



**Kernow**

Clinical Commissioning Group

**NHS Kernow - Disclosure Log  
Freedom of Information Requests  
December 2019**

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All appendices for this disclosure log are available upon request by emailing KCCG.FOI@nhs.net with the appropriate FOI reference below.

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## Care homes

### FOI 78450 Prescribing recommendations

<b>Date request received:</b>	13/12/2019	<b>FOI ref:</b>	78450
<b>Requested information:</b>			
<p>I am working on a Knowledge Transfer Partnership with Cardiff University and Invatech Health Ltd. We are exploring the potential for improving the use of medicines in care homes through applying analytic techniques to data collected by Invatech Health's ATLAS electronic medication administration record (eMAR). The system, installed in community pharmacies and care homes, captures data about prescribing, dispensing and administration of medicines within care homes. We believe that this data could be used to support care homes and health care professionals in ensuring that medicines use by residents is safe and effective. We also believe that the analytics may be beneficial to CCGs. In order to help identify the potential benefits of data analytics using eMAR data at CCG level, please could you provide me with the following information:</p> <ol style="list-style-type: none"><li>1. What data does the CCG have access to on medicine prescription, dispensing and administration in care homes and how is this collected?</li><li>2. What policies do you currently have within the CCG for monitoring, reviewing and optimising medicine use in care homes?</li><li>3. How is medicine prescribing, dispensing and administration within care homes in the CCG monitored?</li><li>4. Are there any specialist teams within the CCG responsible for reviewing medicines within care homes, such as medicine optimisation pharmacists, and if so, what is the standard process for this? For example:<ol style="list-style-type: none"><li>a. Who is involved in these reviews?</li><li>b. How often are these reviews conducted?</li><li>c. How are individuals identified for review?</li><li>d. What is the standard process for conducting these reviews?</li><li>e. How long do these reviews take?</li><li>f. What tools or frameworks are used to guide the review and/or decisions around deprescribing?</li></ol></li></ol>			

g. How are outcomes of the review assessed?

If this request would result in a charge, then please let us know prior to processing as due to funding constraints we may not be able to proceed.

We would, of course, be very happy to have a wider discussion on the prescribing, administration and management of medicines in care homes.

**Response:**

1. Prescribing data is available via ePACT, although this does not differentiate according to residential status. NHS Kernow does not hold any data on dispensing and administration in care homes.
2. NHS Kernow CCG Polypharmacy Guidelines available on our website.  
<http://policies.kernowccg.nhs.uk/DocumentsLibrary/KernowCCG/OurServices/StrategicReportsAndPlans/PolypharmacyStrategy.pdf>
3. Prescribing data is monitored via ePACT, although this does not differentiate according to residential status. NHS Kernow does not hold any information relating to how pharmacy/dispensary/care home monitor their dispensing and administration activities.
4. Yes. With reference to NHS Kernow CCG Polypharmacy Guidelines and following an appropriate person-centred approach
  - a. Pharmacists and pharmacy technicians
  - b. In line with national guidelines
  - c. Patient and medicine related factors
  - d. Reviews are conducted in line with Royal Pharmaceutical Society principles
  - e. NHS Kernow do not collect this information
  - f. NHS Kernow do not collect this information
  - g. Many elements of reviews are safety-related and vary widely. As such we do not attempt to measure outcomes.

**Attachment(s):**

None

**Date response sent:**

03/01/2020

## Children's health

### FOI 78650 Community health services

<b>Date request received:</b>	23/12/2019	<b>FOI ref:</b>	78650
<b>Requested information:</b>			
I am contacting you to make a request for information under the Freedom of Information Act 2000 in relation to Community Paediatric Feeding and Swallowing			

(dysphagia) services.

I would be grateful if you could send me the following information:

1. Do you commission a Community Paediatric Feeding and Swallowing (dysphagia) service? (yes/no)
2. If yes, who is commissioned to provide/deliver the service?
3. How many WTE equivalents deliver the service?
4. What is the composition of the team? i.e. bandings, job titles, full-time, part-time
5. What is your 0-18 Children and Young People population?

I would like the above information to be provided in the attached excel spreadsheet and then sent to me electronically

**Response:**

1. Yes.
2. Royal Cornwall Hospitals NHS Trust (RCHT) as part of the Community Paediatric services.
3. NHS Kernow does not hold this information. Please contact the provider RCHT for this information: [rch-tr.foi@nhs.net](mailto:rch-tr.foi@nhs.net)
4. NHS Kernow does not hold this information. Please contact the provider RCHT for this information: [rch-tr.foi@nhs.net](mailto:rch-tr.foi@nhs.net)
5. NHS Kernow does not hold this information; we would use the information available from the National Census. The 2011 Census for Cornwall is available on Cornwall Council website: <https://www.cornwall.gov.uk/council-and-democracy/data-and-research/data-by-topic/2011-census/>

This information has also been provided in excel format as requested.

**Attachment(s):**

Yes

**Date response sent:**

16/01/2020

## FOI 78250 Psychological services

<b>Date request received:</b>	03/12/2019	<b>FOI ref:</b>	78250
<b>Requested information:</b>			
Following the publication of the 'Transforming children and young people's mental health provision' green paper by the Government, please provide information on: <ol style="list-style-type: none"><li>1. The number of Designated Senior Leads for Mental health</li><li>2. The number of Mental Health Support Teams</li><li>3. Plans (if any) to trial a four week waiting time for access to specialist NHS children and young people's mental health services</li></ol>			
<b>Response:</b>			

1. NHS Kernow does not hold this information as the leads in the green paper are identified school staff. More information may be available from Cornwall Council as it is the Local Authority Education team who support schools in respect to their strategies for social, emotional and mental health difficulties under the SEND agenda. Contact: <https://www.cornwall.gov.uk/council-and-democracy/data-protection-and-freedom-of-information/freedom-of-information-advice/freedom-of-information-foi-online-request-form/>
2. Cornwall successfully bid for two Mental Health Support Teams to work in schools in two of the identified six "locality" of Cornwall. They have been recruited and are currently in training.
3. Cornwall has always had an ambition to move to a four week waiting time for specialist mental health services. The ambition is to achieve this by May 2020, subject to retention of planned capacity levels.

