- Sunningdale House
- Sunshine Care Ltd
- Sutton Valance Nursing Home
- Swallowcourt Ltd
- Tamar Care Services
- Tamar House Nursing Home
- Tamara Residential Home
- Tamarisk Care Agency
- Tarrant House
- Tavy Care Services
- Taylors of Grampound Ltd
- Telmenow.Com
- Tender Loving Care
- The Beeches
- The Brake Manor
- The Complete Group
- The Donnington Residential And Nursing Home
- The Downes
- The Elms Care Centre
- The Green
- The Grove Residential Home
- The Hollies
- The Manse
- The Merlin Centre
- The Old Manor House
Suppliers commissioned to provide continuing healthcare services

- The Old Rectory
- The Regard Partnership
- The Rowans
- The White House (Bodmin)
- Thyme Care Limited
- Torcare Ltd Domiciliary Care Agency
- Torpoint Nursing Centre
- Torr Home
- Total Community Care Ltd
- Travel 4000
- Trecarrel Residential Home
- Trefula House Nursing Home
- Tregenna House Nursing Home
- Tregertha Court Residential Home
- Tregolls Manor
- Tre-Heights
- Trelana Nursing Home
- Trelawney Domiciliary Care Ltd
- Tremanse Nursing Home
- Tremethick House
- Tremorvah Industries
- Trengrouse House
- Treseder House
- Tresillian
- Trevarna
- Trevaylor Manor Care Home
- Trevern
- Trewartha House Nursing Home
- Trewcare Domiciliary Care Ltd
- Trewiston Lodge Nursing Home
- Truro and Penwith College
- Ty Mair Care Home
- United Care Concepts Ltd
- United Response
- Upminster Nursing Home
- Victoria Domiciliary Care Agency
- Volunteer Cornwall
- Waters Park House
- West Cornwall Care Ltd
- Westcountry Case Management Limited
- Westcountry Home Care Ltd
- Westlake Care
- White River Homecare
- Whitegates Care Centre
- Wilton House
- Windmill Court
- Wood View Short Breaks
- Woodland House
- Woodmill Nursing Home
- Woodside Farmhouse
- Wray Common Nursing & Residential Home
- Young Epilepsy
Appendix: FOI60360 - Telehealth, community equipment and wheelchair services
<table>
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<tr>
<th>ID</th>
<th>Name of Provider</th>
<th>Sub Category 1</th>
<th>Sub Category 2</th>
<th>2017/18 Contract Value (including potential Cquin where applicable)</th>
<th>Contract start date</th>
<th>Contract expiry date:</th>
<th>Parent company</th>
<th>Address 1</th>
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<td>Cornwall Council Equipment Pooled fund</td>
<td>Home Care Services</td>
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<td>31/03/2020</td>
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<td>026</td>
<td>Millbrook Healthcare Ltd</td>
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<td>£2,177,801</td>
<td>01/11/2015</td>
<td>31/03/2018</td>
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<td>Ottobock Healthcare</td>
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<td>474</td>
<td>Cornwall Partnership NHS Foundation Trust</td>
<td>Adult Community Services</td>
<td>Telehealth, wheelchair triage &amp; specialist wheelchair assessment service</td>
<td>Block contract: £76,185,000</td>
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Appendix: FOI60450 - Elective care contracts
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