**Attachment(s):**

None

**Date response sent:**

30/12/2019

## FOI 78230 Safeguarding

<b>Date request received:</b>	01/12/2019	<b>FOI ref:</b>	78230
<b>Requested information:</b>			
1. What Service do you currently provide internally, or commission from external organisations, which fit into the following categories;			
Service Category	Name of Services provided Internally <i>List all that apply</i>	Name of services provided by external organisations, external provider name, Contract Start date and Contract End date	
Assessment of Child Sexual Abuse			
Assessment of Child Sexual Exploitation			
Assessment of Neglect			
Assessment of Harmful Sexual Behaviour			
Treatment/Recovery services for Child Sexual Abuse			
Treatment/Recovery services for Child Sexual Exploitation			
Treatment/Recovery Services for child neglect			
Treatment/Recovery services for Children in Care			
Treatment/Recovery services			

for Harmful Sexual Behaviour		
Perinatal/Antenatal Education Services		
Services for Infant Mental Health		
Staff Training on understanding Child sexual Abuse		
Staff Training on understanding Child Sexual Exploitation		
Staff Training on understanding Harmful Sexual Behaviour		
Staff Training on understanding neglect		

2. Have you tendered for any services which fit into the service categories below in the last 12 months. Please tick those you have tendered for and provide the date of tender completion

Service Category	Tender within the last 12 months (December '18 – December '19) <i>Tick those that apply</i>	Date of Tender completion
Assessment of Child Sexual Abuse		
Assessment of Child Sexual Exploitation		
Assessment of Neglect		
Assessment of Harmful Sexual Behaviour		
Treatment/Recovery services for Child Sexual Abuse		
Treatment/Recovery services for Child Sexual Exploitation		
Treatment/Recovery Services for child neglect		
Treatment/Recovery services for Children in Care		
Treatment/Recovery services for Harmful Sexual Behaviour		
Perinatal/Antenatal Education Services		

Staff Training on understanding Child sexual Abuse		
Staff Training on understanding Child Sexual Exploitation		
Staff Training on understanding Harmful Sexual Behaviour		
Staff Training on understanding neglect		
Services for Infant Mental Health		

3. Do you plan to go out to tender for any services, which fit into the service categories below in the next 12-24 months. Please tick those you may consider going out to tender for, whilst providing the potential date of tender process to be commenced

Service Category	Tender planned within the next 12-24 months (December '19 – December '21) <i>Tick those that apply</i>	Planned Date of Tender (estimated)
Assessment of Child Sexual Abuse		
Assessment of Child Sexual Exploitation		
Assessment of Neglect		
Assessment of Harmful Sexual Behaviour		
Treatment/Recovery services for Child Sexual Abuse		
Treatment/Recovery services for Child Sexual Exploitation		
Treatment/Recovery Services for child neglect		
Treatment/Recovery services for Children in Care		
Treatment/Recovery services for Harmful Sexual Behaviour		
Perinatal/Antenatal Education Services		
Staff Training on understanding Child sexual Abuse		
Staff Training on understanding Child Sexual		



Exploitation Staff Training on understanding Harmful Sexual Behaviour		
Staff Training on understanding neglect		
Services for Infant Mental Health		

**Response:**

1.

Service Category	Name of Services provided Internally <i>List all that apply</i>	Name of services provided by external organisations, external provider name, Contract Start date and Contract End date
Assessment of Child Sexual Abuse		Community Paediatrics Sexual Assault Referral Centres Royal Cornwall Hospitals NHSTrust: Contract Start: Pre NHS Kernow Contract End: None identified
Assessment of Child Sexual Exploitation		Community and General Paediatrics Sexual Assault Referral Centres Children in Care Health Team Royal Cornwall Hospitals NHS Trust: Contract Start: Pre NHS Kernow Contract End: None identified
Assessment of Neglect		Community and General Paediatrics Children in Care Health Team Royal Cornwall Hospitals NHS Trust: Contract Start: Pre NHS Kernow Contract End: None identified
Assessment of Harmful Sexual Behaviour		Gweres Kernow Cornwall Partnership NHS Foundation Trust in partnership with Cornwall Council: Contract Start: Pre NHS Kernow Contract End: None identified
Treatment/Recovery services for Child Sexual Abuse		Community and General Paediatrics Royal Cornwall Hospitals Trust: Contract Start: Pre NHS Kernow Contract End: None identified  Gweres Kernow Cornwall Partnership NHS Foundation Trust in partnership with Cornwall Council: Contract Start: Pre NHS Kernow

		Contract End: None identified
Treatment/Recovery services for Child Sexual Exploitation		<p>Community and General Paediatrics Children in Care Health Team Royal Cornwall Hospitals NHS Trust: Contract Start: Pre NHS Kernow Contract End: None identified</p> <p>Gweres Kernow Cornwall Partnership NHS Foundation Trust in partnership with Cornwall Council: Contract Start: Pre NHS Kernow Contract End: None identified</p> <p>Specialist Mental Health [CAMHs] Cornwall Partnership NHS Foundation Trust: Contract Start: Pre NHS Kernow Contract End: None identified</p>
Treatment/Recovery Services for child neglect		<p>Community and General Paediatrics Children in Care Health Team Royal Cornwall Hospitals NHS Trust: Contract Start: Pre NHS Kernow Contract End: None identified</p> <p>Specialist Mental Health [CAMHs] Cornwall Partnership NHS FT: Contract Start: Pre NHS Kernow Contract End: None identified</p>
Treatment/Recovery services for Children in Care		<p>Community and General Paediatrics Children in Care Health Team Royal Cornwall Hospitals NHS Trust: Contract Start: Pre NHS Kernow Contract End: None identified</p> <p>Specialist Mental Health [CAMHs] Cornwall Partnership NHS Foundation Trust: Contract Start: Pre NHS Kernow Contract End: None identified</p>
Treatment/Recovery services for Harmful Sexual Behaviour		<p>Gweres Kernow Cornwall Partnership NHS Foundation Trust in partnership with Cornwall Council: Contract Start: Pre NHS Kernow Contract End: None identified</p>
Perinatal/Antenatal Education Services		<p>Royal Cornwall Hospitals NHS Trust: Maternity services jointly provide 'Bump to Baby' with Health Visiting</p>

		<p>Maternity hubs holistic antenatal education sessions  Contract Start: Pre NHS Kernow  Contract End: None identified  Cornwall Partnership NHS Foundation Trust:  Specialist Perinatal Mental Health team  Contract Start: April 2019  Contract End: September 2020  IAPT – Outlook South West  Finding Yourself Again  Contract Start: April 2019  Contract End: September 2020</p> <p>Dads Pad licences  Cornwall Council:  Contract Start: 2018  Contract End: 2021</p>
Services for Infant Mental Health		<p>Infant Mental Health Thriving Together pilot  Cornwall Partnership NHS Foundation Trust:  Contract Start: April 2019  Contract End: September 2020</p> <p>Perinatal Mental Health  Cornwall Partnership NHS Foundation Trust:  Contract Start: Pre NHS Kernow  Contract End: None identified</p> <p>Dads Pad licences  Cornwall Council:  Contract Start: 2018  Contract End: 2021</p>
Staff Training on understanding Child sexual Abuse		<p>Available via the OSCP (Our Safeguarding Children Partnership for Cornwall and the Isles of Scilly) (NHS Kernow a member of the partnership)  Royal Cornwall Hospitals NHS Trust Safeguarding Conference November 2019</p>
Staff Training on understanding Child Sexual Exploitation		<p>Available via the OSCP Partnership (NHS Kernow a member of the partnership)</p>
Staff Training on understanding Harmful Sexual Behaviour		<p>Available via the OSCP Partnership (NHS Kernow a member of the partnership)</p>

		Royal Cornwall Hospitals NHS Trust Safeguarding Conference November 2019
Staff Training on understanding neglect		Available via the OSCP Partnership (NHS Kernow a member of the partnership)
2. No		
3. No		
<b>Attachment(s):</b>		
None		
<b>Date response sent:</b>		
18/12/2019		

## Continuing healthcare

### FOI 78660 Continuing healthcare information

<b>Date request received:</b>	31/12/2019	<b>FOI ref:</b>	78660
<b>Requested information:</b>			
<p>In establishing eligibility for NHS Continuing Healthcare, a CCG must apply the Primary Health Needs Test, (Coughlan Case Law).</p> <ol style="list-style-type: none"> <li>1. How does NHS Kernow CCG establish whether a person's needs are within/outside local authority legal limits; i.e. merely incidental or ancillary to the provision of the accommodation which a local authority is under a duty to provide and of a nature which it can be expected that an authority whose primary responsibility is to provide social services, can be expected to provide?</li> <li>2. Is there one standard/benchmark applied to all CHC assessments, to establish eligibility for NHS Continuing Healthcare? If so, please provide details and copies of relevant documents, OR</li> <li>3. Is each case considered individually, on a case-by-case basis, according to each individual's particular needs? If so, please provide details and copies of relevant documents.</li> </ol> <p>If this information is already in the public domain, please direct me to it, giving page references and URLs, if necessary.</p>			
<b>Response:</b>			
<p>Copy of NHS Kernow's previous FOI request from this requester is attached.</p> <ol style="list-style-type: none"> <li>1. NHS Kernow follows the NHS framework when establishing a person's needs for CHC. Full guidance, policy information and forms are available on NHS Kernow's website, which includes links to the Department of Health National</li> </ol>			

Framework. <https://www.kernowccg.nhs.uk/get-info/continuing-healthcare/>

The CHC checklist and assessment forms are available from <https://www.gov.uk/government/publications/national-framework-for-nhs-continuing-healthcare-and-nhs-funded-nursing-care>

2 and 3. Each case is considered individually following the criteria set down in the CHC guidance. This information is available on our website using the link included in question 1.

**Attachment(s):**

Yes – copy of previous FOI response sent

**Date response sent:**

10/01/2020

## FOI 78620 Continuing healthcare information

<b>Date request received:</b>	22/12/2019	<b>FOI ref:</b>	78620
<b>Requested information:</b>			
<p>In determining eligibility for NHS Continuing Healthcare, a CCG must apply the Primary Health Needs Test, (Coughlan Case Law).</p> <p>How does NHS Kernow CCG determine whether a person's needs are, (within/outside local authority legal limits), i.e.</p> <p>‘merely incidental or ancillary to the provision of the accommodation which a local authority is under a duty to provide and of a nature which it can be expected that an authority whose primary responsibility is to provide social services can be expected to provide?’</p> <p>Is there one standard/benchmark applied to all CHC assessments or is each case is considered individually, on a case-by-case basis, according to each individual's particular needs?</p> <p>If this information is already in the public domain, please direct me to it, giving page references and URLs, if necessary.</p> <p>Please would you send me a copy of CHC Choices and Resources Allocation Policy for NHS Kernow CCG, or direct me to where I can find it.</p>			
<b>Response:</b>			
<p>Copy of NHS Kernow’s previous FOI request from this requester is attached.</p> <p>NHS Kernow follows the NHS framework when establishing a person’s needs for CHC. Full guidance, policy information and forms are available on NHS Kernow’s website, which includes links to the Department of Health National Framework. <a href="https://www.kernowccg.nhs.uk/get-info/continuing-healthcare/">https://www.kernowccg.nhs.uk/get-info/continuing-healthcare/</a></p>			

The CHC checklist and assessment forms are available from <https://www.gov.uk/government/publications/national-framework-for-nhs-continuing-healthcare-and-nhs-funded-nursing-care>

Each case is considered individually following the criteria set down in the CHC guidance. This information is available on our website.

**Attachment(s):**

Yes, previous FOI 78000 response

**Date response sent:**

10/01/2020

## Contracts

### FOI 78280 Ophthalmology services

<b>Date request received:</b>	04/12/2019	<b>FOI ref:</b>	78280
<b>Requested information:</b>			
<ol style="list-style-type: none"> <li>1. For the period 1st of April 2018 to 31st of March 2019, please provide the names of any independent sector providers that have provided cataract and/or YAG capsulotomy procedures to the Group.</li> <li>2. For each independent sector provider, please list the price charged for the following surgical procedures for the period 1st of April 2018 to 31st of March 2019:             <ol style="list-style-type: none"> <li>a. Cataract with implantation of a spherical (non toric) intraocular lens;</li> <li>b. Cataract with implantation of toric intraocular lens; and</li> <li>c. YAG capsulotomy.</li> </ol> </li> <li>3. For each independent sector provider, please list the price charged for pre-operative and post-operative professional consultation fees associated with the following surgical procedures for the period 1st of April 2018 to 31st of March 2019 (including stating the services provided):             <ol style="list-style-type: none"> <li>a. Cataract with implantation of a spherical (non toric) intraocular lens;</li> <li>b. Cataract with implantation of toric intraocular lens; and</li> <li>c. YAG capsulotomy.</li> </ol> </li> <li>4. Please provide the number of procedures (per eye) completed by each additional independent sector provider for the following surgical procedures for the period 1st of April 2018 to 31st of March 2019:             <ol style="list-style-type: none"> <li>a. Cataract with implantation of a spherical (non toric) intraocular lens;</li> <li>b. Cataract with implantation of toric intraocular lens; and</li> <li>c. YAG capsulotomy.</li> </ol> </li> <li>5. Please provide the renewal date for the Group's Contract for Non-Emergency Eye Surgery, and if applicable, please state any extension period which can apply.</li> </ol>			
<b>Response:</b>			
1. Probus Surgical Centre (PSC)			

Peninsula Independent Treatment Centre (PITC) 2. a. PSC - £665 - £817; PITC £739 - £861 b. N/A c. N/A 3. a. PSC: New £120; follow up £52; PITC New £133; follow up £58 b. N/A c. N/A 4. a. PSC: 1686; PITC: 582 b. N/A c. N/A 5. PSC: 01 04 2020 PITC: 01 04 2020
<b>Attachment(s):</b>
None
<b>Date response sent:</b>
20/12/2019

## FOI 78430 Applications

<b>Date request received:</b>	13/12/2019	<b>FOI ref:</b>	78430
<b>Requested information:</b>			
<p>I am writing to you under the Freedom of Information Act 2000 to request the following information from NHS Kernow CCG:</p> <ol style="list-style-type: none"> <li>1. Do you currently commission repetitive transcranial magnetic stimulation (rTMS), through: (1) Individual Funding Requests or (2) core commissioned contracts (3) Prior Approval?</li> <li>2. If you are not currently commissioning repetitive transcranial magnetic stimulation (rTMS), are you considering commissioning it through either Individual Funding Requests, Prior Approval or core commissioned contracts in the next two, five or ten years?</li> <li>3. Are commissioners considering any new treatments, other than drug or psychological therapies, for depression, treatment-resistant depression, anxiety, obsessive compulsive disorder (OCD), addiction, post-traumatic stress disorder (PTSD) in the next two, five or ten years?</li> </ol>			
<b>Response:</b>			
<ol style="list-style-type: none"> <li>1. NHS Kernow does not specifically commission rTMS in core commissioned contracts or through Prior Approval. This treatment would be considered through Individual Funding Requests.</li> <li>2. NHS Kernow does not have plans to specifically commission rTMS in core commissioned contracts in the next 2/5/10 years.</li> <li>3. NHS Kernow commissioning intentions are guided by national policy and evidence and the NHS Long Term Plan, and we will therefore consider any new guidance for new treatments in these areas, as part of our commissioning cycle.</li> </ol>			

<b>Attachment(s):</b>
None
<b>Date response sent:</b>
02/01/2020

## Information Governance

### FOI 78410 Conflicts of interest

<b>Date request received:</b>	12/12/2019	<b>FOI ref:</b>	78410
<b>Requested information:</b>			
<p>I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.</p> <p>For 2019:</p> <ol style="list-style-type: none"> <li>1. A list of doctors who have declared an interest with a pharmaceutical company, with a breakdown of; <ol style="list-style-type: none"> <li>a. The name of the Doctor</li> <li>b. The practice/ hospital</li> <li>c. The pharmaceutical company named</li> <li>d. The interest listed</li> </ol> </li> </ol> <p>For 2018:</p> <ol style="list-style-type: none"> <li>2. A list of doctors who have declared an interest with a pharmaceutical company, with a breakdown of; <ol style="list-style-type: none"> <li>a. The name of the Doctor</li> <li>b. The practice/ hospital</li> <li>c. The pharmaceutical company named</li> <li>d. The interest listed</li> </ol> </li> </ol> <p>For 2017:</p> <ol style="list-style-type: none"> <li>3. A list of doctors who have declared an interest with a pharmaceutical company, with a breakdown of; <ol style="list-style-type: none"> <li>a. The name of the Doctor</li> <li>b. The practice/ hospital</li> <li>c. The pharmaceutical company named</li> <li>d. The interest listed</li> </ol> </li> </ol> <p>For 2016:</p> <ol style="list-style-type: none"> <li>4. A list of doctors who have declared an interest with a pharmaceutical company, with a breakdown of;</li> </ol>			



- a. The name of the Doctor
- b. The practice/ hospital
- c. The pharmaceutical company named
- d. The interest listed

**Response:**

NHS Kernow is a clinical commissioning group responsible for the planning and commissioning of health care services. NHS Kernow does not hold the information for more information please contact:-

- Royal Cornwall NHS Trust (RCHT): [rch-tr.foi@nhs.net](mailto:rch-tr.foi@nhs.net)
- Cornwall Partnership NHS Foundation Trust (CFT): [cpn-tr.freedomofinformation@nhs.net](mailto:cpn-tr.freedomofinformation@nhs.net)
- Plymouth Hospitals NHS Trust (PHNT): [plh-tr.foi-requests@nhs.net](mailto:plh-tr.foi-requests@nhs.net)
- For GP's - NHS England (NHSE): [england.contactus@nhs.net](mailto:england.contactus@nhs.net)

**Attachment(s):**

none

**Date response sent:**

19/12/2019

## Long term conditions

### FOI 78310 Diabetes care

<b>Date request received:</b>	05/12/2019	<b>FOI ref:</b>	78310
<b>Requested information:</b>			
<p>Providing Structured Diabetes Education (SDE) for people who have been newly diagnosed with Type 2 diabetes is a NICE requirement.</p> <p>For your CCG area, please can you provide the following information:</p> <ol style="list-style-type: none"> <li>1. Which organisation(s) currently provides your Structured Diabetes Education (SDE) programme(s)?</li> <li>2. Could you provide contact details for the main person responsible for commissioning Structured Diabetes Education (SDE)</li> <li>3. Do they provide a QISMET accredited course, and if so, what is the course name?</li> <li>4. What is the current annual contract value? If this is part of a block contract, please estimate the value of the contract.</li> <li>5. How many participants are expected to attend each year?</li> <li>6. How many courses were provided last year?</li> <li>7. What is the number of people of your waiting list?</li> </ol>			

8. When is the current contract up for review?
9. When does the current contract end?

**Response:**

1. Provided by Kernow Health CIC
2. NHS Kernow does not release the names of employees below director level. The director with responsibility for diabetes is Ethna McCarthy, System Director for Planned Care
3. DESMOND course
4. £41,000 for 12 months
5. 270
6. NHS Kernow only has the data on number of courses run over the last 6 months, which was 14
7. NHS Kernow does not hold this information
8. The current arrangement is undergoing review at the moment
9. June 2020

**Attachment(s):**

None

**Date response sent:**

31/12/2019

## Miscellaneous

### FOI 78640 Environmental

<b>Date request received:</b>	23/12/2019	<b>FOI ref:</b>	78640
<b>Requested information:</b>			
<p>The purpose of this study is to collect information on flood events and the impacts they cause in order to determine the economic damages of floods. This will then inform development of a process for collecting flood impact information in the future that will allow the Environment Agency to analyse and summarise flood damages more quickly after a flood occurs.</p> <p>As part of data collection, we are contacting organisations that may be able to provide information on the impacts of floods that occurred between January 2016 and November 2019.</p> <p>Do you collect and record information on impacts of flooding that you would be willing to share with the study? The types of information we would like to collect include:</p> <ul style="list-style-type: none"> <li>• Number of people impacted by flooding (i.e. those that were injured or lost their lives during flood events);</li> <li>• Date and location of these flood-related incidents;</li> <li>• Source of flooding for each incident (e.g. river, coastal, surface water, groundwater, reservoir);</li> <li>• Costs of treating people affected by flooding;</li> </ul>			

- Number of public health and welfare assets damaged by flooding and the associated costs (e.g. damages to buildings, equipment, other assets, etc.); and
- Any details on whether flooding resulted in disruption to public health service activities.

If your organisation holds any of this information (or other data linked to flooding in England and Wales since 2016) we would like to discuss this further. We can provide you with further details by email or discuss our data needs with you by telephone if required. Please let us know how you would prefer to be involved. Ideally, we would like to finalise data collection by the end of January 2020, but we are happy to discuss the time you may need to identify, collect or collate the information.

Alternately, if you do not hold any information but know of another organisation that may be able to help, we would be grateful for any details you could pass on to us.

Any help you can provide would be greatly appreciated.

**Response:**

NHS Kernow does not hold the information requested. Cornwall Council may be able to assist you with this enquiry. Information about flooding can be found on their website: <https://www.cornwall.gov.uk/flooding> or by contacting: [foi@cornwall.gov.uk](mailto:foi@cornwall.gov.uk)

**Attachment(s):**

None

**Date response sent:**

02/01/2020

**Organisation**

**FOI 78630 Agency staff**

<b>Date request received:</b>	24/12/2019	<b>FOI ref:</b>	78630
<b>Requested information:</b>			

1. Does the CCG/CSU have a centralised human resources department or staffing team that is responsible for temporary or permanent agency staffing? Please answer yes or no.
2. Does the CCG/CSU have a preferred suppliers list for agencies supplying temporary agency staff? Please answer yes or no.
3. Does the CCG/CSU utilise an external organisation or agency to handle its temporary agency recruitment? (i.e Neutral vendor solution or a Master vendor solution) Please answer yes or no.
4. Please provide the following information on agency (non-contract) staff spending and the number of agency workers for 16/17, 17/18 and 18/19, split by clinical and non-clinical.

**Agency (non-contract) Staff - Spend (£)**

	Total	Non-Clinical Staff	Clinical Staff
2016/17			
2017/18			
2018/19			

**Agency (non-contract) Staff – No. of Staff**

	Total	Non-Clinical Staff	Clinical Staff
2016/17			
2017/18			
2018/19			

5. Based on the clinical agency spend and staffing numbers provided in question 4, please provide a further breakdown by the following clinical staffing categories.

**Clinical Staff Only - Agency (non-contract) Staff -Spend(£)**

	Locum Doctors (including Locum GPs)	Mental Health & Learning Disability Nurses	General Nurses	AHPs & Health Science	Social Care	Other
2016/17						
2017/18						
2018/19						

6. Based on the non-clinical agency spend and staffing numbers provided in question 4, please provide a further breakdown by the following clinical staffing categories.

**Non-Clinical Staff Only - Agency (non-contract) Staff -Spend(£)**

	Admin & Clerical	Corporate	IT	Legal	Ancillary & Estates	Other
2016/17						
2017/18						
2018/19						

**Clinical Staff Only - Agency (non-contract) Staff – No. of Staff**

	Admin & Clerical	Corporate	IT	Legal	Ancillary & Estates	Other
2016/17						
2017/18						
2018/19						

7. Please state the number of temporary staffing agencies the CCG/CSU engaged with in 18/19?
8. Please list the name of the top five agencies for spend on agency staff across all staffing groups in 17/18 and 18/19. Please provide the total spend in 17/18 and 18/19 towards each named agency.

Name of Agency	Total Spend 17/18	Total Spend 18/19

9. Does the CCG/CSU use Direct Engagement to employ temporary staff? (This is where the CCG/CSU books a worker through an approved agency, but the CCG/CSU contracts directly with the worker and processes their payroll either via PAYE or as a limited company).
10. If answered yes to Q8, please provide details of the number of staff contracted through a Direct Engagement model.

	Total	Non-Clinical Staff	Clinical Staff
Directly Engaged Temporary Staff Spend 17/18 (£)			
Number of Directly Engaged staff 17/18			

**Response:**

1. No
2. Yes
3. No
- 4.

**Agency (non-contract) Staff - Spend (£)**

	Total	Non-Clinical Staff	Clinical Staff
2016/17	505,257	505,257	0
2017/18	255,104	130,836	124,268
2018/19	259,709	256,109	3,600

**Agency (non-contract) Staff – No. of Staff**

	Total	Non-Clinical Staff	Clinical Staff
2016/17	2.94 FTE	2.94 FTE	0
2017/18	3.07 FTE	1.93 FTE	1.14 FTE
2018/19	4.25 FTE	4.18 FTE	0.07 FTE

5.

Clinical Staff Only - Agency (non-contract) Staff -Spend(£)

	Locum Doctors (including Locum GPs)	Mental Health & Learning Disability Nurses	General Nurses	AHPs & Health Science	Social Care	Other
2016/17	0	0	0	0	0	0
2017/18	0	124,268	0	0	0	0
2018/19	0	3,600	0	0	0	0

6.

Non-Clinical Staff Only - Agency (non-contract) Staff -Spend(£)

	Admin & Clerical	Corporate	IT	Legal	Ancillary & Estates	Other
2016/17	0	0	0	0	0	0
2017/18	0	1.14	0	0	0	0
2018/19	0	0.07	0	0	0	0

Clinical Staff Only - Agency (non-contract) Staff – No. of Staff

	Admin & Clerical	Corporate	IT	Legal	Ancillary & Estates	Other
2016/17	72,571	432,686	0	0	0	0
2017/18	37,240	81,963	0	0	0	1.14
2018/19	96,412	159,697	0	0	0	0.07

7. 8

8.

Name of Agency	Total Spend 17/18	Total Spend 18/19
ComputerFutures	174,084	107,178
Hays Specialist Recruitment Ltd	37,562	100,383
ReThink Recruitment Ltd	0	52,024
Foxwell Associated Ltd	18,873	0
Practicus	15,876	0
Wise	0	494
Hunter Healthcare*	0	0

\*although the NHS Kernow engaged with this agency all the costs were recharged to other organisation.

9. No 10. N/A
<b>Attachment(s):</b>
None
<b>Date response sent:</b>
23/01/2020

## FOI 78560 HR – staffing

<b>Date request received:</b>	18/12/2019 Clarified on 06/01/2020	<b>FOI ref:</b>	78560
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### Requested information:

Please could you provide the following information:

1. How many joiners, movers, and leavers do you process per year?
2. How many staff/whole time equivalents manage this process?
3. Do you have an automated system to manage ESR?
4. Do you use a single sign on solution across the organisation to manage the accounts?
  - a. If so, which solution do you have?  
Clarification provided – The accounts I am referring to are those created and managed to allow your organisation's staff to access, or otherwise be visible within, applications/systems used as part of their employed role. I seek to understand what capability your organisation has to allow users to log in once to their computer or device and automatically access their daily applications without the need to supply a secondary username/password.
5. How many people are in your organisation's data quality team?  
Clarification provided - I am looking for confirmation of the number of people, or FTE values, who are employed to review the quality of the data across your systems. Primarily focusing on the team who would be validating information used to report and gain, or give, payment for patient activity conducted at your organisation, or organisations you support.

### Response:

1. Average based on data from the last 3 years 01.01.17 - 31.12.19  
Joiners - 62 per year  
Movers - 19 pay grade changes per year (promotion/ acting up)  
Leavers - 55 per year
2. HR team - 1 x 0.6 FTE workforce administrator. Most of NHS Kernow's recruitment process is managed through Royal Cornwall Hospitals NHS Trust

(RCHT). For further information please contact <a href="mailto:rcht-tr.foi@nhs.net">rcht-tr.foi@nhs.net</a>
3. No
4. No
a. n/a
5. NHS Kernow does have staff engaged in data quality but do not have a data quality team that is primary focused on validating information used to report and gain, or give, payment for patient activity conducted at your organisation, or organisation's you support. The number of people involved in data quality work for NHS Kernow is approximately 9.
<b>Attachment(s):</b>
None
<b>Date response sent:</b>
20/01/2020

## FOI 78500 Primary Care Networks

<b>Date request received:</b>	17/12/2019	<b>FOI ref:</b>	78500
<b>Requested information:</b>			
<p>I am submitting a request for the below information held by the CCG under the Freedom of Information Act.</p> <ol style="list-style-type: none"> <li>1. The name of each PCN in your area</li> <li>2. The name of the nominated payee of each of the PCNs in your area</li> <li>3. The name of the clinical director(s) for each of the PCNs in your area</li> <li>4. The sum the CCG is distributing to each PCN out of the organisational development and support funding made available to PCNs from NHS England through your ICS or STP</li> </ol>			
<b>Response:</b>			
<p>Questions 1, 2 and 3 - Information about the Primary Care Networks is available on our website: <a href="https://www.kernowccg.nhs.uk/get-info/primary-care-networks/">https://www.kernowccg.nhs.uk/get-info/primary-care-networks/</a>. As this is currently been updated, the information requested is on the attached document.</p> <ol style="list-style-type: none"> <li>4. NHS Kernow plans to spend the full amount of £458k allocated for PCN Development with our PCNs by the end of March 2020. A small amount will be used for county-wide events and the remainder has been allocated on a population basis to the PCNs. Information provided on the attached spreadsheet.</li> </ol>			
<b>Attachment(s):</b>			
Yes			



<b>Date response sent:</b>
07/01/2020

## FOI 78480 Primary Care Networks

<b>Date request received:</b>	16/12/2019	<b>FOI ref:</b>	78480
<b>Requested information:</b>			
<p>Please can you provide the following data for each primary care network in the CCG:</p> <ol style="list-style-type: none"> <li>1. How many networks have appointed a pharmacist under the primary care network DES?</li> <li>2. How many networks have appointed a social prescriber under the primary care network DES?</li> <li>3. How many primary care network clinical directors have resigned since 1 July?</li> <li>4. If there are clinical directors who have resigned, please can you provide their names?</li> </ol>			
<b>Response:</b>			
<ol style="list-style-type: none"> <li>1. Three</li> <li>2. Four</li> <li>3. None</li> <li>4. Not applicable</li> </ol>			
<b>Attachment(s):</b>			
None			
<b>Date response sent:</b>			
20/12/2019			

## FOI 78240 Executive team

<b>Date request received:</b>	02/12/2019	<b>FOI ref:</b>	78240
<b>Requested information:</b>			
<p>Can you please provide me with a list of all correspondence between NHS England and NHS Kernow in relation to the estates strategy for the past six months.</p> <p>Please note that at this stage I am not asking for copies of the actual correspondence, only a list, by subject heading, of exchanges since the end of May</p>			

2019 which relate the the estates strategy.

**Response:**

Information provided on the attached document.

**Attachment(s):**

Yes

**Date response sent:**

31/12/2019

## Referral management

### FOI 78390 MSK services

<b>Date request received:</b>	12/12/2019	<b>FOI ref:</b>	78390
<b>Requested information:</b>			
I am writing to request the following information regarding NHS Kernow CCG's MSK service provision under the freedom of information act:			
<b>1. Details of Musculoskeletal Services (MSK)</b>			
a) Do you operate an integrated (iMSK) MSK offering? If yes – can you specify what services (for example: orthopaedics, physiotherapy, rheumatology, pain management etc.) form part of your iMSK offering?			
b) If you do not provide an integrated MSK service, do you plan on implementing an iMSK offering in the future?			
c) Do you operate a single point of access (SPOA) for MSK patients? Do patients need a GP referral to access this service?			
d) Could you provide a copy of your current service specification for the MSK service and patient pathway(s)?			
<b>2. Spend on MSK services:</b>			
e) What was the total spend on MSK services in the last financial year in your CCG?			
f) Could you provide a breakdown of the MSK spend on community services, vs acute?			

**3. Procurement of MSK services:**

**Please complete the tables below with the details of all current providers of MSK services**

Current Provider	Contract Start Date	Contract Length (exc. potential extensions)	Any potential contract extensions?	Contract Type (e.g. Block, Cost & Volume, PBR etc)	Estimated Annual Value (£)	Services included (e.g. physio, mCATs, Rheumatology etc.)

**Response:**

**1. Details of Musculoskeletal Services (MSK)**

- a. No
- b. It is not currently planned; however the service provision and delivery options are currently being reviewed.
- c. Referrals to MSK Physiotherapy are via GP. A small number of Non-AQP MSK physiotherapy services accept self-referral (circa 10% of physiotherapy referrals). GP referrals for orthopaedics, rheumatology and pain management are processed through the referral management services.
- d. The current service specifications are attached. Please note that these are all under review in order to align (see response for 1b)

**2. For both questions e and f**

It is not possible to provide a total spend due to varying contracting methods. Some details are provided below.

MSK Physiotherapy and MSK Interface: Total spend on MSK physiotherapy not available as Trust activity at Royal Cornwall Hospitals NHS Trust (RCHT) and Cornwall Partnership NHS Foundation Trust (CFT) are commissioned within block contracts and we are unable to state specific spend.

Community/Primary Care spend on MSK physiotherapy and MSK Interface based on table of contracts below = £1,016,039 + £86,730 = £1,102, 769

Rheumatology: The majority of activity is commissioned within the main provider RCHT Block Contract. We are unable to specifically identify the total activity and spend and therefore total spend for this service.

Orthopaedics: The majority of activity is commissioned within the main provider RCHT Block Contract. We are unable to specifically identify the total activity and spend and therefore total spend for this service.

Pain Management: The majority of activity is commissioned within the main provider RCHT Block Contract. We are unable to specifically identify the total activity and spend and therefore total spend for this service.

3. Current providers of MSK services are shown on the attached spreadsheet

**Attachment(s):**

Yes -  
 Questions 1d – three service specifications  
 Question 3 – current providers of MSK services

**Date response sent:**

10/01/2020

**FOI 78370 MSK services**

<b>Date request received:</b>	11/12/2019	<b>FOI ref:</b>	78370
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**Requested information:**

I am writing to you under the Freedom of Information Act 2000 to request the following information from NHS Kernow CCG

**1. Do you currently commission a community based MSK service?**

If yes please provide details below:

<i>Provider</i>	<i>Contract start date</i>	<i>Contract end date</i>	<i>Does the contract include an extension option?</i>	<i>Estimated contract value?</i>	<i>Contract Type (Block, PBR, AQP etc)</i>

**2. What was the CCG total spend on MSK services in the last financial year?**

(Please provide a breakdown by acute, community and primary care spend)

**3. Do you currently commission an IAPT service?**

If yes please provide details below

<b>Provider</b>	<b>Contract start date</b>	<b>Contract end date</b>	<b>Does the contract include an extension option?</b>	<b>Estimated Annual Contract Value?</b>	<b>Contract Type (Block, PBR, AQP etc)</b>


**4. Does MSK/physiotherapy service redesign feature in your commissioning intentions?**

If yes, do you plan to procure a redesigned service within any of the following timescales?

(please indicate below)?

N/A      6 months      12 months      24 months      >24 months

If no, are you planning to remain with your existing model of service delivery but procure a new provider to deliver it? Yes/No.

**Response:**

1. Yes  
Community based MSK service providers are shown on the attached spreadsheet.
2. Exact Acute spend on MSK physiotherapy not available as commissioned within block contracts.  
Community/Primary Care spend on MSK physiotherapy based on table shown on the attachment = £1,016,039
3. Yes  
IAPT service provider is shown on the attached spreadsheet.
4. Yes  
Service provisions are currently being reviewed.

**Attachment(s):**

Yes

**Date response sent:**

31/12/2019

# Women's health

## FOI 78470 Termination of pregnancy

<b>Date request received:</b>	16/12/2019	<b>FOI ref:</b>	78470																				
<b>Requested information:</b>																							
<p>Under the Freedom of Information Act 2000, I request the following information:</p> <p>* The average waiting time (in calendar days) for women who had an NHS-funded <b>medical</b> abortion in 2009, 2010, 2011, 2012, 2013, 2014 and 2015 - from the date of their first referral appointment to (and including) the date of the procedure.</p> <p>* The average waiting time (in calendar days) for women who had an NHS-funded <b>surgical</b> abortion in 2009, 2010, 2011, 2012, 2013, 2014 and 2015 - from the date of their first referral appointment to (and including) the date of the procedure.</p>																							
<b>Response:</b>																							
<p>NHS Kernow was formed on 1 April 2013 as a clinical commissioning group responsible for the planning and commissioning of health care services. For information prior to this date please contact the Department of Health's legacy team: <a href="mailto:review&amp;informationteam@dh.gsi.go.uk">review&amp;informationteam@dh.gsi.go.uk</a>.</p> <p>For 2013 onwards NHS Kernow does not hold the information for some of the service providers.</p> <p>Please contact the Royal Cornwall NHS Trust (RCHT): <a href="mailto:rch-tr.foi@nhs.net">rch-tr.foi@nhs.net</a> and University Hospital Plymouth (UHP): <a href="mailto:plh-tr.foi-requests@nhs.net">plh-tr.foi-requests@nhs.net</a> who provide this service.</p> <p>Information for British Pregnancy Advisory Service (BPAS) is below</p>																							
<table border="1"><thead><tr><th colspan="2">Medical</th><th colspan="2">Surgical</th></tr><tr><th>Year</th><th>Wait Days</th><th>Year</th><th>Wait Days</th></tr></thead><tbody><tr><td>2013</td><td>9.9</td><td>2013</td><td>14.1</td></tr><tr><td>2014</td><td>10.3</td><td>2014</td><td>10.6</td></tr><tr><td>2015</td><td>11.9</td><td>2015</td><td>11.2</td></tr></tbody></table>				Medical		Surgical		Year	Wait Days	Year	Wait Days	2013	9.9	2013	14.1	2014	10.3	2014	10.6	2015	11.9	2015	11.2
Medical		Surgical																					
Year	Wait Days	Year	Wait Days																				
2013	9.9	2013	14.1																				
2014	10.3	2014	10.6																				
2015	11.9	2015	11.2																				
<b>Attachment(s):</b>																							
None																							
<b>Date response sent:</b>																							
20/12/2019																							